

Test CPOA Cram Review | Sample CPOA Questions

CPOA Management Practice Test 1 (2023 – 2024) With Complete Solution

When a patient first walks into the office for an appointment the paraoptometric should... - acknowledge the patient with a courteous greeting

Which of the following would be considered appropriate behavior in front of a patient? - Using soft tones while speaking to other staff members

Which of the following would not be considered an appropriate telephone technique? - Letting the phone ring several times before answering to give the impression that your office is busy

If a phone call is for a staff member who is busy with a patient the paraoptometric should - Ask to take a message

If a patient calls requesting information that will take a few minutes to locate the paraoptometric should - Ask the patient if he or she would like to hold or ask to call the patient back

A phone message should include all of the following except... - Length of the call

A caller who insists on a price estimate over the phone should be - Told that the prices are estimated

The AOA set of principles that include the statement "to keep their patients eye, vision, and general health paramount at all times" is part of the: - Code of Ethics

The practice of keeping medical records out of view of patients is compliant with: - HIPAA

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IIBA CPOA Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Cultivate Customer Intimacy: This section of the exam measures the skills of Product Analysts and covers engaging with customers and stakeholders to deeply understand needs, preferences, and pain points to deliver customer-focused solutions.
Topic 2	<ul style="list-style-type: none">• Apply Foundational Concepts: This section of the exam measures the skills of Business Analysts and covers applying core concepts of product ownership analysis, including understanding agile principles and basic practices required to build successful products.

Topic 3	<ul style="list-style-type: none"> • Obsess About Value: This section of the exam measures the skills of Value Delivery Managers and highlights maximizing product value through prioritization, continuous improvement, and focusing on outcomes that matter most to customers and organizations.
Topic 4	<ul style="list-style-type: none"> • Deliver Often: This section of the exam measures the skills of Scrum Practitioners and evaluates knowledge of delivering value iteratively and frequently through agile release cycles.
Topic 5	<ul style="list-style-type: none"> • Make an Impact: This section of the exam measures the skills of Product Owners and emphasizes aligning product initiatives with business outcomes and ensuring that the work done creates measurable impact for the organization.

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Sample CPOA Questions - CPOA Training Solutions

Since our childhood, we have always been guided to study hard to clear the IIBA CPOA exams but if you still believe in the same pattern for clearing your Certificate in Product Ownership Analysis (IIBA-CPOA) CPOA certification exam, I must say it's a bad idea. Studying hard is good only when you have enough time and no liability to check. When you are in your professional career, you don't have enough time to study hard but you have time to study smart. The smart study includes to prepare ITdumpsfree CPOA Exam Questions that will help you concentrate on the core study and not follow up on the stories and background.

IIBA Certificate in Product Ownership Analysis (IIBA-CPOA) Sample Questions (Q34-Q39):

NEW QUESTION # 34

When do product ownership analysis (POA) practitioners conduct stakeholder analysis?

- A. Early in the product delivery process and updated as the work progresses
- B. When all the stakeholders have been identified
- C. Early in the product delivery process and once at the end
- D. Once the product has been delivered

Answer: A

Explanation:

POA practitioners conduct stakeholder analysis early in the product delivery process and continuously update it as work progresses to maintain alignment with evolving stakeholder needs and priorities.

NEW QUESTION # 35

A product ownership analysis (POA) practitioner should consider performing which of the following in response to a changing target market?

- A. Storyboarding the solution
- B. Grooming the product backlog
- C. Applying human-centered design principles
- D. Revising the minimal viable product (MVP)

Answer: D

Explanation:

When the target market changes, revising the MVP ensures that the product's initial deliverable remains aligned with the new market needs, allowing the team to focus on delivering the most relevant and valuable features.

NEW QUESTION # 36

Who is responsible for tracking the changes to delivery metrics?

- A. Developer
- **B. Product owner**
- C. Product manager
- D. Scrum master

Answer: B

Explanation:

The product owner is responsible for tracking changes to delivery metrics to ensure progress aligns with product goals and to make informed prioritization and planning decisions.

NEW QUESTION # 37

The product backlog is:

- A. a prioritized list of requests.
- B. an issue log for every submission.
- C. a list of items needed to build the product.
- **D. a placeholder for pieces of work that may be considered for a product.**

Answer: D

Explanation:

The product backlog is a dynamic placeholder for pieces of work that may be considered for a product, evolving over time as ideas, requirements, and priorities change.

NEW QUESTION # 38

One way a product ownership analysis (POA) practitioner supports an iteration review ceremony is through:

- A. questioning to understand the product packaging.
- **B. asking clarifying questions to understand the feedback provided.**
- C. gathering the post-it notes and removing the comments made.
- D. asking repeat questions to discard excessive feedback provided.

Answer: B

Explanation:

In an iteration review, the POA practitioner supports the process by asking clarifying questions to fully understand stakeholder feedback, ensuring accurate interpretation and actionable follow-up.

NEW QUESTION # 39

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The language in our IIBA CPOA test guide is easy to understand that will make any learner without any learning disabilities, whether you are a student or a in-service staff, whether you are a novice or an experienced staff who has abundant experience for many years. It should be a great wonderful idea to choose our CPOA Guide Torrent for sailing through the difficult test.

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