

# 2026 Salesforce Salesforce-Slack-Administrator: Salesforce Certified Slack Administrator Latest Reliable Exam Labs



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## Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>App Administration: This section evaluates the skills of Slack Administrators in managing applications within Slack. Candidates will summarize the value of interoperability for both decision-makers and end-users while learning to use Workflow Builder for automating tasks.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Enabling Slack Success: This section focuses on the skills of Admins to develop a vision for Slack within their organization. Candidates will use analytics dashboards to track usage and make recommendations based on data insights, such as channel archival or promoting best practices.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>User Lifecycle Management: This area focuses on managing user accounts throughout their lifecycle in Slack. Candidates will implement authentication options based on organizational requirements and recommend processes for new account creation.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>Workspace Administration: This domain assesses the competencies of Salesforce administrators in creating and managing Slack workspaces to meet organizational needs. Candidates will determine when a new workspace should be created and manage the approval process for workspace creation.</li></ul>
Topic 5	<ul style="list-style-type: none"><li>Security: This domain targets Salesforce Security specialists in identifying Slack product security features that meet organizational needs. Candidates will describe how Slack addresses security governance, risk management, and compliance while recommending features that protect sensitive data.</li></ul>

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### Salesforce Certified Slack Administrator Sample Questions (Q198-Q203):

#### NEW QUESTION # 198

You recently joined an organization that is on Slack's Enterprise Grid plan and because of your previous Slack Admin experience, you were added as a Grid Owner. You notice the organization is still managing provisioning manually, using a "just-in-time" process. At your last company, you saw the benefits of connecting identity provider (IdP) groups to Slack.

Which two aspects of IdP group mapping will benefit your current organization?

(Select the TWO best answers.)

- **A. It will enable automatic additions of members in an IdP group to channels within your organization.**
- B. It will enable automatic additions and removals of members in an IdP group to Slack Connect channels within your organization.
- C. It will enable automatic approvals and authentications of integrations within your organization.
- **D. It will enable automatic additions and removals of members in an IdP group to workspaces within your organization.**
- E. It will enable member provisioning as a required step for all Org Owners.

**Answer: A,D**

Explanation:

According to Slack's official documentation on IdP group management:

"Mapping IdP groups to Slack allows automatic provisioning and deprovisioning of users to workspaces and user groups. Members added to an IdP group are automatically added to associated Slack user groups and workspaces." This dramatically reduces manual effort and ensures correct workspace and channel access is kept current.

Slack Connect (C) is external collaboration and not managed directly via IdP groups. D and E are unrelated to IdP functionality.

(Reference: Slack Administration Study Guide - Identity Provider Group Mapping)

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#### NEW QUESTION # 199

You're an Org Admin for a global organization operating in multiple time zones. In your org-wide #help-slack channel, members are reporting that they are receiving notifications outside of their working hours from other members operating in different time zones. In addition to recommending Do Not Disturb (DND) preferences, how can you help promote a digital HQ at your organization and ensure that members are receiving notifications only during working hours? (Select the best answer.)

- **A. Enable members to use the Scheduled Send feature so that messages can be sent during shared working hours,**
- B. Enable members to set their profile status to Away whenever they are not online.
- C. Enable members to view a recipient's local time within their profile before sending a message.
- D. Enable members to set reminders for themselves to send the message during shared working hours

**Answer: A**

#### NEW QUESTION # 200

What is a way to determine if an external person outside of your organization also uses Slack?

- A. Ask your Workspace Primary Owner if they can confirm if the person uses Slack.
- B. Search for the person's email in the "People" section of your sidebar.
- **C. Search for the person's email in the "Slack Connect" section of your sidebar.**
- D. Invite them to a Slack Connect channel first to verify whether or not they use Slack.

**Answer: C**

Explanation:

Slack Connect allows you to:

"Search for external users by entering their email address in the Slack Connect section of your sidebar to verify if their organization uses Slack." Inviting first (B) is less efficient. Asking your Workspace Owner (A) is manual. The "People" section (D) only searches internal directory members.

(Reference: Slack Administration Study Guide - Using Slack Connect Discovery)

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### NEW QUESTION # 201

The Sales team at Large Inc is having trouble figuring out the role Slack should play in their work day. The Sales team travels often and prioritizes time with customers. They don't have a lot of time to attend training.

Which two of the four strategies would help increase adoption on the Sales team? (Choose two.)

- A. Run a campaign promoting the Slack mobile app, so the Sales team understands the value of mobility and persistent communications.
- B. Survey the Sales team to understand what currently makes their job difficult and determine which apps /integrations and workflows to prioritize.
- C. Install the Salesforce app in the Sales workspace immediately, as this is the number one integration for Sales teams using Slack.
- D. Send out a weekly email campaign for two months to use Slack with the warning that Slack access will be denied to anyone that joins Slack after the two-month email campaign is finished.

**Answer: A,B**

Explanation:

Two critical elements in Change Management are understanding user needs and promoting solutions that fit their workflows.

\* Running a campaign promoting Slack's mobile app addresses their need for mobility. Slack documentation notes:

"Promoting the Slack mobile app to teams that are highly mobile ensures they remain connected to important communications and workflows."

\* Surveying the Sales team will help prioritize relevant integrations and workflows based on real-world challenges they face:

"Understanding end-user pain points is crucial for designing Slack solutions that users find genuinely helpful." Simply installing the Salesforce app without understanding their needs may not be effective, and using threats (option B) is contrary to Slack's recommended adoption strategies.

(Reference: Slack Administration Study Guide - Driving Slack Adoption and Change Management)

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### NEW QUESTION # 202

Your organization enabled data residency and chose to host your organization's data in the Montreal, Canada region. Which specific data types will be uniquely stored in this geographic region?

(Select the best answer.)

- A. Messages, files, data used for analytics, snippets and posts
- B. Messages, files, snippets, posts and member profiles
- C. Messages, files, snippets, workspaces and channel membership information
- D. Messages, files, snippets, posts and files

**Answer: A**

### NEW QUESTION # 203

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