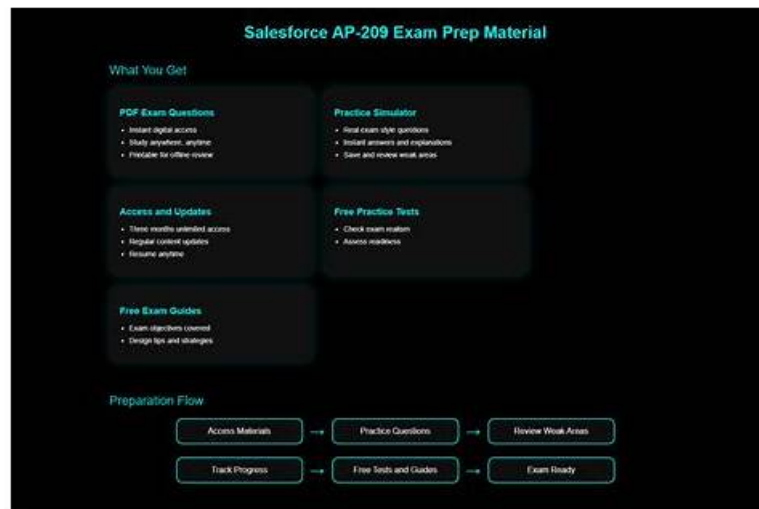


一番優秀なSalesforce AP-209資格復習テキスト &合格スムーズAP-209専門トレーニング |更新するAP-209問題サンプル



2026年ShikenPASSの最新AP-209 PDFダンプおよびAP-209試験エンジンの無料共有: <https://drive.google.com/open?id=1Fk5S4Igj9KiGjbJYNUfaOwZber1hm83i>

一つには、当社の最も先進的なオペレーションシステムであり、最速の配信速度を保証でき、お客様の個人情報は弊社のオペレーションシステムによって自動的に暗号化されます。また、AP-209の実際の試験のオンラインアプリバージョンを使用すると、あらゆる種類の電子デバイスに関するトレーニング資料の質問を気軽に練習できます。さらに、AP-209試験問題の助けを借りて、お客様の合格率は98%~100%に達しました。近い将来、あなたの学習パートナーになることを楽しみにしています。

Salesforce AP-209 Exam Syllabus Topics:

Section	Weight	Objectives
Resource Management	31%	- Management of different resource types - Resource availability management - Service Territory Management capabilities - Resource scheduling optimization
Implementation Strategies and Design	7%	- Consulting project lifecycle: planning, requirements gathering, design, build, test, documentation - Deployment strategies and licensing requirements
Optimization	22%	- Troubleshooting scheduling and optimization issues - Global and in-day optimization engines - Service objectives and automated scheduling
Assets	11%	- Asset lifecycle management and tracking - Asset architecture, hierarchies and relationships - Inventory and parts management
Mobile	13%	- Mobile app customization and extension - Offline functionality and data synchronization - Technician management and communication tools
Foundation	16%	- Customizing Dispatcher Console for efficiency - Modeling complex work structures and work orders - Designing maintenance plans for recurring service

>> AP-209資格復習テキスト <<

AP-209試験の準備方法 | 素晴らしいAP-209資格復習テキスト試験 | 完璧な Advanced Field Service Accredited Professional 専門トレーニング

なににごとによらず初手は難しいです、どのようにSalesforce AP-209試験への復習を始めて悩んでいますか。我々のSalesforce AP-209問題集を購入するのはあなたの試験に準備する第一歩です。我々の提供するSalesforce AP-209問題集はあなたの需要に満足できるだけでなく、試験に合格する必要があることです。あなたはまだ躊躇しているなら、ShikenPASSのAP-209問題集デモを参考しましよ。

Salesforce Advanced Field Service Accredited Professional 認定 AP-209 試験問題 (Q51-Q56):

質問 #51

What two actions should a consultant recommend to ensure that junior employees are prioritized when installations are scheduled?

- A. Increase the resource's priority on the junior Service Resource records, and increase the 'Resource Priority' Service Objective weighting
- B. Update the 'Skill Level' Service Objective to 'Least Qualified'
- C. Leverage a 'Match Boolean' Work Rule to match on a custom field 'Is Junior'
- D. Increase the installation 'Skill Level' for the senior resources, and increase the 'Skill Level Service Objective' weighting
- E. Assign a 'Preferred Resource' to a junior service resource when a customer has an installation job

正解: A、B

解説:

To prioritize junior resources without creating rigid "hard constraints" (which might prevent scheduling altogether if no junior is available), you should use Service Objectives (Soft Constraints).

* Option C is correct (Resource Priority): By assigning a higher priority value to Junior Service Resource records and adding the "Resource Priority" objective to the scheduling policy, the optimization engine calculates a higher score for these resources. This acts as a general "preference" to use them whenever possible.

* Option E is correct (Least Qualified): The "Skill Level" Service Objective has a setting called "Prefer Least Qualified." When enabled, the engine prefers the resource who has the lowest skill level that still meets the job requirement. For example, if a job requires Skill Level 50, and you have a Senior (Level 90) and a Junior (Level 55), the engine will pick the Junior. This is a best practice to prevent "over-qualified" resources (Seniors) from being booked on routine jobs, keeping them free for complex tasks.

質問 #52

Universal Containers (UC) sell Service Contracts to their customers. One of the terms of the Service Contract determines that a UC technician will perform annual maintenance on all the customer's Assets until the contract expires.

UC would like to ensure that when a technician is sent to the customer, the maintenance work is completed in a single visit, and all covered Assets are listed on the Work Order's Service Report.

What Maintenance Plan configuration should a consultant recommend UC?

- A. 'Work Order Generation Method' is set to 'One Work Order per Asset' and 'Service Appointment Generation Method' is set to 'One Service Appointment per Work Order'
- B. 'Work Order Generation Method' is set to 'One Work Order Line Item per Asset' and 'Service Appointment Generation Method' is set to 'One Service Appointment per Work Order Line Item'
- C. 'Work Order Generation Method' is set to blank and 'Service Appointment Generation Method' is set to 'One Service Appointment per Work Order'
- D. 'Work Order Generation Method' is set to 'One Work Order Line Item per Asset' and 'Service Appointment Generation Method' is set to 'One Service Appointment per Work Order'

正解: D

解説:

This question tests the Maintenance Plan generation logic.

* Option D is correct. The requirement is Single Visit (One Appointment) for Multiple Assets.

* One Work Order Line Item per Asset: This groups all the assets under a single parent Work Order. Each asset gets its own line item (WOLI) for tracking purposes.

* One Service Appointment per Work Order: This creates a single appointment for the parent Work Order. The technician arrives

once and works through the list of line items (Assets).

* Option B ("One Work Order per Asset") would create separate Work Orders (and likely separate Appointments) for every single asset, resulting in multiple visits or a cluttered schedule.

* Option C ("One SA per WOLI") would explicitly create a separate appointment for every single asset line item, causing massive double-booking/overlap.

質問 # 53

Which consideration should a consultant take when advising a customer on their Field Service Mobile App strategy, in a case where the Service Resources are named contractors who provide their own mobile devices?

- A. Set all records to private to ensure customer data confidentiality
- B. Since all Service Resources are named contractors, 'Collect Service Resource Geolocation History' should be disabled
- C. Field Service Mobile App is optimized for a handful of Android and iOS devices. Refer to 'Salesforce Help and Training' for the latest update
- D. Contractor licenses do not include access to the Field Service Mobile App

正解: C

解説:

When dealing with a Bring Your Own Device (BYOD) strategy (common with contractors), device compatibility is the biggest technical hurdle.

* Option B is correct. Salesforce explicitly publishes a list of supported devices and operating systems (iOS and Android versions)6. Since the company does not own the phones, they cannot guarantee every contractor has a compatible device. The consultant must warn the client to check these specs against their contractors' hardware.

* Option A is a policy decision, not a technical constraint. You can track contractor location if they agree to it.

* Option C is false; Contractor licenses (Community Plus) do include access to the Field Service Mobile App.

質問 # 54

A customer wants to collect a mobile worker's geolocation history in the Field Service Mobile App only for some of the resources, while for others, they want this option to be disabled.

How can a consultant implement this requirement?

- A. Under the 'Field Service Settings', go to the 'Mobile App Configuration' tab and select which profiles should be included in the geolocation collection process
- B. Under the 'Field Service Settings', go to the 'Mobile App Configuration' tab and select which users should be included in the geolocation collection process
- C. Under the 'Field Service Mobile Settings', set the 'Collect Service Resource Geolocation History' to 'True'
- D. Create two 'Field Service Mobile Settings' records and assign it to the relevant profiles, one with the 'Collect Service Resource Geolocation History' set to 'True' and the other set to 'False'

正解: D

解説:

The Field Service Mobile Settings configuration controls the behavior of the mobile app (branding, location tracking, flows, etc.).

* Option D is correct. To apply different settings to different groups of users, you must create multiple Field Service Mobile Settings records. You assign these settings records to specific User Profiles.

* You would create one settings record with "Collect Service Resource Geolocation History" enabled (for the tracked users).

* You would create a second settings record with it disabled (for the untracked users).

* You then map the relevant Profiles to the appropriate Settings record.

* Options A, B, and C imply global settings or non-existent tabs ("Mobile App Configuration" tab where you select users/profiles directly doesn't exist in the global settings in this manner; it is done via the specific Mobile Settings object assignments).

質問 # 55

A customer outsources some of the work to contractors. The contractors in company A need to be able to accept up to 4 hours of maintenance work per day, but their resources only work 9-10 am. They manage the scheduling and order of these jobs outside of Salesforce.

Contractor company B also must only accept 4 hours of work per day but work from 9-5 pm and manage their schedule inside Salesforce. The customer is using optimization.

Which two configurations need to be created to support the requirement?

- A. Configure 'Capacity Based Resources' with an 'Hours Per Time Period' of 4 and a 'Time Period' of 'Day' for contractor group A. Set Operating Hours to 9-10 am for contractor group A resources and use 'Schedule Over Lower Priority' to allow for overbooking resources
- B. Configure a 'Scheduling Count Rule' with a 'Count Type' of 'Duration' to limit work for all resources. Set Operating Hours to 9-10 am for contractor group A and 9-5 pm for contractor group B
- C. Configure 'Capacity Based Resources' with an 'Hours per Time Period' of 4 and a 'Time Period' of 'Day' for contractor group A. Set Operating Hours to 9-10 am for contractor group A resources
- D. Configure a 'Scheduling Count Rule' with a 'Count Type' of 'Duration' to limit work. Use 'Relevance Groups' to apply this to resources in contractor group B. Set Operating Hours to 9-5 pm for contractor group B

正解: C、D

解説:

This scenario distinguishes between "External" contractors (buckets of work) and "Internal/Named" contractors (managed schedule).

* Option C (Contractor A): Since they manage work outside Salesforce and work specific hours (9-10 am), they should be modeled as Capacity-Based Resources. This feature allows you to define a "bucket" of capacity (4 hours/day) without optimizing individual travel or start times. You simply dump work into their bucket until it is full.

* Option A (Contractor B): Since they manage the schedule inside Salesforce (likely named users), they act like standard employees. To limit them to 4 hours of work within a 9-5 shift, you use a Work Rule (Count Rule). You configure the rule to limit "Duration" to 240 minutes (4 hours) per day and use a Relevance Group to ensure this rule only applies to Contractor B (not internal employees or Contractor A).

質問 # 56

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Salesforceの認定試験は現在とても人気がある試験ですね。この重要な認証資格をもうすでに手に入れましたか。例えば、もう既にAP-209認定試験を受験したのですか。もしまだ受験していないなら、はやく行動する必要がありますよ。こんなに大切な資格を取らなくてははいけません。ここで言いたいのは、どのようにすれば効率的にAP-209認定試験の準備をして一回で試験に合格できるのかということです。

AP-209専門トレーニング: <https://www.shikenpass.com/AP-209-shiken.html>

- AP-209復習時間 □ AP-209的中率 □ AP-209日本語資格取得 □ □ www.xhs1991.com □ で □ AP-209 □ を検索して、無料で簡単にダウンロードできますAP-209模擬対策
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サイトで➡ AP-209 □の最新問題が使えるAP-209復習時間

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BONUS!!! ShikenPASS AP-209ダンプの一部を無料でダウンロード: <https://drive.google.com/open?id=1Fk5S4IgJ9KiGjbJYNUfaOwZber1hm83i>