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## CLT-Certified Logistics Technician Questions and Answers 100% Pass

Another term for a yard mule is \_\_\_\_\_.

- A. Tractor trailer
- B. Dock board
- C. Fork lift
- D. Trailer spotter truck ✓✓D

The environmental waste generated by packaging materials is not significant.

- True
- False ✓✓F

Which one of the following statements is NOT correct?

- A. How a product is packaged has a direct impact on how it is moved and stored.
- B. There are several factors to consider when choosing the type of packing to use including how fragile the product is, how it will be transported, and the customer's shipping instructions.
- C. The main function of packaging is to contain a product so that it can be safely transported to its destination.

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### MSSC CLT Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>• Packaging and Shipping: This section of the exam measures skills of the Certified Logistics Technician and covers the necessary techniques for securing goods safely for transit, selecting the right containers, and correctly labeling them for outbound transportation.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• Evaluation of Transportation Modes (Truck, Air, Rail, Water): This section of the exam measures skills of the Certified Logistics Technician and covers the ability to compare and select the most appropriate transportation methods based on factors like cost, speed, and the nature of the freight being moved.</li> </ul>

Topic 3	<ul style="list-style-type: none"> <li>Dispatch and Tracking Operations: This section of the exam measures skills of the Certified Logistics Technician and covers the procedures for organizing shipments, coordinating carriers, and monitoring the progress of goods in transit until they reach their destination.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Order Processing: This section of the exam measures skills of the Certified Logistics Technician and covers the steps required to accurately manage and fulfill customer requests, including picking and preparing the correct items for dispatch.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>The World of Logistics and the Global Supply Chain: This section of the exam measures skills of the Certified Logistics Associate and covers the foundational knowledge of how logistics fits into the broader global economy and the movement of goods from their origin to the final consumer.</li> </ul>
Topic 6	<ul style="list-style-type: none"> <li>Quality Control Principles: This section of the exam measures skills of the Certified Logistics Associate and covers the fundamental concepts used to monitor and ensure that goods and processes meet required quality standards and customer expectations.</li> </ul>
Topic 7	<ul style="list-style-type: none"> <li>Safe Material Handling and Equipment Operation: This section of the exam measures skills of the Certified Logistics Associate and covers the proper methods for safely moving materials and the correct operation of common handling equipment like forklifts and pallet jacks.</li> </ul>
Topic 8	<ul style="list-style-type: none"> <li>The 4.0 Technologies: This section of the exam measures skills of the Certified Logistics Associate and covers emerging technologies like automation, the Internet of Things (IoT), and data analytics that are changing how modern supply chains operate in the current industrial revolution.</li> </ul>
Topic 9	<ul style="list-style-type: none"> <li>The Logistics Environment: This section of the exam measures skills of the Certified Logistics Associate and covers the standard operational setting, including the various facilities, equipment, and regulatory factors that affect daily logistics tasks.</li> </ul>
Topic 10	<ul style="list-style-type: none"> <li>Information Systems: This section of the exam measures skills of the Certified Logistics Associate and covers understanding and using the basic technology and software systems necessary to track, manage, and execute logistics operations, such as inventory or shipment records.</li> </ul>
Topic 11	<ul style="list-style-type: none"> <li>Safe Handling of Hazardous Materials: This section of the exam measures skills of the Certified Logistics Technician and covers the specific regulations, documentation, and protective measures required for storing and moving dangerous goods safely.</li> </ul>
Topic 12	<ul style="list-style-type: none"> <li>Teamwork and Good Workplace Conduct to Solve Problems: This section of the exam measures skills of the Certified Logistics Associate and covers the professional behaviors and collaborative techniques needed to work effectively with colleagues and resolve common operational issues as a team.</li> </ul>
Topic 13	<ul style="list-style-type: none"> <li>Product Receiving: This section of the exam measures skills of the Certified Logistics Technician and covers the technical procedures for inspecting, verifying, documenting, and correctly transferring incoming shipments of goods into storage facilities.</li> </ul>
Topic 14	<ul style="list-style-type: none"> <li>Product Storage: This section of the exam measures skills of the Certified Logistics Technician and covers the best practices for organizing, locating, and maintaining products within a warehouse to maximize space efficiency and minimize damage or loss.</li> </ul>
Topic 15	<ul style="list-style-type: none"> <li>Measuring Weight &amp; Volume: This section of the exam measures skills of the Certified Logistics Technician and covers the technical computations needed to correctly size packages and calculate accurate weight and cubic volume for shipping costs and load planning.</li> </ul>

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## MSSC Certified Logistics Technician (CLT) 4.0 Sample Questions (Q29-Q34):

### NEW QUESTION # 29

E-commerce enables the company to

- A. exchange goods and services online
- B. get driving directions
- C. exchange email
- D. look up information on the Internet

**Answer: A**

Explanation:

In the CLT "Order Processing" section, e-commerce is described as the digital mechanism allowing businesses to buy, sell, and exchange goods, services, and data through online systems. It forms the foundation for electronic ordering, payment, and customer communication. Unlike basic internet use or email exchange, e-commerce platforms connect directly with warehouse management and order processing systems to automate inventory updates, order confirmations, and shipping notifications. This integration supports real-time data flow between customers and logistics facilities, enhancing order accuracy, visibility, and responsiveness.

### NEW QUESTION # 30

A container is 4 feet high, 5 feet wide, and 9 feet deep. What is the volume of the container?

- A. 18 cubic feet
- B. 180 cubic feet
- C. 360 cubic feet
- D. 45 cubic feet

**Answer: B**

Explanation:

The formula for volume in logistics is:

Length  $\times$  Width  $\times$  Height.

So,  $4 \text{ ft} \times 5 \text{ ft} \times 9 \text{ ft} = 180$  cubic feet.

According to CLT 4.0, understanding cubic measurements is essential for calculating cube utilization, storage optimization, and container or trailer load planning. Volume determines how efficiently space is used in warehouses or transport vehicles. By knowing total cubic capacity, technicians can calculate how many items fit per load, ensuring balanced weight distribution and optimal equipment use. Accurate volume computation reduces wasted space and prevents under- or over-utilization of assets, supporting lean logistics operations. This skill also helps when converting cubic feet to cubic meters for international shipments or calculating freight costs based on dimensional weight.

### NEW QUESTION # 31

Which of the following order processing methods are NOT used in a distribution facility?

- A. expediter and loader
- B. bar code scanning and manual operation
- C. RFID
- D. picker and packer

**Answer: A**

Explanation:

In CLT "Order Processing" competencies, recognized methods for order fulfillment include manual picking, bar code scanning, pick-to-light, voice-directed picking, and RFID-assisted picking. Each enhances speed and accuracy depending on operation scale. The term "expediter and loader" does not represent an order processing method but rather job roles associated with shipping or coordinating outbound freight. Pickers and packers, RFID, and barcode systems directly influence order processing accuracy and traceability. The CLT framework stresses technology-driven verification to minimize human error and support real-time inventory updates. Therefore, "expediter and loader" is not considered a formal order processing methodology within MSSC standards.

### NEW QUESTION # 32

Which of the following is an invoice given to a shipper or consignee by the carrier as a request for payment for services?

- A. Bill of Lading
- **B. Carrier Freight Bill**
- C. Shipping Order
- D. Delivery Receipt

**Answer: B**

Explanation:

Within CLT logistics documentation, Carrier Freight Bill is the billing document carriers present to customers (shipper or consignee) requesting payment for transport services. The Bill of Lading is a contract/document of title, Shipping Order is internal instruction to the carrier, and Delivery Receipt confirms delivery.

Reference:

### NEW QUESTION # 33

A mailing label contains only

- **A. the information a carrier needs to get a package from its origin to its destination**
- B. a scannable barcode
- C. the recipient's name and address
- D. a tracking number

**Answer: A**

Explanation:

In the CLT "Packaging and Shipment" domain, a mailing label is defined as a label that carries all information required for transportation from origin to destination. This includes sender and recipient names and addresses, routing codes, tracking numbers, barcodes, and sometimes special handling notes. It ensures the carrier can process and deliver the package accurately through automated sorting and scanning systems. While recipient information or a barcode are components of the label, the label's purpose is broader-it provides complete routing data. The CLT stresses the critical role of accurate labeling in preventing misdirected freight, reducing returns, and ensuring compliance with carrier specifications. Proper label placement and print quality also contribute to smooth flow through logistics automation systems.

### NEW QUESTION # 34

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