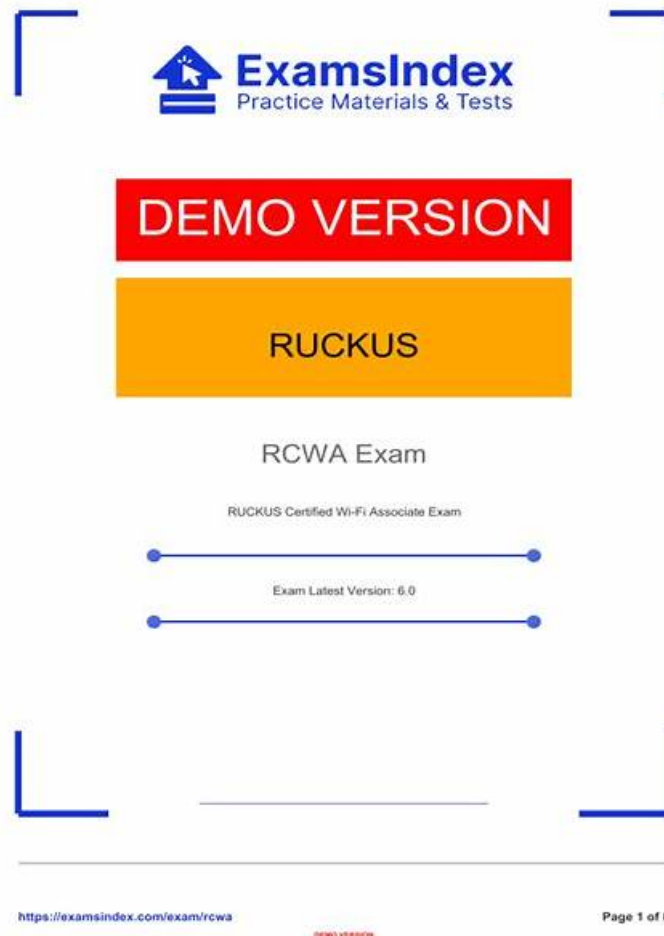


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## RUCKUS RCWA Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>• <b>Wi-Fi Solution Troubleshooting &amp; Repair:</b> This section of the exam measures skills of the Certified Logistics Associate and covers the essential processes for data gathering, analysis, and troubleshooting common issues, such as client connectivity failures and problems with AP-to-controller communication. It requires using diagnostic tools, including built-in speed tests and packet frame capture, as well as understanding how to use logs and integrate with communication protocols like AAA, Syslog, and SNMP for effective diagnosis and repair.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• <b>RUCKUS Wi-Fi Solution Management:</b> This section of the exam measures skills of the Certified Logistics Associate and covers the necessary administrative and maintenance tasks for the overall solution. This includes managing system upgrade paths, defining and controlling administrator roles using directory services and Multi-Factor Authentication (MFA), monitoring network events and alarms, and performing critical functions like backup and restoration on the SmartZone controller. It also addresses generating reports, setting health thresholds, and identifying and locating rogue access points on a map.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• <b>RUCKUS Wi-Fi Solutions:</b> This section of the exam measures skills of the Certified Logistics Technician and covers the detailed, hands-on implementation and setup of RUCKUS solutions, specifically for SmartZone and RUCKUS One platforms. It requires knowledge of initial system setup, implementing licensing, and configuring all core network elements, including clusters, redundancy, AP groups, zones, and advanced WLAN features such as dynamic VLANs and SmartMesh. The section also covers detailed AP configuration steps, best practices for deployment, and setting up security and access controls like RBAC and guest access via captive portals.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• <b>RUCKUS Technologies, products &amp; solutions:</b> This section of the exam measures skills of the Certified Logistics Technician and covers RUCKUS-specific technologies, such as proprietary Wi-Fi features, Bonjour Gateway, and automated cell sizing capabilities. It focuses on the proper selection and sizing of RUCKUS controllers (SmartZone, Unleashed, ROne Cloud) and Access Points (APs) based on platform limitations. Furthermore, it includes knowledge of advanced features like clustering, geo-redundancy, initial IoT integration, and the necessary processes for product licensing and using RUCKUS support tools and documentation.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>• <b>Wi-Fi Solution Enhancement through Tuning and Optimization:</b> This section of the exam measures skills of the Certified Logistics Technician and focuses on advanced techniques for fine-tuning and optimizing Wi-Fi network performance after deployment. It includes balancing load and frequency bands, implementing airtime fairness and decongestion methods, and using advanced 802.11 roaming amendments (k, r, v) to improve client mobility. The section also covers optimizing radio settings, such as Client Admission Control (CAC), and managing channel selection and power optimization, including the use of DFS and RUCKUS AI features.</li> </ul>
Topic 6	<ul style="list-style-type: none"> <li>• <b>Designing &amp; Planning a RUCKUS Wi-Fi Solution:</b> This section of the exam measures skills of the Certified Logistics Technician and focuses heavily on the detailed process of planning a RUCKUS Wi-Fi network, including gathering design requirements using site survey tools like Ekahau. It assesses the ability to define strategies for traffic management, load balancing, and network segmentation using technologies like VXLAN. This area also covers selecting the right products for specific use cases, and designing comprehensive security policies that involve RADIUS, PKI, and Role-Based Access Control (RBAC), alongside detailed AP management planning like discovery methods and PoE budgeting.</li> </ul>

## RUCKUS Certified Wi-Fi Associate Exam Sample Questions (Q77-Q82):

### NEW QUESTION # 77

An administrator has completed a new install of SmartZone-Essentials for switch management, and has configured the SmartZone IP as the registrar IP on an ICX 7450. Which condition explains why the switch is not connecting?

- A. DHCP options are not properly configured for the switch.
- **B. SmartZone is not configured to allow self-signed certificates.**
- C. SNMPv3 is not enabled on SmartZone.
- D. SmartZone High Scale is required for ICX switch management.

**Answer: B**

Explanation:

When deploying SmartZone-Essentials (SZ-100/SZ-144) for RUCKUS ICX switch management, the switches establish a secure HTTPS-based connection to the controller using the SmartZone registrar IP. A common issue preventing connection occurs when SmartZone is not configured to accept self-signed certificates-which are typically used by ICX switches by default for initial onboarding.

As described in the RUCKUS One Online Help - SmartZone Switch Management Setup and RUCKUS AI documentation, administrators must explicitly enable the option to "Allow Self-Signed Certificates" in the controller's Switch Management settings. Without this configuration, the SmartZone rejects the ICX connection request during SSL/TLS handshake, causing registration failure.

SNMPv3 configuration and DHCP options are unrelated to initial controller registration. Additionally, SmartZone-Essentials fully supports ICX management; SmartZone High Scale is not required.

Thus, the correct answer is C - the connection fails because the controller is not set to accept self-signed certificates from the switch.

Reference:

RUCKUS One Online Help - SmartZone Switch Management and Onboarding Configuration RUCKUS Analytics 3.5 User Guide - Device Connection and Registration Monitoring RUCKUS AI Documentation - ICX Switch Onboarding with SmartZone Essentials

#### **NEW QUESTION # 78**

Which capability within Client Isolation will allow clients to access specific destinations within the same subnet?

- **A. Isolation whitelist**
- B. Directed multicast
- C. Gateway access list
- D. Access control list

**Answer: A**

Explanation:

The Client Isolation feature on RUCKUS access points and controllers prevents wireless clients connected to the same SSID from communicating directly with each other within the same subnet. This is particularly important for guest or public networks to enhance security and privacy. However, administrators may sometimes need to allow access to specific network services or devices-such as printers, gateways, or media servers-within that same subnet.

RUCKUS systems address this need through the Isolation Whitelist capability. As described in the RUCKUS One Online Help and RUCKUS Cloud documentation, the Isolation Whitelist allows administrators to specify destination IP or MAC addresses that are exempt from client isolation rules. This enables controlled access without fully disabling client isolation across the network.

Other options like directed multicast or access control list (ACL) manage traffic types or filtering policies but are not specific to client-to-client communication exceptions. Therefore, the Isolation Whitelist is the correct answer.

Reference:

RUCKUS One Online Help - WLAN Configuration: Client Isolation and Whitelist Options RUCKUS Analytics 3.5 User Guide - WLAN and Client Policy Analysis RUCKUS AI Documentation - Wireless Network Security and Client Isolation Controls

#### **NEW QUESTION # 79**

Which RUCKUS feature protects service quality by prioritizing real-time voice and video traffic over background data flows?

- A. ChannelFly
- B. BeamFlex+
- **C. SmartCast**
- D. Band Steering

**Answer: C**

Explanation:

SmartCast is RUCKUS's advanced Quality of Service (QoS) engine that prioritizes latency-sensitive traffic such as voice, video, and real-time collaboration apps.

According to RUCKUS One Online Help - SmartCast Overview and RUCKUS Analytics 3.5 User Guide - QoS Monitoring, SmartCast identifies traffic types using Deep Packet Inspection (DPI) and applies 802.1p / DSCP markings to preserve QoS across wired and wireless segments.

It dynamically manages airtime scheduling and retransmissions to maintain low delay and jitter. Other features like BeamFlex+ (antenna optimization) or ChannelFly (channel selection) do not handle traffic prioritization.

References:

RUCKUS One Online Help - SmartCast QoS and Traffic Prioritization

RUCKUS Analytics 3.5 User Guide - Application Performance Metrics

RUCKUS AI Documentation - SmartCast and Traffic Management Architecture

### NEW QUESTION # 80

An administrator has completed a new install of SmartZone-Essentials for switch management, and has configured the SmartZone IP as the registrar IP on an ICX 7450. Which condition explains why the switch is not connecting?

- A. DHCP options are not properly configured for the switch.
- **B. SmartZone is not configured to allow self-signed certificates.**
- C. SNMPv3 is not enabled on SmartZone.
- D. SmartZone High Scale is required for ICX switch management.

**Answer: B**

Explanation:

When deploying SmartZone-Essentials (SZ-100/SZ-144) for RUCKUS ICX switch management, the switches establish a secure HTTPS-based connection to the controller using the SmartZone registrar IP. A common issue preventing connection occurs when SmartZone is not configured to accept self-signed certificates—which are typically used by ICX switches by default for initial onboarding.

As described in the RUCKUS One Online Help - SmartZone Switch Management Setup and RUCKUS AI documentation, administrators must explicitly enable the option to "Allow Self-Signed Certificates" in the controller's Switch Management settings. Without this configuration, the SmartZone rejects the ICX connection request during SSL/TLS handshake, causing registration failure.

SNMPv3 configuration and DHCP options are unrelated to initial controller registration. Additionally, SmartZone-Essentials fully supports ICX management; SmartZone High Scale is not required.

Thus, the correct answer is C— the connection fails because the controller is not set to accept self-signed certificates from the switch.

References:

RUCKUS One Online Help - SmartZone Switch Management and Onboarding Configuration RUCKUS Analytics 3.5 User Guide - Device Connection and Registration Monitoring RUCKUS AI Documentation - ICX Switch Onboarding with SmartZone Essentials

### NEW QUESTION # 81

Which two are true of a SmartZone cluster backup? (Choose two.)

- A. It can be performed even if the system services are stopped.
- **B. It contains IP addressing and client statistical information.**
- C. It is much smaller than a configuration backup.
- **D. It puts the controller into maintenance mode when executed.**
- E. It can be restored onto a cluster of any SmartZone model.

**Answer: B,D**

Explanation:

A SmartZone cluster backup is a comprehensive backup of the controller cluster's system and configuration data, intended for disaster recovery or migration to similar SmartZone platforms. According to the RUCKUS One Online Help - Cluster Backup and Restore and SmartZone Administration Guide (v5.2+), a cluster backup includes:

Cluster and controller configuration, including IP addressing, zones, AP groups, WLANs, and policies.

Client statistical data and historical analytics, which are also captured for restoration of system monitoring data.

When a cluster backup is initiated, the controller enters maintenance mode to ensure database consistency and prevent configuration changes during the process. This temporarily suspends management operations but preserves data integrity.

