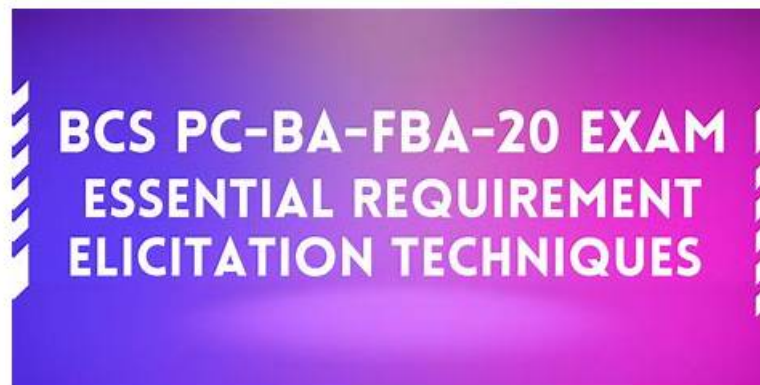


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BCS Foundation Certificate in Business Analysis V4.0 Sample Questions (Q67-Q72):

NEW QUESTION # 67

An analyst is defining the requirements for an online booking system and wishes to show the business managers the look and feel of the system in order to elicit usability requirements.
What investigation technique should the analyst use?

- A. Ethnographic study
- B. Interviewing.
- C. Workshops.
- **D. Prototyping.**

Answer: D

NEW QUESTION # 68

Business Analysis competencies are divided into three groups.
Which of the following are the groups of competencies for a Business Analyst?

- A. Business Knowledge.
- B. b, c and e.
- C. Project Management Support.
- **D. IT skills.**
- E. Behavioural skills and personal qualities.
- F. Techniques.

Answer: D

NEW QUESTION # 69

The change curve shows the range of emotions experienced by people when facing change.
One of the axes on the graph is Time; what is the other axis?

- A. Shock.
- B. Fear.
- C. Anger.
- **D. Self-esteem**

Answer: D

NEW QUESTION # 70

Which of the following statements about the workshop investigation technique are TRUE?

- a) Permits the impartial, long-term observation of business activities.
- b) Allows statements and assertions to be immediately cross-checked with other participants.
- c) Provides an effective means of achieving consensus among stakeholders.
- d) Provides an opportunity to collect accurate quantitative data about business processes.

- A. a and d only
- B. a, c and d only
- C. b, c and d only
- **D. b and c only.**

Answer: D

Explanation:

The true statements about workshops are b and c. Workshops are collaborative, structured meetings involving multiple stakeholders. Statement (b) is true because having multiple stakeholders present allows the facilitator (often the BA) to immediately cross-check and resolve conflicting information or assumptions in real-time. Statement (c) is true because the group environment, led by a skilled facilitator, is highly effective for discussing differing viewpoints and working towards a consensus or agreed-upon outcome. Statement (a) is false as this describes formal observation, not a workshop. Statement (d) is false; workshops are primarily used to gather qualitative information (opinions, requirements, process logic), not to collect accurate quantitative data (e.g., process timings or volumes), which is usually obtained from documents or system logs.

(Reference: BCS Foundation Certificate in Business Analysis / BCS Business Analysis Practice - Investigative Techniques, Workshops)

NEW QUESTION # 71

Which of the following requirement categories would be found in a requirements catalogue?

- a) Functional.
 - b) Non-functional.
 - c) General
 - d) Technical
-
- A. a and b only
 - B. a, b and c only
 - C. a, b, c and d.
 - D. a only.

Answer: C

Explanation:

A Requirements Catalogue (or Requirements Specification) serves as the central repository for all documented requirements for a solution. BCS guidance categorises requirements hierarchically. At the highest level are the Business Requirements (often called General Requirements (c) and Technical Requirements (d)). These constrain the lower-level Solution Requirements, which consist of Functional Requirements (a) (what the system must do) and Non-functional Requirements (b) (quality attributes like performance, security, and usability). Since the catalogue aims to provide a complete picture of the business need and the proposed solution's capabilities, it must contain all four categories: Functional, Non-functional, General (Business), and Technical requirements. (Reference: BCS Requirements Engineering - Requirements Categorisation and Documentation)

NEW QUESTION # 72

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