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The CPHQ examination is a comprehensive exam that covers a range of topics related to healthcare quality and patient safety. Some of the topics covered in the examination include leadership and governance, patient safety, data management and analysis, performance measurement and improvement, and healthcare regulations and standards.

The healthcare industry is a complex and ever-changing environment that requires qualified professionals to ensure its smooth functioning. Therefore, it is essential to have an expert in healthcare quality management who can provide high-quality patient care. The NAHQ CPHQ (Certified Professional in Healthcare Quality Examination) exam is a standardized test that certifies professionals in healthcare quality management.

NAHQ Certified Professional in Healthcare Quality Examination Sample Questions (Q502-Q507):

NEW QUESTION # 502

A hospitalized patient received a medication that was contraindicated based on their home medications. This should have been prevented by

- A. Obtaining a list of the patient's current prescribed medications
- B. Reaching out to the patient's family to discuss medications
- **C. Performing a medication reconciliation upon hospital admission**
- D. Using the teach-back method on medication education

Answer: C

Explanation:

A contraindicated medication error indicates a failure to identify conflicts between home and hospital medications, a common safety issue addressed through standardized processes.

Option A (Reaching out to the patient's family to discuss medications): Family input may help but is not a systematic prevention method.

Option B (Obtaining a list of the patient's current prescribed medications): Obtaining a list is part of medication reconciliation but incomplete without verification and comparison.

Option C (Using the teach-back method on medication education): Teach-back ensures patient understanding, not prevention of prescribing errors.

Option D (Performing a medication reconciliation upon hospital admission): This is the correct answer. The NAHQ CPHQ study guide states, "Medication reconciliation upon admission compares home and hospital medications to identify and resolve conflicts, preventing errors like contraindicated prescriptions" (Domain 1).

CPHQ Objective Reference: Domain 1: Patient Safety, Objective 1.4, "Implement medication safety processes," emphasizes reconciliation. The NAHQ study guide notes, "Medication reconciliation is critical to prevent errors" (Domain 1).

Rationale: Medication reconciliation systematically prevents contraindicated errors, aligning with CPHQ's safety principles.

Reference: NAHQ CPHQ Study Guide, Domain 1: Patient Safety, Objective 1.4.

NEW QUESTION # 503

A quality professional was asked to assist with strategic planning.

Which of the following should have the primary impact on the quality and performance improvement goals?

- A. financial statement of the organization
- B. findings from a staff needs assessment
- **C. results of gap analysis**
- D. report of major competitors' performance

Answer: C

NEW QUESTION # 504

Prior to a regulatory or accreditation visit, a healthcare quality professional should:

- **A. Complete a gap analysis.**
- B. Perform time-outs.

- C. Hire a consultant.
- D. Evaluate employee performance.

Answer: A

Explanation:

Detailed Explanation:

A gap analysis identifies areas of non-compliance or deficiencies in standards, allowing for targeted improvements before a regulatory or accreditation visit.

Option D: Complete a gap analysis

This is a proactive approach to ensure that all standards are met and any deficiencies are addressed.

References:

CPHQ resources recommend gap analyses as essential preparation for regulatory and accreditation readiness.

NEW QUESTION # 505

The collection, analysis, and Interpretation of data for planning, Implementing, and evaluating health programs is

- A. sampling.
- B. Incidence.
- C. surveillance.
- D. prevalence.

Answer: C

Explanation:

The term "surveillance" in public health is defined as the ongoing, systematic collection, analysis, and interpretation of health-related data. This process is essential to the planning, implementation, and evaluation of public health practice¹. Therefore, the collection, analysis, and interpretation of data for planning, implementing, and evaluating health programs is referred to as "surveillance".

References: 1

NEW QUESTION # 506

The safety reporting system being used by an organization cannot produce reports or information in a usable format. After evaluating the existing system and other products on the market, which of the following should the quality professional do before making recommendations to leadership?

- A. Interview current users of the other identified products.
- B. Conduct a focus group with participants from other sites within the organization.
- C. Create a potential implementation plan for the preferred product.
- D. Prepare a comparative analysis based on the information gathered.

Answer: D

Explanation:

Before making recommendations to leadership, the quality professional should prepare a comparative analysis based on the information gathered. This analysis should compare the capabilities, limitations, costs, and benefits of the existing system and the alternative products identified. A thorough comparative analysis will provide leadership with a clear understanding of the options available, enabling them to make an informed decision on whether to upgrade the current system or switch to a new one.

Conduct a focusgroup with participants from other sites within the organization (B): This might provide additional insights but should be part of the comparative analysis process rather than a standalone action.

Interview current users of the other identified products (C): This can inform the comparative analysis but is not a replacement for a comprehensive comparison.

Create a potential implementation plan for the preferred product (D): This should follow the decision-making process, not precede it.

References

NAHQ Body of Knowledge: Evaluation and Selection of Quality Improvement Tools NAHQ CPHQ Exam Preparation Materials: Decision-Making in Quality Management

