

Valid EXIN ITILFND_V4 Test Review & Exam ITILFND_V4 Practice



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EXIN ITILFND_V4 Exam is a multiple-choice exam that consists of 40 questions, and the passing score is 65%. ITILFND_V4 exam covers a wide range of topics, including the service value system, the four dimensions of service management, the service value chain, and the ITIL practices. ITILFND_V4 exam duration is 60 minutes, and it can be taken online or in-person at an accredited training center.

EXIN ITILFND_V4 (ITIL 4 Foundation) Exam is an excellent certification for professionals who are interested in advancing their careers in ITSM. By obtaining this certification, candidates can demonstrate their knowledge and understanding of ITIL 4 framework, which is essential for managing IT services effectively. ITIL 4 Foundation certification will not only increase the candidate's marketability but also enhance their career prospects.

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EXIN ITIL 4 Foundation Sample Questions (Q63-Q68):

NEW QUESTION # 63

Which guiding principle is PRIMARILY concerned with end-to-end service delivery?

- A. Optimize and automate
- B. Collaborate and promote
- C. Think and work holistically
- D. Focus on value

Answer: C

NEW QUESTION # 64

Which is the FIRST action when optimizing a service?

- A. Assess the current state
- B. Agree the future state

- C. Understand the organizational context
- D. Implement the improvements

Answer: C

NEW QUESTION # 65

Which process is used to compare the value that new services offer with the value of the services they have replaced?

- A. Availability management
- B. Service catalogue management
- C. Capacity management
- D. Service portfolio management

Answer: D

NEW QUESTION # 66

What is defined as a cause, or potential cause, of one or more incidents?

- A. Problem
- B. Event
- C. Known error
- D. Change

Answer: A

NEW QUESTION # 67

Which is a purpose of release management?

- A. To handle user-initiated service requests
- B. To protect the organization's information
- C. To make new and changed services available for use
- D. To move hardware and software to live environments

Answer: C

NEW QUESTION # 68

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