

值得信賴的ITIL-4-Transition熱門證照和資格考試中的領先提供者與最新的ITIL-4-Transition測試引擎



從Google Drive中免費下載最新的VCESoft ITIL-4-Transition PDF版考試題庫：<https://drive.google.com/open?id=1-QxnqEBFmEnETHkqbcP1e4VMiy49H9Tf>

有很多網站提供資訊ITIL的ITIL-4-Transition考試，為你提供 ITIL的ITIL-4-Transition考試認證和其他的培訓資料，VCESoft是唯一的網站，為你提供優質的ITIL的ITIL-4-Transition考試認證資料，在VCESoft指導和幫助下，你完全可以通過你的第一次ITIL的ITIL-4-Transition考試，我們VCESoft提供的試題及答案是由現代和充滿活力的資訊技術專家利用他們的豐富的知識和不斷積累的經驗，為你的未來在IT行業更上一層樓。

ITIL 4 管理專家過渡考試評估考生應用 ITIL 4 框架於實務情境的能力，並展現其 IT 服務管理的關鍵概念和實踐知識。考試由 40 道多重選擇題組成，考試時間為 90 分鐘。考試通過分數為 70%，通過考試的考生將獲得 ITIL 4 管理專家過渡證書。此證書獲得全球認可，對於需要 IT 服務管理專業知識的組織而言具有高度價值。

>> ITIL-4-Transition熱門證照 <<

真實的ITIL ITIL-4-Transition: ITIL 4 Managing Professional Transition熱門證照 - 完美的VCESoft ITIL-4-Transition測試引擎

除了ITIL 的ITIL-4-Transition考試，最近最有人氣的還有Cisco, IBM, HP等的各類考試。但是如果你想取得ITIL-4-Transition的認證資格，VCESoft的ITIL-4-Transition考古題可以實現你的願望。不要因為對考試沒有信心就放棄考試，因為你完全可以通過VCESoft的考試資料來達成自己的目標。取得了ITIL-4-Transition的認證資格以後，你還可以參加其他的IT認證考試。只要有VCESoft的考古題在手，什麼考試都不是問題。

ITIL 4 Managing Professional Transition認證是全球認可的IT服務管理中最為熱門的認證之一。該認證使專業人士能夠設計、管理和提供與業務目標相一致的集成服務管理策略。此外，ITIL4提供了一個關於服務管理的新觀點，更加強調協作、溝通和以客戶為中心。因此，ITIL 4 Managing Professional Transition認證對於希望提升其服務管理能力的個人和組織來說是一個很好的投資。

最新的 ITIL 4 Managing Professional ITIL-4-Transition 免費考試真題 (Q81-Q86):

問題 #81

An organization is implementing new technology that will significantly improve how they interact with their customers. Which term BEST describes this situation?

- A. IT transformation
- B. High velocity IT
- C. Digital transformation
- D. Digital organization

答案: C

問題 #82

Which is a purpose of the customer journey?

- A. To maximize the number of contacts with the customer in order to enhance the service
- B. To understand the service consumer resources required to deliver the service
- C. To understand the interactions between the user and the service provider
- D. To maximize the co-creation of value from both an outcome and experience perspective

答案: C

問題 #83

An organization with established processes for managing incidents, changes, and problems, receives a high volume of calls from users complaining that their issues are not being resolved efficiently.

What is the FIRST step the organization should take to start to improve the situation?

- A. Improve the integration of tools to ensure there are no gaps between processes
- B. Encourage teams to collaborate so they can focus on value for users
- C. Use value stream mapping to help understand the end-to-end flow of user support
- D. Review skills and competencies of user support staff to ensure they have the required capability

答案: C

問題 #84

An organization is compiling information about how a new service will be used. It is considering how each set of stakeholders will experience the service. In the past, the suppliers have been unreliable, so the organization wants to identify the main risks and dependencies for the introduction of the service. What is this an example of?

- A. Shift left
- B. Workforce planning
- C. Value stream mapping
- D. An agile approach

答案: C

解題說明:

The correct answer is B. Value stream mapping. This is because value stream mapping is a technique that helps to visualize how a service delivers value to the stakeholders, and identify the risks, dependencies, inefficiencies, and opportunities for improvement along the way¹². Value stream mapping involves defining the service vision, mapping the current state, analyzing the current state, designing the future state, and implementing the future state¹². By considering how each set of stakeholders will experience the service, the organization is defining the service vision and mapping the current state of the service.

A). An agile approach is not the correct answer, because an agile approach is a way of working that is flexible, iterative, and adaptive to changing requirements and feedback³⁴. An agile approach does not necessarily involve compiling information about how a new service will be used, or considering how each set of stakeholders will experience the service.

C). Workforce planning is not the correct answer, because workforce planning is a process that ensures that an organization has the right people with the right skills at the right time to deliver its objectives . Workforce planning does not necessarily involve compiling information about how a new service will be used, or considering how each set of stakeholders will experience the service.

D). Shift left is not the correct answer, because shift left is a practice that aims to resolve issues as close as possible to their source, and prevent them from escalating to higher levels of support . Shift left does not necessarily involve compiling information about how a new service will be used, or considering how each set of stakeholders will experience the service. References:

* ITIL 4 Managing Professional Transition Module Sample Paper - English, page 9, question 2, answer B

* ITIL 4 Managing Professional Transition Module Candidate Syllabus - English, page 10, learning outcome 1.4

* ITIL 4 Managing Professional Transition Course Online - Simplilearn, section 3.2, lesson 3.2.1, topic

"Agile Approach"

* ITIL 4 Managing Professional: Transition Module | Axelos, page 2, section "ITIL 4 Managing Professional Transition Module"

* [ITIL 4 Managing Professional Transition Course Online - Simplilearn], section 3.2, lesson 3.2.3, topic

"Workforce Planning"

* [ITIL 4 MP Transition: a transformed framework | Axelos], paragraph 4, sentence 2

* [Course: ITIL 4 Managing Professional Transition | ITIL USA], paragraph 3, sentence 3

P.S. VCESoft在Google Drive上分享了免費的2026 ITIL ITIL-4-Transition考試題庫：<https://drive.google.com/open?id=1-QxnqEBFmEnETHkqbcP1e4VMiy49H9Tf>