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SALESFORCE CERTIFIED PLATFORM ADMINISTRATOR (PLAT-ADMN-201) MCQS

Q1

What type of relationship
allows you to link a single child
to multiple parents in Salesforce?

- A. Lookup
- B. Master-Detail
- C. Junction Object
- D. Roll-Up Summary

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Salesforce Certified Slack Administrator Sample Questions (Q28-Q33):

NEW QUESTION # 28

You're a Workspace Owner at Acme Inc.

You notice that the #help-benefits channel receives a large number of off-topic payroll requests.

In which two ways can you help address this issue?

(Choose 2 answers.)

- A. Encourage the payroll team to create their own public #help channel in Slack so employees have a place to go with their questions and requests.
- B. Use the share feature in Slack to notify the payroll team of each request that has been posted in the #help-benefits channel via direct message (DM).
- C. Encourage channel owner(s) from the benefits team to add members of the payroll team to #help- benefits to respond to each payroll request.
- D. Work with the benefits team to help them respond to each individual payroll-related request with a gentle reminder that this channel is for benefits questions only.
- E. Work with the benefits team to set a clear channel topic, and pin a post that includes the scope of requests/questions that belong in #help-benefits.

Answer: A,E

Explanation:

Slack recommends:

"Setting a clear channel topic and pinned posts help define scope, and creating dedicated channels (like #help- payroll) directs users to the right place without overloading unrelated channels." Manually redirecting (A, C) or adding payroll staff into a benefits channel (D) doesn't address root cause or improves structure.

(Reference: Slack Administration Study Guide - Channel Organization Best Practices)

NEW QUESTION # 29

Your company is on the Slack Enterprise Grid plan.

The marketing team is working on a new branding campaign and would like to add consultants to your org as Multi-Channel Guests. What should the marketing team do to request access for these consultants?

(Select the best answer.)

- A. @mention their Workspace Admin in the appropriate #proj channel to request guest access.
- B. Invite consultants through the workspace drop-down menu, and route approvals to a dedicated channel for admin approval.
- C. Add the consultants as full members to provide the most flexibility in their ability to access necessary channels.
- D. Direct message (DM) an Org Owner requesting that their consultants be added as guests.

Answer: B

Explanation:

Slack documentation states:

"To add Multi-Channel Guests, workspace admins or owners should invite them via the workspace menu, and if necessary, route the requests through an approval process." Adding them as full members (B) would grant excessive access. DMing Org Owners (D) is inefficient and informal. @mentioning (C) is not the standard request process.

(Reference: Slack Administration Study Guide - Managing Guest Accounts on Enterprise Grid)

NEW QUESTION # 30

Your company uses Slack Enterprise Grid.

An employee loses an office device that is logged into Slack.

What should an Org Admin do to mitigate risk?

- A. Ask the user to log out of the device by clicking End all sessions in their Slack settings.
- B. Deactivate the user in Slack, and reactivate them once the device is located.
- C. Notify the Workspace Owner(s) for the workspace(s) the user is a member of so they can temporarily remove the user from their workspace(s).
- D. **Sign member out of the Enterprise Grid org by selecting Sign out of Slack in the admin dashboard.**

Answer: D

Explanation:

Slack's Enterprise Grid security recommendations state:

"Org Admins can remotely sign a member out of all sessions (desktop, mobile, web) via the admin dashboard to immediately prevent further access without deactivating the user." Asking the user (A) is unreliable because they lost the device. Deactivation (B) is extreme if the device may be recovered. Workspace-level action (C) is insufficient for org-wide risk.

(Reference: Slack Administration Study Guide - Managing Lost or Compromised Devices)

NEW QUESTION # 31

You're an Org Admin for your university's Slack Enterprise Grid organization.

You want to measure Slack adoption for incoming students one month into the school year.

What is the best option to measure adoption analytics?

- A. Refer to the total number of messages sent in direct messages (DMs).
- B. Refer to the total number of channels and workspaces incoming students have joined one month into the school year.
- C. Refer to the number of workspaces incoming students have created one month into the school year.
- D. **Refer to the average number of days users were active within the last month.**

Answer: D

Explanation:

Slack's official analytics guidelines recommend:

"The average number of active days per user is a strong measure of engagement and adoption." Number of DMs (A) focuses only on private messaging, not overall adoption. Channel/workspace membership (B) doesn't measure activity. New workspace creation (C) is not typically relevant to students and is often disabled.

(Reference: Slack Administration Study Guide - User Activity Analytics)

NEW QUESTION # 32

You're a Slack admin reviewing an approval request for an app to be used in your organization.

You notice that a particular app requires permission to "Send messages as @bot." Which bot scope will need to be assigned to the app to grant the requested permission?

(Select the best answer.)

- A. chathistory
- B. **chat:write**
- C. admin.conversations:read

- D. admin.apps:write

Answer: B

Explanation:

According to Slack's API documentation:

"The chat:write scope allows an app to send messages as @bot into channels, groups, and DMs where the app is authorized." admin.apps:write (B) relates to managing apps, not sending messages. admin.conversations:read (C) relates to reading conversations at admin level. chathistory (D) relates to reading message history.

(Reference: Slack Administration Study Guide - App Scopes and Permissions)

NEW QUESTION # 33

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