

FS-Con-101 Valid Study Plan - Exam FS-Con-101 Simulator Fee



BONUS!!! Download part of CertkingdomPDF FS-Con-101 dumps for free: <https://drive.google.com/open?id=1PTi6mlch0ux6UINCrn9hD1r9mmb3eo->

You will feel comfortable and pleasant to shop on such a good website. All the contents of our FS-Con-101 training dumps are organized logically. Each small part contains a specific module. You can clearly get all the information about our FS-Con-101 study guide. If you cannot find what you want to know, you can have a conversation with our online workers. Your questions on FS-Con-101 Exam Dumps will be answered accurately and quickly. We are still working hard to satisfy your demands.

Students are given a fixed amount of time to complete each test, thus Salesforce Exam Questions candidate's ability to control their time and finish the Salesforce FS-Con-101 exam in the allocated time is a crucial qualification. Obviously, this calls for lots of practice. Taking CertkingdomPDF FS-Con-101 Practice Exam helps you get familiar with the Salesforce Certified Field Service Consultant (FS-Con-101) exam questions and work on your time management skills in preparation for the real Salesforce Certified Field Service Consultant (FS-Con-101) exam.

>> **FS-Con-101 Valid Study Plan** <<

Quiz High Pass-Rate Salesforce - FS-Con-101 Valid Study Plan

Long time learning might makes your attention wondering but our effective FS-Con-101 study materials help you learn more in limited time with concentrated mind. Just visualize the feeling of achieving success by using our FS-Con-101 exam guide, so you can easily understand the importance of choosing a high quality and accuracy FS-Con-101 training engine. You will have handsome salary get higher chance of winning and separate the average from a long distance and so on.

Salesforce Certified Field Service Consultant Sample Questions (Q47-Q52):

NEW QUESTION # 47

UniversalContainers (UC) wants to deploy Knowledge to its field team,
How should UC ensure its Technicians can access Knowledge Articles offline?

- A. Use the Salesforce mobile app with deep linking to the Salesforce Field Service mobile app.
- **B. Write a workflow that associates Articles to Work Orders based on a picklist on the Work Order.**
- C. Use Work Types to assign associated Articles to Work Orders.
- D. Create a custom mobile app that syncs articles based on Service Appointment assignments

Answer: B

Explanation:

Articles are records that contain information or instructions about products, services, or processes[168]. Work Orders are records that track customer requests for service such as repairs or maintenance[169]. Writing a workflow that associates Articles to Work Orders based on a picklist on the Work Order would allow Universal Containers to ensure its Technicians can access Knowledge Articles offline by creating a workflow rule that triggers when a picklist value on the work order is selected and adds the relevant articles to the work order related list[170]. Using Work Types to assign associated Articles to Work Orders would not work because Work Types are records that define the standard tasks and duration for a specific type of work and do not have a direct relationship with articles[171]. Using the Salesforce mobile app with deep linking to the Salesforce Field Service mobile app would not work because deep linking is a feature that allows launching one app from another app and does not affect offline access[172]. Creating a custom mobile app that syncs articles based on Service Appointment assignments would not work because it would require additional development and maintenance and would not leverage the existing Salesforce Field Service mobile app features[173]. References: https://help.salesforce.com/s/articleView?id=sf.knowledge_article_types.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.fs_work_orders.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.fs_work_orders_knowledge_articles.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.fs_work_types_overview.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.fs_mobile_deep_linking.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.fs_mobile_overview.htm&type=5

NEW QUESTION # 48

Universal Containers wants Technicians using the Salesforce Field Service mobile app to indicate when Service Appointments are at risk of late completion.

What should a Consultant recommend to meet this requirement?

- **A. Update the In Jeopardy field on the Service Appointment.**
- B. Change the Status field on the Service Appointment.
- C. Adjust the Scheduled End field on the Service Appointment.
- D. Post to the Service Appointment Chatter feed.

Answer: A

Explanation:

The In Jeopardy field on the Service Appointment is a checkbox that indicates whether a service appointment is at risk of late completion based on travel time and service duration calculations. Technicians can update this field using the Field Service Mobile App to alert dispatchers and managers of potential issues. Posting to the Service Appointment Chatter feed, changing the Status field on the Service Appointment, or adjusting the Scheduled End field on the Service Appointment would not indicate that a service appointment is in jeopardy, but would communicate other information such as comments, progress, or rescheduling. References: https://help.salesforce.com/s/articleView?id=sf.fs_service_appointments.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.fs_mobile_app_overview.htm&type=5

NEW QUESTION # 49

To prepare for an upgrade, a mobile technician creates a product request for three circuit boards to be sent from the main warehouse to the customer site. The completed job needs two of the boards. Which two Field Service tools should the technician use to return the unused circuit board to the warehouse? Choose TWO answers

- **A. Return Order**
- B. Product Transfer
- **C. Product Receipt**
- D. Work Order

Answer: A,C

Explanation:

The technician would use a Return Order to create a return for the unused circuitboard. The Return Order would specify the quantity of the product being returned, the reason for the return, and the shipping address.

The technician would then use a Product Receipt to record the receipt of the returned product. The Product Receipt would specify the quantity of the product received, the condition of the product, and the location of the product.

The other two options are incorrect because they are not used to return products. A Work Order is used to track the work that needs to be done on a product or service. A Product Transfer is used to move products from one location to another.

NEW QUESTION # 50

Universal Containers would like to provide Field Service Technicians the ability to capture details and customer approval on completed work so that the details can be compiled and sent to the customer electronically. What should a Consultant recommend to meet this requirement?

- **A. Use the standard Service Report**
- B. Create a Process Builder to generate a report.
- C. Create a custom report.
- D. Use the standard Work Order email template.

Answer: A

Explanation:

Service Reports are documents that summarize the details and outcomes of a service appointment such as work performed, products consumed, customer feedback, etc.[72]. Using the standard Service Report would allow Field Service Technicians to capture details and customer approval on completed work and send them to the customer electronically by generating and emailing service reports from the Field Service Mobile App or the web browser[73]. Creating a Process Builder to generate a report would not allow Field Service Technicians to capture details and customer approval on completed work. Process Builder is a tool that allows users to automate workflows based on specified criteria and actions[74]. Creating a custom report would not allow Field Service Technicians to capture details and customer approval on completed work. Custom reports are reports that allow users to view data based on specific criteria such as objects, fields, filters, or charts[75].

Using the standard Work Order email template would not allow Field Service Technicians to capture details and customer approval on completed work. Email templates are templates that allow users to send predefined emails with merge fields[76]. References:

<https://help.salesforce.com/s/articleView?id=sf>

[fs_service_reports_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf_fs_service_reports_overview.htm&type=5) <https://help.salesforce.com/s/articleView?id=sf>

[fs_service_reports_generate.htm&type=5](https://help.salesforce.com/s/articleView?id=sf_process_overview.htm&type=5) [https://help.salesforce.com/s/articleView?id=sf.process_overview](https://help.salesforce.com/s/articleView?id=sf_process_overview.htm&type=5)

[https://help.salesforce.com/s/articleView?id=sf.reports_builder_overview](https://help.salesforce.com/s/articleView?id=sf_reports_builder_overview.htm&type=5)

[htm&type=5](https://help.salesforce.com/s/articleView?id=sf_email_templates_overview.htm&type=5) [https://help.salesforce.com/s/articleView?id=sf.email_templates_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf_email_templates_overview.htm&type=5)

NEW QUESTION # 51

Northern Trail Outfitters (NTO) wants to track and report on individual tasks completed, including parts consumed and pricing details, as part of the Work Order completion process. NTO wants to schedule one or multiple tasks to different Technicians as needed.

How should the Consultant meet the requirement utilizing the standard Salesforce Field Service Data Model?

- A. Create Custom Object records, each with its own child Service Appointment.
- **B. Create Work Order Line Items, each with its own child Service Appointment.**
- C. Create multiple Service Appointments, each with its own child Work Order Line Item.
- D. Create multiple Service Appointments, each with its own child task records.

Answer: B

Explanation:

This option allows tracking individual tasks completed as work order line items, including parts consumed and pricing details, and scheduling one or multiple tasks to different technicians as needed using service appointments.

References: [https://help.salesforce.com/s/articleView?id=sf.fs_work_order_line_items.htm&type=5](https://help.salesforce.com/s/articleView?id=sf_fs_work_order_line_items.htm&type=5)

NEW QUESTION # 52

What's more, part of that CertkingdomPDF FS-Con-101 dumps now are free: <https://drive.google.com/open?id=1PTi6mlch0ux6UINCrrm9hD1r9mmb3eo->