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Zscaler Digital Transformation Engineer Sample Questions (Q19-Q24):

NEW QUESTION # 19

In a typical authentication configuration, Zscaler fulfills which of the following roles?

- A. Identity provider
- B. Identity proxy
- **C. Service provider**
- D. SaaS gateway

Answer: C

Explanation:

In a typical enterprise authentication setup, Zscaler functions as the Service Provider (SP) within the SAML authentication framework. This aligns with Zscaler's architectural principle that identity verification is delegated to an external authoritative Identity Provider (IdP) such as Azure AD, Okta, Ping, or ADFS. Zscaler does not authenticate user credentials directly. Instead, it relies on the IdP to validate the user and then deliver a signed SAML assertion back to Zscaler.

When a user attempts to access the Zscaler service, the authentication request is redirected to the enterprise IdP. The IdP performs credential verification and returns a SAML assertion containing the authenticated user identity and associated attributes. Zscaler, acting as the SP, consumes and validates this assertion, then maps the identity to its internal user records or SCIM-synchronized directory objects. This identity becomes the basis for all ZIA/ZPA policy evaluation, including URL filtering, CASB controls, DLP policies, firewall rules, and access-control enforcement.

Since Zscaler depends on the IdP for primary identity verification and only consumes assertions, Zscaler's role is clearly defined as the Service Provider in a standard authentication configuration.

NEW QUESTION # 20

Which protocol allows users to configure a passwordless authentication method for their ZIdentity account?

- A. OIDC
- B. SAML
- C. FIDO2
- D. SCIM

Answer: C

Explanation:

Zscaler Identity (ZIdentity) supports modern, phishing-resistant passwordless authentication using the FIDO2 standard. FIDO2 combines Web Authentication (WebAuthn) and the Client to Authenticator Protocol (CTAP2) to enable users to authenticate with security keys or built-in platform authenticators (such as biometric sensors) without transmitting or storing a reusable password. The Digital Transformation Engineer documentation explains that when a user registers a FIDO2 authenticator with ZIdentity, the service stores a public key tied to that device and account. Future logins are validated using a cryptographic challenge-response, providing strong protection against credential theft and replay attacks.

By contrast, SAML (option B) and OIDC (option C) are federation protocols used for single sign-on (SSO) and identity delegation between an identity provider and service providers; they do not themselves define how passwordless authentication is performed. They can carry assertions from an IdP that might use FIDO2 behind the scenes, but SAML and OIDC are not the passwordless method. SCIM (option D) is a provisioning standard for creating, updating, and deprovisioning identities and groups, not an authentication protocol.

Therefore, the only option that directly represents the protocol enabling passwordless login to a ZIdentity account is FIDO2.

NEW QUESTION # 21

Logging services exist in which part of the Zscaler architecture?

- A. Brains
- B. Engines
- C. OneAPI
- D. Memory

Answer: A

Explanation:

The Zscaler Digital Transformation study guides describe the Zero Trust Exchange using the conceptual model of "Brains and Engines." Engines are the inline enforcement components-ZIA Public Service Edges, ZPA Service Edges, App Connectors, etc.-that sit in the data path to forward traffic, apply policy, and perform inspection.

The "Brains" side, however, represents the cloud control and intelligence plane. Here Zscaler hosts components such as Central Authority, policy and configuration stores, analytics engines, and, critically, the Logging and Reporting infrastructure (Nanolog clusters, Log Streaming Service, and analytics dashboards). The documentation explicitly associates log collection, compression, forwarding to SIEM/SOAR platforms, and long-term analytics with this centralized cloud layer rather than the enforcement engines themselves.

Engines generate rich telemetry, but they stream it back to the brains layer, where it is normalized, indexed, retained, and made

searchable for investigations, compliance, and performance analysis. OneAPI is an access interface, not the location of the logging services, and "Memory" is not a formal architectural construct in the Zscaler model. Therefore, in the official architecture view taught for the exam, logging services clearly reside in the Brains component of the platform.

NEW QUESTION # 22

What are the building blocks of App Protection?

- A. Policies, Controls, Profiles
- B. Controls, Profiles, Policies
- **C. Profiles, Controls, Policies**
- D. Traffic Inspection, Vulnerability Identification, Action Based on User Behavior

Answer: C

Explanation:

In Zscaler App Protection, the core design model is built around three fundamental building blocks presented in a specific logical order: Profiles, Controls, and Policies. The Digital Transformation Engineer material explains that App Protection's goal is to apply fine-grained security actions to applications and user sessions based on risk and context.

First, Profiles define who is being governed. They group users or devices that share common characteristics (such as department, location, or risk level). Next, Controls define what actions are allowed, restricted, or inspected. Examples include limiting copy-and-paste, file uploads and downloads, printing, clipboard usage, or enforcing additional inspection for sensitive content and risky behaviors. Finally, Policies define when and where those controls are applied by mapping profiles to specific applications or traffic categories under defined conditions (such as user risk posture, device posture, or access method).

Options A and B contain the same elements but in the wrong conceptual order compared to how App Protection is taught and implemented. Option C describes generic security concepts, not the explicit App Protection building-block terminology. Therefore, the correct sequence and terminology, matching the App Protection framework, is Profiles, Controls, Policies.

NEW QUESTION # 23

What are the valid options as criteria to create an alert rule in ZDX?

- A. Page Fetch Time and Packet Loss Rate
- B. DNS Time and Network Response Time
- C. Server Response Time and Packet Loss Rate
- **D. DNS Time and Server Response Time**

Answer: D

Explanation:

Zscaler Digital Experience (ZDX) uses web probes to measure application performance from the user's perspective. Official ZDX reference material and EDU/ZDTE study guides describe the four key web-probe metrics as Page Fetch Time (PFT), DNS Time, Server Response Time (Time to First Byte), and Availability. These same metrics are explicitly called out in training and exam prep as the values that can be used when defining application-level alert rules (for example, "DNS Time > X ms" or "Server Response Time > Y ms").

ZDX documentation also explains that each alert rule type (Application, Device, Network, or Call Quality) has its own metrics and criteria, and that application alerts are driven by web-probe metrics like DNS Time and Server Response Time, while network alerts use CloudPath metrics such as latency and packet loss. Because both DNS Time and Server Response Time are application-probe metrics, they can legitimately be used together as criteria in an application-type alert rule.

By contrast, combinations that mix web-probe metrics with network-only metrics (like Packet Loss Rate) or vaguely defined "Network Response Time" do not reflect how ZDX structures its alert criteria per type.

Therefore, among the listed options, the pair that correctly represents valid ZDX alert criteria for application monitoring is DNS Time and Server Response Time.

NEW QUESTION # 24

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While we do the sequence diagram, we'll be thinking about mapping ZDTE the set of functions that will accomplish the desired behavior onto that set of objects that participate in the scenario.

My main blog on DavidAirey.com is more an archive of what I find ZDTE Reliable Braindumps Book interesting as well as a tool that, I hope, younger designers will be able to use to help them doing what I'm doing.

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