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## CPHIMS Practice Questions and Answers 2022 with complete solution

Which of the following functions are typically performed by a health information management professional?

1. diagnosis and procedure coding
  2. system implementation
  3. content retention
  4. record administration
- Ans- 1, 3, and 4 only

Item #3, system implementation, typically involves hardware, software, network and training. This would not be performed by a health information management professional.

A CIO is hearing from staff members that the team needs additional resources to be successful with maintaining all of the organization's current systems. The MOST appropriate first step for the CIO would be to:

- A. poll each member to understand their thoughts on what skill sets and abilities are needed from the new hires.
  - B. review performance indicators and service metrics along with organizational perception of the team's effectiveness.
  - C. adjust the departmental budget to allow for the hiring of additional staff members.
  - D. review process improvement opportunities and develop a plan to implement the changes.
- Ans- B. review performance indicators and service metrics along with organizational perception of the team's effectiveness.

The review of performance indicators, service metrics, and customer satisfaction validates the staff's concerns.

At which of the following care settings should a large, orthopedic healthcare organization anticipate the highest volume of postoperative patient services?

1. urgent care
  2. rehabilitation
  3. assisted-living
  4. home health
- A. 1 and 3 only
  - B. 1 and 4 only
  - C. 2 and 3 only
  - D. 2 and 4 only
- Ans- D. 2 and 4 only

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## HIMSS Certified Professional in Healthcare Information and Management Systems Sample Questions (Q94-Q99):

### NEW QUESTION # 94

Effective health information exchange requires:

- **A. Master Patient Index accuracy.**
- B. Remote patient monitoring.
- C. Transcription software efficiency.
- D. Clinical decision support.

**Answer: A**

Explanation:

Effective health information exchange (HIE) fundamentally depends on accurate patient identification, which is achieved through a reliable Master Patient Index (MPI). An MPI is a core component of interoperability infrastructure that maintains unique identifiers for patients across different systems and organizations. When health data is exchanged between hospitals, clinics, laboratories, and other entities, the receiving system must correctly match the incoming data to the appropriate patient record. Without accurate patient matching, there is significant risk of duplicate records, overlay errors (information assigned to the wrong patient), incomplete clinical histories, and potential patient safety events.

Remote patient monitoring and clinical decision support are valuable digital health capabilities, but they are not foundational requirements for HIE functionality. Transcription software efficiency relates to documentation workflow and does not directly impact cross-organizational data exchange. In contrast, MPI accuracy ensures that demographic data elements—such as name, date of birth, address, and other identifiers—are properly reconciled to support safe and reliable interoperability.

Within healthcare information systems management, strong MPI governance, standardized demographic data capture, and ongoing data quality monitoring are essential best practices. Therefore, Master Patient Index accuracy is the critical requirement for effective health information exchange.

### NEW QUESTION # 95

Which of the following systems provide physicians with patient safety checks such as maximum dose limit?

- **A. Clinical decision support.**
- B. Drug vocabulary.
- C. Clinical repository.
- D. Data warehouse.

**Answer: A**

Explanation:

Clinical decision support (CDS) is the system capability that provides physicians with patient safety checks such as maximum dose limits, dose-range checking, allergy and drug-drug interaction alerts, duplicate therapy warnings, contraindication notifications, and guideline-based recommendations. These checks are triggered within the clinical workflow—often during computerized provider order entry (CPOE)—so that when a clinician selects a medication, dose, route, or frequency, the CDS engine evaluates the order against medication knowledge bases and patient-specific factors (age, weight, renal function, allergies, current meds).

If the intended dose exceeds safe thresholds or conflicts with patient parameters, CDS generates warnings or "hard stops," helping prevent adverse drug events before the order is finalized.

A drug vocabulary (or medication terminology/knowledge base) supplies standardized medication identifiers and reference information, but by itself it does not deliver active, workflow-based safety checking; CDS uses that vocabulary as an input. A data warehouse supports analytics and reporting, typically retrospective, rather than real-time prescribing checks. A clinical repository stores clinical data for access and exchange; it does not inherently apply rules to interrupt unsafe ordering in real time. Therefore, the correct answer is Clinical decision support.

### NEW QUESTION # 96

What does Logical Observation Identifiers Names and Codes (LOINC) represent?

- A. The universal standard to display lab results on the patient portal.
- **B. The universal standard for laboratory and clinical observations in the exchange of clinical health information.**
- C. The universal standard for identifying radiology test orders for the exchange of clinical health information.
- D. The universal standard for clinical information exchange authorization.

**Answer: B**

Explanation:

LOINC (Logical Observation Identifiers Names and Codes) is a standardized terminology used to identify laboratory tests, clinical measurements, and other observations in a consistent, interoperable way. Its primary purpose is to ensure that when clinical data is exchanged between systems—such as hospitals, laboratories, public health agencies, and EHRs—the receiving system can correctly understand what observation was performed (e.g., hemoglobin in blood, SARS-CoV-2 PCR result, blood pressure, vital signs, survey instruments). This makes option C correct because LOINC is widely used to code laboratory and clinical observations for health information exchange, analytics, and longitudinal patient records.

Option A is too narrow: while LOINC-coded results can be displayed on portals, LOINC is not a "display standard"; it is an observation identification vocabulary. Option B is incorrect because authorization is handled by security/access control frameworks, not clinical terminologies. Option D is also not the best match: radiology uses multiple standards; orders and imaging procedures are often represented with other vocabularies (and imaging content uses standards like DICOM). LOINC may represent some imaging-related observations (e.g., certain reportable results), but its core identity is coding observations and results to support semantic interoperability.

#### NEW QUESTION # 97

The quickest approach to activating a new Electronic Health Record (EHR) system across a healthcare organization is the

- A. Pilot Group Approach.
- B. Routine Operations Approach.
- C. Phased Approach.
- **D. Big Bang Approach.**

**Answer: D**

Explanation:

The Big Bang approach is the quickest method to activate a new EHR across an organization because it involves a single, organization-wide go-live at one point in time. Rather than deploying the system unit-by-unit or site-by-site, the organization switches from the legacy environment to the new EHR simultaneously.

From a healthcare information systems management perspective, this compresses the implementation timeline and eliminates prolonged periods of dual workflows (old and new systems running in parallel across different areas). It can also simplify integration planning because all departments move to the same platform and standardized processes at once.

However, "quickest" does not mean "lowest risk." Big Bang go-lives demand intensive readiness work: enterprise training completion, workflow redesign, data conversion validation, downtime/contingency planning, command center staffing, and rapid issue escalation. In contrast, a phased approach spreads activation over time to reduce disruption but is slower overall. A pilot group approach limits initial activation to a controlled area first (also slower than Big Bang for enterprise completion). "Routine operations" is not a standard EHR activation strategy and implies normal running rather than conversion. Therefore, the fastest activation approach is Big Bang.

#### NEW QUESTION # 98

Strategic plans include

- A. financial projections.
- **B. operational plans.**
- C. policies and procedures.
- D. budget requests.

**Answer: B**

Explanation:

A strategic plan defines an organization's long-term direction, priorities, and high-level goals, typically over a multi-year horizon. While it articulates mission alignment, competitive positioning, and major initiatives, it must also be translated into actionable steps. For this reason, strategic plans include or are supported by operational plans, which outline how the strategy will be executed in

practice. Operational plans define timelines, responsibilities, resource allocation, performance metrics, and specific initiatives that move the organization toward its strategic objectives. In healthcare leadership and information systems governance, operational planning ensures that broad goals—such as digital transformation, quality improvement, or cost reduction—are implemented through concrete projects and workflows.

In contrast, budget requests and financial projections may support strategic planning but are financial management tools rather than core structural components of the strategic plan itself. Policies and procedures are detailed governance documents that guide daily operations; they support compliance and consistency but are not defining elements of a strategic plan.

Thus, operational plans are the key component that connects high-level strategy to day-to-day execution, making option A the correct answer.

## NEW QUESTION # 99

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