

# 2026 Latest CIS-DF Exam Simulator - Certified Implementation Specialist - Data Foundations (CMDB and CSDM) Realistic Valid Dumps Demo Free PDF Quiz



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## ServiceNow CIS-DF Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>• Ingest: This domain addresses data ingestion methods, CI relationship management, automation tools, upgrade compatibility, handling non-discoverable CIs and attributes, compliance tracking, and Asset-CI alignment.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• CSDM Fundamentals: This domain establishes Common Services Data Model knowledge including stakeholder collaboration for CI classification, CSDM methodology adherence, and understanding implementation benefits.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• Insight: This domain covers extracting value from CMDB data using Natural Language Query, custom reports, dependency views, product integrations, and Foundation Dashboards for actionable insights.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• Govern: This domain focuses on CMDB quality management through health metrics, Data Manager policies, governance frameworks, stakeholder roles, duplicate remediation, operationalization, and lifecycle management.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>• Configuration: This domain covers CMDB technical setup including CI Class Manager for table hierarchies, IRE for data accuracy, and CMDB 360</li> <li>• multisource configuration for comprehensive CI views.</li> </ul>

## CIS-DF Valid Dumps Demo, Study Materials CIS-DF Review

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### ServiceNow Certified Implementation Specialist - Data Foundations (CMDB and CSDM) Sample Questions (Q84-Q89):

#### NEW QUESTION # 84

The Configuration Manager is preparing justification to utilize the CMDB Data Foundations Dashboard. Which benefits align with the usage of this dashboard? (Choose 2 options)

- A. It automates approval processes for Change Management
- B. It helps detect and eliminate duplicate records in the CMDB
- C. It provides actionable insights to improve data quality and completeness
- D. It enables monitoring and tracking of CMDB health over time

**Answer: C,D**

Explanation:

The CMDB Data Foundations Dashboard is designed to provide visibility, insight, and guidance into the overall health of CMDB data. Its purpose is not to automate ITSM workflows, but to enable informed decision-making and continuous improvement of configuration data.

One of its primary benefits is providing actionable insights to improve data quality and completeness (Option B). The dashboard highlights gaps in CI attributes, missing relationships, and compliance issues, enabling CMDB administrators and data owners to take targeted corrective actions using Get Well Playbooks.

Another core benefit is enabling organizations to monitor and track CMDB health over time (Option D). The dashboard presents trends across health dimensions--completeness, correctness, and compliance--allowing teams to measure progress, justify investments, and demonstrate maturity improvements aligned to CSDM adoption stages.

#### NEW QUESTION # 85

A Configuration Manager is planning the implementation of the CMDB. Which is the prescribed CSDM rollout order?

- A. Initial, Developing, Defined, Managed
- B. Initiate, Plan, Execute, Deliver, Close
- C. Architecture, Business, Technical, Governance
- D. Crawl, Walk, Run, Fly

**Answer: D**

Explanation:

The Common Service Data Model (CSDM) prescribes an incremental, maturity-based rollout approach to reduce risk and ensure sustainable adoption. The recommended order is Crawl, Walk, Run, Fly, which aligns implementation effort with increasing organizational capability and value realization.

Crawl focuses on foundational data hygiene: core CI classes, identification rules, reconciliation, basic Discovery ingestion, and CMDB Health basics.

Walk introduces service context, including Business Services, Application Services, and relationships that enable impact analysis for Incident and Change.

Run expands into operational excellence with Service Mapping, service offerings, advanced governance, and process automation.

Fly represents optimization and scale, leveraging analytics, AI/ML, proactive operations, and cross-domain integration (e.g., SecOps, APM, CSM).

This progression ensures teams do not over-model early or introduce complexity before data quality and governance are established. The other options describe generic project lifecycles or organizational categorizations, not the CSDM-recommended adoption path.

#### NEW QUESTION # 86

A Configuration Manager has configured multiple data sources that are all authorized to update the same class and the same set of class attributes in the CMDB.

What can the Configuration Manager do to control which data source should be the authoritative source of truth for a specific class or set of class attributes?

- A. Manually run the data source updates in the correct order
- B. Configure data refresh rules with a specific time period
- C. Assign a run order to each data source in the identification rules
- **D. Assign a priority to each data source in reconciliation rules**

**Answer: D**

Explanation:

In ServiceNow, controlling source precedence when multiple authorized data sources update the same CI attributes is a core responsibility of Identification and Reconciliation Engine (IRE) governance.

The correct and supported method is to assign priority to each data source in reconciliation rules.

Reconciliation rules determine which source wins when multiple sources attempt to update the same attribute on a CI. By defining source precedence, the Configuration Manager ensures that the most authoritative system of record (for example, Discovery over manual imports, or HR systems over spreadsheets) consistently controls specific attributes or classes.

Option B is incorrect because manually sequencing data source runs is unreliable, does not scale, and violates Data Foundations best practices. Option C only controls how often data is refreshed, not which source is authoritative. Option D is incorrect because identification rules are used to uniquely identify CIs—not to control attribute-level precedence.

Using reconciliation rules provides deterministic, auditable, and automated control, which is essential for maintaining CMDB trust and avoiding data conflicts.

Therefore, the correct answer is A - Assign a priority to each data source in reconciliation rules.

#### NEW QUESTION # 87

Drag and drop the CMDB Health Dashboard metric to the correct description.

**Answer:**

Explanation:

Explanation:

The CMDB Health Dashboard organizes data quality into practical, action-oriented metrics:

Audits validate correctness by comparing CI values against defined expectations (rules, policies, certifications).

Duplicate CIs represent redundant records and should be reduced to improve trust and reporting accuracy.

Orphan CIs lack required relationships or key context, limiting impact analysis and service visibility.

Recommended fields are not mandatory but add diagnostic value during incidents and problem investigations.

Required fields are enforced by the platform and closely tied to Identification & Reconciliation remediation.

Stale CIs signal aging data that no longer reflects the current environment.

This mapping aligns with CMDB Data Foundations best practices and how the Health Dashboard is designed to guide prioritization and remediation.

#### NEW QUESTION # 88

Drag and Drop Question

Some steps need to be taken to transition from using legacy CMDB status attributes to CSDM lifecycle objects.

Drag and drop the objects / attributes to the correct descriptions.

**Answer:**

Explanation:

Explanation:

When transitioning to CSDM-aligned lifecycle management, ServiceNow introduces a structured lifecycle framework that separates high-level intent from detailed operational state.

Life Cycle Stage represents the macro phase of a CI's existence (for example: Plan, Build, Deploy, Operate, Retire).

Life Cycle Stage Status refines that phase with granular, sub-level states that vary by CI type.

Life Cycle Object determines which lifecycle stages and statuses apply, based on what kind of CI is being managed (hardware, application, document, etc.).

