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IBM C1000-189 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Configuration: This section of the exam measures the skills of DevOps Administrators and evaluates their ability to configure and optimize Instana operational settings. It involves setting up business process monitoring, configuring both cloud and serverless agents, and defining agent proxy parameters. Candidates will learn to implement various technologies and sensors, manage OpenTelemetry integrations, set up smart alerts, create service naming rules, and define custom SLIs and payloads for alert channels. Managing licenses and ensuring proper configuration of alerts and notifications are also key components of this domain.
Topic 2	<ul style="list-style-type: none"> Installation: This section of the exam measures the skills of System Implementation Specialists and focuses on installing and deploying Instana across different environments. It includes installing the Instana backend, deploying and configuring agents, and migrating existing Instana setups. Candidates will also demonstrate their ability to implement Synthetic Monitoring and manage Points of Presence (PoPs) effectively for end-to-end performance validation.

Topic 3	<ul style="list-style-type: none"> • Planning: This section of the exam measures the skills of Cloud Monitoring Engineers and covers the foundational planning tasks required for successful Instana deployment. Candidates must understand the installation prerequisites, the architectural design of Instana for on-premises environments, and the platform core capabilities and use cases. It also assesses knowledge of different agent modes, supported sensors and tracers, and the distinctions between cloud service agents and serverless agents essential for scalable implementation.
Topic 4	<ul style="list-style-type: none"> • Operations: This section of the exam measures the skills of Application Monitoring Specialists and covers daily operational tasks for managing Instana environments. It includes configuring website and application monitoring, handling synthetic monitoring, and creating incidents, issues, and alerts. Candidates will analyze infrastructure performance, set maintenance windows, and design custom dashboards. They are also expected to interpret golden signals, evaluate alerts, use analytics, and perform backup or restore operations to maintain optimal system performance.

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Valid IBM C1000-189 Mock Exam, Reliable C1000-189 Exam Syllabus

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IBM Instana Observability v1.0.277 Administrator - Professional Sample Questions (Q56-Q61):

NEW QUESTION # 56

What happens if the same key is used in both global and alert-specific custom payload configurations in Instana?

- A. The alert-specific value overrides the global value.
- B. The global value overrides the alert-specific value.
- C. Both values are concatenated.
- D. The alert is canceled due to conflict.

Answer: A

Explanation:

IBM Instana documents the merge logic of custom payloads for alerts and global configurations very clearly. The rule states: "If the same key is defined in both a global custom payload and an alert-specific payload, the value from the alert-specific payload will override the global value for that key." This ensures alert context management is precise, enabling targeted incident response with the most relevant and high-priority data. There is no concatenation, and no alert cancellation or error is triggered as Instana resolves key collisions silently by giving precedence to the more granular, context-specific setting (alert-level). This verified behavior guarantees custom alert events always contain relevant payloads, supporting accurate automated remediation or escalation.

NEW QUESTION # 57

What is the purpose of creating a custom service rule in Instana?

- A. To set a global service name for all calls
- B. To apply the service.name tag of the infrastructure component
- C. To create a manual service configuration
- D. To map services using existing meta-information of the infrastructure component

Answer: D

Explanation:

IBM Instana Observability enables users to create custom service rules to precisely associate telemetry with logical services using

meta-information already present in infrastructure components. The documentation specifies: "Custom service rules enable mapping of discovered entities to meaningful service constructs, using labels, tags, or annotations present on infrastructure components." This supports the grouping and visualization of traffic/metrics for actual business workflows rather than default technical boundaries. By analyzing meta-data, such as Kubernetes labels, docker tags, or VM metadata, Instana automatically maps relevant requests and traces to the defined service names, improving observability and simplifying troubleshooting. Global service naming (A) and manual configuration (C) do not leverage infrastructure metadata and are not scalable in dynamic environments. Option D relies only on a service.name tag, missing broader meta-information mapping capabilities. The verified documentation supports answer B as the sole comprehensive approach for dynamic service discovery within Instana.

NEW QUESTION # 58

Which two thresholds can be chosen in Advanced Mode when setting up a Smart Alert?

- A. Adaptive
- B. Neutral
- C. Static
- D. Progressive
- E. Single

Answer: A,C

Explanation:

Instana Smart Alerts provide intelligent, context-aware alerting capabilities. In Advanced Mode, administrators can choose between two distinct threshold types: Static and Adaptive. The IBM Instana documentation details: "Advanced Mode supports both static and adaptive thresholds, letting users define explicit limit values or rely on adaptive baselines derived from historical data." Static thresholds are fixed, user-defined values best suited for predictable workloads or regulatory uptime scenarios. Adaptive thresholds use machine learning on time-series historical behavior to automatically adjust boundaries when traffic patterns or operating baselines change. This significantly reduces false positives and ensures that alerts reflect true anomalies rather than normal variance. Both threshold types can trigger multi-level alerts and integrate with escalation policies. Static measures remain critical for SLIs requiring consistent control, while adaptive techniques optimize monitoring of microservices under fluctuating loads. IBM emphasizes combining these in practice to balance detected sensitivity across mixed systems, leveraging AI-driven dynamic configurations in adaptive mode as a key differentiator in its observability platform.

NEW QUESTION # 59

Which environment requires an air-gapped Instana installation?

- A. An environment with high-speed internet connectivity
- B. An environment with restricted or no access to any external network or internet
- C. An environment with firewall and proxy restrictions that disable access to Instana's auto update
- D. An environment that allows unrestricted data transfer internally

Answer: B

Explanation:

According to the IBM Instana Observability documentation, an air-gapped installation is required when your environment is disconnected from the internet or has no access to external networks. The documentation states: "Air-gapped and restricted environments require deploying Instana without any connection to public repositories or backend services, assuring full isolation for compliance and regulatory requirements." The air-gapped setup ensures sensitive data or system configurations are never exposed outside the organization's internal trusted boundaries, making it mandatory for government, defense, or tightly regulated industries. Standard installation processes, including auto-update features and remote license verification, are replaced in air-gapped deployments with manual artifact and key management, as file transfers and package updates must be handled strictly within the controlled environment. The option described in B (high-speed internet) or D (unrestricted internal transfer) does not trigger air-gapping, while option A may require proxy or firewall configuration but is not entirely air-gapped unless full external access is blocked.

NEW QUESTION # 60

Which protocol does an agent use to send the data to the backend?

- A. SSH
- B. FTP
- C. NFS
- **D. HTTPS**

Answer: D

Explanation:

IBM Instana agents use HTTPS, the industry standard secure protocol, to transmit telemetry data to Instana's backend servers or clusters. Instana documentation says: "All agent-to-backend traffic is encrypted and transmitted via HTTPS, meeting data confidentiality and compliance requirements." The use of HTTPS prevents unauthorized data interception by using strong TLS encryption on every packet exchanged between agent and backend, regardless of whether the deployment is on-premises or SaaS. FTP, SSH, and NFS are protocols for file transfer, system access, or storage mounting but are never used for telemetry transmission in Instana's architecture. Secure HTTP is essential for privacy by design, is policy-enforced, and supports audit-friendly observability in all supported Instana versions per IBM standards.

NEW QUESTION # 61

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This practice exam software includes all C1000-189 exam questions that have a high chance of appearing in the IBM Instana Observability v1.0.277 Administrator - Professional exam. The C1000-189 practice exam allows you to set the number of questions and time for each attempt and presents you with a self-assessment report showing your performance. You might not be able to get all-in-one practice material for the IBM Instana Observability v1.0.277 Administrator - Professional C1000-189 of such excellent quality anywhere else.

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