1z0-1196-25 exam dump, dumps VCE for Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional

The certification is necessary to get a job in your desired Oracle company. Success in the test gives you an edge over the others because you will have certified skills that will make a good impression on the interviewer. Most people preparing for the 1z0-1196-25 Exam are confused about preparation. How will they get real and updated Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional (1z0-1196-25) exam questions?

Oracle 1z0-1196-25 Exam Syllabus Topics:

Topic	Details
Topic 1	• Starting and Stopping Service: This section of the exam measures the skills of a Customer Service Representative and covers the process of initiating and terminating service agreements. It explores how the system manages service transitions and supports customer service flows through guided interactions and system actions.
Topic 2	• Understanding Measurements and Performing Validation • Editing • Estimation (VEE) Processing: This section of the exam measures the skills of a Metering Analyst and covers the process of loading and processing measurement data, including how validations are applied and the role of VEE groups and rules in managing initial measurements and ensuring data integrity.
Topic 3	• Maintaining Customer Information: This section of the exam measures the skills of a Functional Consultant and covers how to manage customer records, particularly their demographic and geographic data. It also includes how service points are linked with devices, how installation details are tracked, how customers set notification preferences, and how service agreements and usage subscriptions are used in billing.

Topic 4	• Maintaining Device Information: This section of the exam measures the skills of a Device Management Specialist and covers the structure and function of measuring components and their connection to devices. It includes configuring device and measuring component types and managing them through their lifecycle.
Topic 5	• Understanding Credit and Collections Capabilities: This section of the exam measures the skills of a Collections Officer and covers how the system uses automated processes to prompt debt recovery. It explains key concepts such as payment arrangements and pay plans, which help manage overdue balances.
Topic 6	• Creating and Managing Payments: This section of the exam measures the skills of a Payments Administrator and covers the processing of payments from start to finish. It includes understanding different payment components and configuring systems to accept and reconcile payments from various sources.
Topic 7	• Searching and Viewing Customer and Device Related Information: This section of the exam measures the skills of a Customer Service Representative and covers how to navigate the application screens, use advanced search features, and configure portals so users can access specific customer or device-related data efficiently.
Topic 8	• Configuring Rates: This section of the exam measures the skills of a Rate Designer and covers the structure of rate schedules, including the setup of charges and configuration of rules that influence billing results. It ensures understanding of how each rate component impacts the final bill.

Oracle 1z0-1196-25 Pass4sure Study Materials, Valid 1z0-1196-25 Exam Guide

ActualtestPDF's experts have simplified the complex concepts and have added examples, simulations and graphs to explain whatever could be difficult for you to understand. Therefore even the average exam candidates can grasp all study questions without any difficulty. Additionally, the 1z0-1196-25 Exam takers can benefit themselves by using our testing engine and get numerous real exam like practice questions and answers. They will help them revising the entire syllabus within no time.

Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional Sample Questions (Q44-Q49):

NEW QUESTION # 44
Operational devices can be assets or components such as smart meters, analog meters, communication components, or communication relays. Which two statements are true about components?

- A. Components can be installed at locations.
- B. Components are attached to assets.
- C. Components have a disposition that tracks their location and status.
- D. Components cannot be thought of as a class of assets.
- E. Components cannot have specifications.

Answer: B,C

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter, operational devices include both assets (e.g., meters) and components (e.
g., registers, communication modules). The Oracle Utilities Customer to Meter Configuration Guide provides clarity on the characteristics of components:
Statement C: Components have a disposition that tracks their location and status. This is correct.
Components have a disposition record that tracks their current location (e.g., installed at a service point, in storage) and status (e.g., active, inactive), enabling precise asset management and lifecycle tracking.
Statement D: Components are attached to assets. This is also correct. Components are sub-elements attached to primary assets, such as a communication module attached to a smart meter, enhancing the asset's functionality.
The Oracle Utilities Customer to Meter Implementation Guide elaborates that components are integral to asset configurations,

particularly for complex devices like smart meters, which may include multiple components (e.
g., registers for measuring consumption, communication modules for data transmission). The disposition of components ensures that utilities can track their whereabouts and operational status, which is critical for maintenance, replacement, and inventory management.

The other statements are incorrect:

Statement A: Components cannot be thought of as a class of assets.This is incorrect, as components are considered a class of assets in the system, albeit subordinate to primary assets like meters.

Statement B: Components can be installed at locations.This is incorrect, as components are attached to assets, which are installed at locations (e.g., service points), not directly installed themselves.

Statement E: Components cannot have specifications.This is incorrect, as components can have specifications defining their manufacturer, model, and technical details, similar to primary assets.

Practical Example:A smart meter (asset) has a communication module (component) attached to it. The communication module's disposition record indicates it is installed at a service point with the meter and is active. If the module fails, the disposition is updated to "in repair," and the system tracks its movement to a repair facility. The module's specification details its model and compatibility with the meter, ensuring proper replacement.

The Oracle Utilities Customer to Meter User Guide emphasizes that component tracking via disposition and attachment to assets is essential for managing complex metering infrastructures, particularly in utilities adopting advanced metering technologies.

Reference:

Oracle Utilities Customer to Meter Configuration Guide, Section: Asset and Component Management Oracle Utilities Customer to Meter Implementation Guide, Chapter: Operational Device Management Oracle Utilities Customer to Meter User Guide, Section: Managing Components

NEW QUESTION # 45

A Rate Schedule contains the calculation rules that perform specific types of calculations. Which three options are controlled by a Rate Schedule's configuration?

- A. The SA Types that are valid for the rate schedule
- B. The General Ledger (GL) account impacted by each bill segment calculation line
- C. Which Usage Calculation Group to initiate for usage calculations
- D. The method used to calculate each bill segment calculation line's value
- E. The contents of each bill segment calculation line

Answer: A,B,D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, aRate Scheduledefines the rules and calculations used to determine charges for services, forming the backbone of the billing process. The Oracle Utilities Customer to Meter Configuration Guide details the components controlled by a Rate Schedule's configuration:

Option A: The method used to calculate each bill segment calculation line's value.This is correct, as the Rate Schedule specifies the calculation methods (e.g., flat rate, tiered rate, time-of-use) for determining the monetary value of each bill segment calculation line based on usage or other factors.

Option B: The SA Types that are valid for the rate schedule.This is also correct, as the Rate Schedule defines which Service Agreement Types (SA Types) can use the rate, ensuring that only applicable services are billed under the schedule.

Option E: The General Ledger (GL) account impacted by each bill segment calculation line.This is correct, as the Rate Schedule configuration includes the GL accounts to which charges are posted, ensuring accurate financial reporting.

The Oracle Utilities Customer to Meter Billing Guide explains that Rate Schedules are highly configurable, allowing utilities to tailor billing calculations to diverse customer needs and regulatory requirements. For instance, a Rate Schedule for residential electricity might include tiered pricing, specify eligible SA Types (e.
g., residential electric service), and map charges to a revenue GL account.

The other options are incorrect:

Option C: The contents of each bill segment calculation line.While the Rate Schedule influences the calculation, the actual contents (e.g., description, quantity) are determined by the bill segment generation process, not directly by the Rate Schedule.

Option D: Which Usage Calculation Group to initiate for usage calculations.The Usage Calculation Group is defined by the usage subscription, not the Rate Schedule, which focuses on billing calculations rather than usage processing.

Practical Example:A Rate Schedule for a commercial water service might define a tiered rate structure (e.g.,
$2 per unit for 0-100 units, $3 per unit above 100 units), restrict its use to commercial SA Types, and post charges to a specific GL account (e.g., "Water Revenue"). When a customer uses 150 units, the Rate Schedule calculates the bill segment line values ($200 for the first 100 units + $150 for the next 50 units = $350) and directs the charge to the designated GL account.

The Oracle Utilities Customer to Meter Implementation Guide underscores that Rate Schedules are critical for aligning billing with

business and regulatory requirements, providing flexibility to handle complex pricing models.
Reference:
Oracle Utilities Customer to Meter Configuration Guide, Section: Rate Schedule Configuration Oracle Utilities Customer to Meter
Billing Guide, Section: Rate Calculations and GL Integration Oracle Utilities Customer to Meter Implementation Guide, Chapter:
Rate Management

NEW QUESTION # 46

A payment must be distributed to one or more service agreements for its financial impact to be realized. This is controlled by the
logic in the payment distribution algorithm. Which entity is this algorithm plugged into?

- A. Installation Options
- B. Customer Class
- C. Tender Type
- D. Service Agreement (SA) Type
- E. Payment Segment Type

Answer: E

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter, a payment received from a customer must be distributed to one or more service agreements to
update their balances and realize the financial impact. This distribution is governed by a payment distribution algorithm, which
determines how the payment amount is allocated (e.g., to specific service agreements based on priority, balance, or other criteria).
The Oracle Utilities Customer to Meter Billing Guide explicitly states that the payment distribution algorithm is plugged into
the Payment Segment Type.
The Payment Segment Type defines the characteristics of payment segments, which are the individual allocations of a payment to
specific service agreements. The payment distribution algorithm, configured in the Payment Segment Type, contains the logic for how
payments are split or applied. For example, the algorithm might prioritize paying off older balances, allocate payments proportionally
across all service agreements, or apply payments to a specific agreement based on customer instructions.
The Oracle Utilities Customer to Meter Configuration Guide further elaborates that the Payment Segment Type serves as a plug-in
spot for algorithms that control payment distribution, ensuring flexibility for utilities to customize allocation rules. This is critical
for accurate financial tracking and customer satisfaction, as incorrect distribution could lead to disputes or misreported balances.
The other options are incorrect for the following reasons:
Option A: Service Agreement (SA) Type defines the terms and conditions of a service agreement but does not control payment
distribution logic.
Option B: Customer Class categorizes customers for billing or service purposes but is not a plug-in spot for payment distribution
algorithms.
Option D: Installation Options contain global system settings, such as default parameters, but do not directly manage payment
distribution logic.
Option E: Tender Type specifies the payment method (e.g., cash, check) and does not govern how payments are allocated to service
agreements.
Practical Example: Suppose a customer with two service agreements (electricity with a $100 balance and water with a $50 balance)
makes a $120 payment. The Payment Segment Type's distribution algorithm might be configured to allocate the payment
proportionally, resulting in $80 applied to the electricity agreement and
$40 to the water agreement. This logic is defined in the Payment Segment Type, ensuring the payment reduces the correct balances.
The Oracle Utilities Customer to Meter Implementation Guide highlights that configuring the Payment Segment Type correctly is
essential for automating payment processing, reducing manual interventions, and ensuring compliance with utility policies.
Reference:
Oracle Utilities Customer to Meter Billing Guide, Section: Payment Distribution and Payment Segments Oracle Utilities Customer to
Meter Configuration Guide, Section: Payment Segment Type Configuration Oracle Utilities Customer to Meter Implementation
Guide, Chapter: Payment Processing

NEW QUESTION # 47

In which plug-in spot can an implementation configure an algorithm to delete a bill as part of the bill completion process?

- A. Customer Class - Post Bill Completion
- B. Customer Class - Bill Completion
- C. Customer Class - Pre-Bill Completion

- D. Service Agreement Type - Pre-Bill Completion
- E. Service Agreement Type - Bill Completion

Answer: B

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter, plug-in spots allow implementations to configure custom algorithms for specific processes, such as bill completion. The Oracle Utilities Customer to Meter Configuration Guide specifies that theCustomer Class - BillCompletionplug-in spot is used to configure algorithms that execute during the bill completion process, including actions like deleting a bill under certain conditions (e.g., zero balance or errors).
The other options are incorrect:
Option A: The Service Agreement Type - Pre-Bill Completion plug-in spot is used for actions before bill completion, not for deleting a bill.
Option B: The Customer Class - Pre-Bill Completion plug-in spot is also for pre-completion actions, not bill deletion.
Option C: The Customer Class - Post Bill Completion plug-in spot is for actions after the bill is completed, not during the completion process.
Option D: The Service Agreement Type - Bill Completion plug-in spot is not a standard spot for bill deletion algorithms; customer class-level configuration is more appropriate.
Thus, the correct answer isE, as the Customer Class - Bill Completion plug-in spot is the correct location for configuring bill deletion algorithms.
Reference:
Oracle Utilities Customer to Meter Configuration Guide, Section: Plug-In Spots for Bill Completion Oracle Utilities Customer to Meter Implementation Guide, Chapter: Customizing Billing Processes

NEW QUESTION # 48
Where can a business user configure what zones are to be displayed for them in Control Central/Customer 360?

- A. User - Portal Preferences tab
- B. Portal - Zone tab
- C. Zone - Portal tab
- D. User - Main tab

Answer: A

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter,Control Central(also referred to as Customer 360) is a centralized dashboard that displays customer and device-related information in configurablezones(e.g., account summary, service points, billing history). The Oracle Utilities Customer to Meter Configuration Guide specifies that a business user can configure which zones are displayed in Control Central via theUser - Portal Preferences tab. This tab allows users to personalize their view by selecting, arranging, or hiding zones based on their role and preferences, enhancing productivity and usability.
TheUser - Portal Preferences tabprovides a user-specific configuration interface where individuals can customize the layout and content of portals like Control Central. For example, a customer service representative might choose to display zones for account details, recent bills, and service points, while hiding zones for technical device data that are less relevant to their tasks.
The Oracle Utilities Customer to Meter User Guide further explains that this personalization is stored at the user level, ensuring that each user's Control Central view is tailored to their needs without affecting other users. This is particularly valuable in utilities with diverse roles, where different users require access to different types of information.
The other options are incorrect:
Option B: Portal - Zone tab.This is incorrect, as the Portal - Zone tab is used to define the zones available in a portal, not to configure user-specific displays.
Option C: Zone - Portal tab.This is incorrect, as it reverses the relationship; zones are linked to portals, but this is a system-level configuration, not user-specific.
Option D: User - Main tab.This is incorrect, as the User - Main tab contains general user information (e.g., name, role) but does not manage portal preferences.
Practical Example:A billing specialist configures their Control Central view in the User - Portal Preferences tab to display zones for "Account Balance," "Recent Payments," and "Bill History," while hiding the "Device Technical Details" zone. This customized view allows the specialist to quickly access billing-related information when assisting customers, improving response times.
The Oracle Utilities Customer to Meter Implementation Guide underscores that user-configurable zones in Control Central enhance

the system's usability, enabling utilities to support diverse workflows while maintaining a consistent data access framework.
Reference:
Oracle Utilities Customer to Meter Configuration Guide, Section: User Portal Preferences Configuration Oracle Utilities Customer to Meter User Guide, Section: Customizing Control Central Oracle Utilities Customer to Meter Implementation Guide, Chapter: User Interface Customization

NEW QUESTION # 49
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All these advantages will be available after passing the Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional 1z0-1196-25 certification exam which is not easy to pass. However, the complete 1z0-1196-25 test preparation and proper planning can enable you to crack the Oracle 1z0-1196-25 exam easily. For the complete and comprehensive 1z0-1196-25 exam preparation, you can trust Oracle 1z0-1196-25 PDF Questions and practice tests. The Oracle is one of the leading platforms that are committed to ace the Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional 1z0-1196-25 Exam Preparation with the Oracle 1z0-1196-25 valid dumps. The Oracle 1z0-1196-25 practice questions are the real 1z0-1196-25 exam questions that are verified by experience and qualified Oracle 1z0-1196-25 exam experts.

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