

100-140 Vorbereitung & 100-140 Übungsmaterialien



Übrigens, Sie können die vollständige Version der ExamFragen 100-140 Prüfungsfragen aus dem Cloud-Speicher herunterladen:
<https://drive.google.com/open?id=1p5C7WayqAkJ-2w2aR4CdSM21cLAOd02s>

Heutzutage, wo es viele Exzellente gibt, ist es die beste Überlebensmethode, Ihre eigene Position zu festigen. Aber es ist doch nicht so einfach. Während die anderen sich bemühen, ihre Berufsfähigkeiten durch die Cisco 100-140 (Cisco Certified Support Technician (CCST) IT Support) Zertifizierungsprüfung zu verbessern, machen Sie keinen Fortschritt und nehmen die Dinge einfach so, wie sie sind. Dann werden Sie eliminiert. Um Ihre Position zu festigen, sollen Sie Ihre Berufsfähigkeiten auch durch die Cisco 100-140 (Cisco Certified Support Technician (CCST) IT Support) Zertifizierungsprüfung verbessern und Fortschritt mit den anderen halten. In diesem Fall stehen Sie nicht weit hinter den anderen.

Cisco 100-140 Prüfungsplan:

Thema	Einzelheiten
Thema 1	• Hardware Uses: This domain targets a Desktop Support Technician and focuses on following basic safety procedures related to electrical shock, ESD, and fire hazards. It involves assisting users in locating information about devices including hardware specs and network details using Windows and macOS tools. It covers identifying and understanding various ports and cables, installing and upgrading desktop components like RAM and storage, and troubleshooting common hardware issues while managing driver and firmware updates.
Thema 2	• Connectivity and Resource Access Issues: This section measures skills of a Network Support Technician and involves assisting users to establish access to network resources, understanding directory services like Active Directory and cloud access management platforms, and managing multifactor authentication. It also includes troubleshooting connectivity problems with peripherals such as printers, scanners, and teleconferencing devices, as well as verifying basic network settings and diagnosing connectivity using various network commands and tools.
Thema 3	• IT Support Job Tasks and Responsibilities: This section of the exam measures skills of an IT Support Specialist and covers foundational help desk concepts such as queue and time management, ticketing systems, service level agreements (SLA), and key performance indicators (KPIs). It includes preparing clear and comprehensive documentation summarizing customer interactions and describes the problem-solving process involving defining issues, collecting information, analyzing causes, implementing solutions, and recording results.
Thema 4	• Common Threats and Prevention: This domain measures the knowledge of an IT Security Support Technician and covers recognizing end-user security threats including phishing, malware, and unauthorized access attempts. It emphasizes basic investigation steps, helping users run malware scans, promoting strong password practices, understanding social engineering tactics targeting help desk roles, and the importance of company policies and confidentiality guidelines to protect sensitive data.

Thema 5	• Job Roles: This section evaluates an IT Support Technician's ability to use remote access tools (such as Remote Desktop, Cisco Webex, and TeamViewer) to assist users and perform support activities. It also includes utilizing troubleshooting tools and resources, such as AI research, search engines, technical forums, and knowledge bases, while being aware of ethical, privacy, and security considerations related to AI and other technologies.
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>> 100-140 Vorbereitung <<

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Die Schulungsunterlagen zur Cisco 100-140 Zertifizierungsprüfung von unserem ExamFragen finden bei Kandidaten große Resonanz und somit genießen einen guten Ruf, das heißt, solange Sie die Schulungsunterlagen zur Cisco 100-140 Zertifizierungsprüfung von unserem ExamFragen wählen, werden Sie erfolgreich sein. Wir werden Ihnen alle Ihren bezahlten Summe zurückgeben, entweder Sie die 100-140 Prüfung nicht bestehen, oder die Testaufgaben von Cisco 100-140 irgend ein Qualitätsproblem haben. Darüber hinaus können Sie einjährige Aktualisierung kostenlos genießen, nachdem Sie unsere Produkte gekauft haben.

Cisco Certified Support Technician (CCST) IT Support 100-140 Prüfungsfragen mit Lösungen (Q158-Q163):

158. Frage

When installing new hardware inside a desktop computer, which safety measure should a technician take to avoid personal injury?

- A. Wear gloves to protect against sharp edges inside the computer casing
- B. Install the hardware as quickly as possible to reduce exposure to the internal components
- C. Ensure all power sources are disconnected and the area is well-lit
- D. Apply lubricant to screws to make installation easier and faster

Antwort: C

Begründung:

Ensure all power sources are disconnected and the area is well-lit Disconnecting all power sources before working on a computer is crucial to avoid electrical shock, and working in a well-lit area helps in avoiding physical injury by clearly seeing the components being handled, thereby preventing mishandling.

Option A is incorrect because the speed of installation does not necessarily correlate with safety and can lead to mistakes.

Option C is incorrect because using lubricant on screws is not a standard safety procedure and could damage the hardware.

Option D is incorrect as wearing gloves might hinder the ability to handle small components and does not protect against electrical hazards.

159. Frage

What limitation must technicians be aware of when using AI to update internal documentation based on troubleshooting findings?

- A. AI can independently verify the accuracy of its own findings
- B. AI can consider user feedback and automatically update documentation
- C. AI fully understands and integrates industry best practices into documentation without human help
- D. AI requires human oversight to ensure the relevance and accuracy of content updates

Antwort: D

Begründung:

Correct Answer. C. AI requires human oversight to ensure the relevance and accuracy of content updates AI can assist in updating documentation based on findings, but human oversight is essential to ensure that these updates are relevant, accurate, and reflect best practices accurately.

Option A is incorrect because AI lacks the capability to independently verify the accuracy of its findings without predefined parameters.

Option B is incorrect as AI does not inherently consider user feedback unless specifically designed to do so, and it cannot automatically update documentation without potential errors.

Option D is incorrect because AI does not inherently understand or integrate best practices without human input to guide and refine the process.

160. Frage

During an inventory check, a technician needs to differentiate between USB-B and USB-B Mini cables. What key physical characteristic should the technician look for to identify a USB-B Mini cable?

- A. A smaller and more rectangular connector than standard USB-B
- B. A symmetrical and flat connector
- C. A rounded and reversible connector
- D. A longer and thinner connector than standard USB-B

Antwort: A

Begründung:

Correct Answer. A. A smaller and more rectangular connector than standard USB-B USB-B Mini cables are characterized by their smaller, more rectangular connectors compared to the square- shaped and relatively larger standard USB-B connector. This feature helps in quickly identifying them during hardware audits or setups.

Option B is incorrect because USB-B Mini connectors are not longer and thinner; they are simply smaller in size than standard USB-B connectors.

Option C is incorrect because rounded and reversible connectors describe features of USB-C, not USB- B Mini.

Option D is incorrect because symmetrical and flat connectors describe USB-A characteristics, not USB- B or USB-B Mini.

161. Frage

A macOS user is experiencing issues with internet connectivity and needs to verify their IP address configuration. Which command should the IT support technician recommend to the user to execute in the Terminal to display all network configuration details?

- A. ifconfig down
- B. ifconfig up
- C. ifconfig renew
- D. ifconfig -a

Antwort: D

Begründung:

Correct Answer. A. ifconfig -a The command ifconfig -a displays all interfaces currently available, regardless of whether they are active or not, along with all their configuration details such as IP addresses. This command is comprehensive for troubleshooting network issues as it provides a full overview of the network settings.

Option B is incorrect because ifconfig up is used to activate an interface, not display its configuration.

Option C is incorrect because ifconfig down is used to deactivate an interface, which would not help in verifying the current IP settings.

Option D is incorrect because ifconfig renew is not a valid ifconfig command for refreshing IP addresses in macOS.

162. Frage

During an audit, a technician discovers that several devices in an office are set with static IP addresses that do not fall within the defined subnet for their network segment. What is the most likely impact of this misconfiguration?

- A. The devices will not be able to communicate with others outside their assigned range
- B. The devices will automatically adjust their IP addresses
- C. The devices will require manual updates to antivirus software
- D. The devices will experience faster internet speeds

Antwort: A

Begründung:

Correct Answer. B. The devices will not be able to communicate with others outside their assigned range If devices are configured with IP addresses outside the intended subnet, they will fail to communicate effectively with devices on other subnets and potentially

Option D is incorrect. The ability to update antivirus software would not be directly affected by IP address misconfiguration unless it impacts overall network access.

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Außerdem sind jetzt einige Teile dieser ExamFragen 100-140 Prüfungsfragen kostenlos erhältlich: <https://drive.google.com/open?id=1p5C7WavqAkJ-2w2aR4CdSM21cLAOd02s>