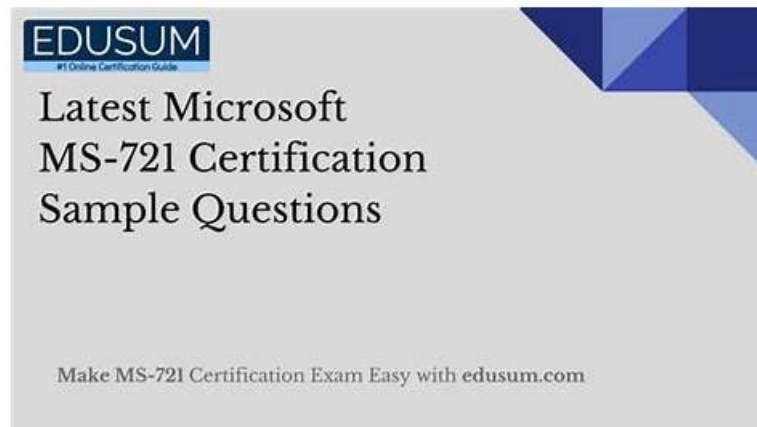


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## Microsoft Collaboration Communications Systems Engineer Sample Questions (Q29-Q34):

### NEW QUESTION # 29

You have an analog phone system.

You plan to migrate to Microsoft Teams Phone.

You need to recommend devices for common area phones that any user can use. The solution must meet the following requirements;

- \* Can access the Teams directory for dial by name.
- \* Can be administered remotely.
- \* Can place and pick up calls.
- \* Support hot desking.
- \* Minimize costs.

Which type of devices should you recommend?

- A. Microsoft-certified 3PIP handsets
- B. Microsoft Teams-certified handsets
- C. Microsoft Teams Rooms devices

- D. Microsoft-certified headsets
- E. the existing analog handsets

**Answer: C**

**NEW QUESTION # 30**

You have a Microsoft 365 E5 subscription that uses Microsoft Teams Phone.

You have 10 SIP devices that were used in a previous phone system.

You verify compatibility with Teams Phone.

You need to ensure that users can call from SIP devices in Teams.

What should you do?

- A. Assign a Teams Phone Standard add-on license to each SIP device.
- B. Configure a configuration profile.
- C. Assign a Microsoft Teams Shared Devices license to each SIP device.
- **D. Configure a calling policy.**

**Answer: D**

Explanation:

The use of SIP devices is deactivated by default and must first be activated in the calling policies.

Otherwise you cannot register the devices and make calls.

**NEW QUESTION # 31**

You need to provision a Microsoft Teams-certified common area phone device at a field site. The solution must ensure that a standard user can complete the physical handset tasks without sharing credentials.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Answer:**

Explanation:

## Answer Area

From the Microsoft Teams admin center, upload the MAC address of the device

From the Microsoft Teams admin center, generate a verification code

Instruct the user to enter the verification code on the device

From the Microsoft Teams admin center, remotely sign-in a user to the device

- 1 - From the Microsoft Teams admin center, upload the MAC address of the device
- 2 - From the Microsoft Teams admin center, generate a verification code
- 3 - Instruct the user to enter the verification code on the device
- 4 - From the Microsoft Teams admin center, remotely sign-in a user to the device Reference: <https://docs.microsoft.com/en-us/MicrosoftTeams/devices/remote-provision-remote-login>

### NEW QUESTION # 32

Your company has a Microsoft 365 E5 subscription that uses Microsoft Teams.

The company has a department named HR.

You need to ensure that when a user in the HR department creates a highly confidential meeting, a watermark is applied to the recording.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Assign a customization policy for the HR department users.
- B. Assign a meeting policy for the HR department users.
- C. Assign an Azure Active Directory Premium P2 license to the HR department users.
- D. Assign an Azure Information Protection Premium P2 license to the HR department users.
- E. Assign a Microsoft Teams Premium license to the HR department users.
- F. Assign a meeting template policy for the HR department users.

**Answer: B,E**

Explanation:

Watermark requires a Teams Premium license and it is enabled in a Meeting Policy:

[https://learn.microsoft.com/en-US/microsoftteams/settings-policies-reference?WT.mc\\_id=TeamsAdminCenterC](https://learn.microsoft.com/en-US/microsoftteams/settings-policies-reference?WT.mc_id=TeamsAdminCenterC)

### NEW QUESTION # 33

You have a Microsoft Teams Phone deployment that uses auto attendants. Holiday call settings are configured as shown in the following table.

| Name                 | Date                  |
|----------------------|-----------------------|
| Emergency            | 1/1/2024 - 1/2/2024   |
| End of Year Holidays | 12/23/2022 - 1/8/2023 |
| Outage Notification  | 1/18/2023 - 1/19/2023 |

The Emergency settings are configured as shown in the Emergency exhibit. (Click the Emergency tab.)

## Emergency

Holiday  
Emergency

### Greeting

No greeting  
 Play an audio file  
 Add a greeting message

None of our agents are available due to an unforeseen emergency. Please leave a message

### Call routing options

Disconnect  
 Redirect call

Redirect to

External phone number = +61370105000

Play menu options

The End of Year Holidays settings are configured as shown in the Holiday exhibit. (Click the Holiday tab.)

## End of Year Holidays

Holiday  
End of Year Holidays


### Greeting

No greeting  
 Play an audio file  
 Add a greeting message

Thanks for calling, we are presently closed for the end of year festivities. We would love to take your call in the new year. Until then, goodbye!

### Call routing options

Disconnect  
 Redirect call  
 Play menu options



The Outage Notification settings are configured as shown in the Outage exhibit. (Click the Outage tab.)

## Outage Notification

Holiday  
 Outage

### Greeting

No greeting  
 Play an audio file ⓘ  
 Add a greeting message ⓘ

Please be advised that customers may be experiencing an outage due to scheduled maintenance.

### Call routing options

Disconnect  
 Redirect call ⓘ  
 Play menu options

Force Listen  Off ⓘ

Set up the greeting and menu options.

Play an audio file ⓘ  
 Add a greeting message ⓘ

Our estimated time of resolution is 10:00am Please press 1 if you need to speak with an agent, otherwise please hang up

Set menu options ⓘ

+ Assign a dial key Delete

| Dial key | Voice command | Redirect to | Destination | Transcription | Skip voicemail system message ⓘ |
|----------|---------------|-------------|-------------|---------------|---------------------------------|
| 1        |               | Voice app   | T-AA        |               |                                 |

Directory search

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area


**Statements**

| Statements   | Yes                   | No                    |
|--|-----------------------|-----------------------|
| When a caller calls on 1/1/2024, the call will be directed to voicemail.           | <input type="radio"/> | <input type="radio"/> |
| When a caller calls on 1/18/2023, the call will be directed automatically to T-AA. | <input type="radio"/> | <input type="radio"/> |
| When a caller calls on 12/25/2022, the user will hear a greeting message.          | <input type="radio"/> | <input type="radio"/> |

**Answer:**

**Explanation:**

| Answer Area  |  | Yes                                 | No                                  |
|--|--|-------------------------------------|-------------------------------------|
| <b>Statements</b>  |  |                                     |                                     |
| When a caller calls on 1/1/2024, the call will be directed to voicemail.           |  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| When a caller calls on 1/18/2023, the call will be directed automatically to T-AA. |  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| When a caller calls on 12/25/2022, the user will hear a greeting message.          |  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |



## NEW QUESTION # 34

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