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IBM C1000-189 Exam Syllabus Topics:

Topic	Details

Topic 1	• Planning: This section of the exam measures the skills of Cloud Monitoring Engineers and covers the foundational planning tasks required for successful Instana deployment. Candidates must understand the installation prerequisites, the architectural design of Instana for on-premises environments, and the platform core capabilities and use cases. It also assesses knowledge of different agent modes, supported sensors and tracers, and the distinctions between cloud service agents and serverless agents essential for scalable implementation.
Topic 2	• Installation: This section of the exam measures the skills of System Implementation Specialists and focuses on installing and deploying Instana across different environments. It includes installing the Instana backend, deploying and configuring agents, and migrating existing Instana setups. Candidates will also demonstrate their ability to implement Synthetic Monitoring and manage Points of Presence (PoPs) effectively for end-to-end performance validation.
Topic 3	• Integration: This section of the exam measures the skills of Integration Engineers and assesses their proficiency in connecting Instana with external monitoring and automation tools. Candidates must demonstrate knowledge of integrating agent-based systems such as Omegamon, ITM, and ITCAM, as well as external platforms like Prometheus and Grafana. The section also includes configuring alert channels, automation actions, and utilizing the Instana REST API to support customized workflows and data visibility.
Topic 4	• Troubleshooting: This section of the exam measures the skills of System Support Engineers and focuses on resolving technical and operational issues in Instana. It includes configuring log levels, collecting logs for debugging, and identifying connectivity issues between agents and the backend. Candidates will troubleshoot installation failures, diagnose communication problems, and apply corrective measures to ensure consistent Instana performance and stability across environments.
Topic 5	• Operations: This section of the exam measures the skills of Application Monitoring Specialists and covers daily operational tasks for managing Instana environments. It includes configuring website and application monitoring, handling synthetic monitoring, and creating incidents, issues, and alerts. Candidates will analyze infrastructure performance, set maintenance windows, and design custom dashboards. They are also expected to interpret golden signals, evaluate alerts, use analytics, and perform backup or restore operations to maintain optimal system performance.
Topic 6	• Configuration: This section of the exam measures the skills of DevOps Administrators and evaluates their ability to configure and optimize Instana operational settings. It involves setting up business process monitoring, configuring both cloud and serverless agents, and defining agent proxy parameters. Candidates will learn to implement various technologies and sensors, manage OpenTelemetry integrations, set up smart alerts, create service naming rules, and define custom SLIs and payloads for alert channels. Managing licenses and ensuring proper configuration of alerts and notifications are also key components of this domain.

IBM Instana Observability v1.0.277 Administrator - Professional Sample Questions (Q30-Q35):

NEW QUESTION # 30
What is a valid method for an administrator to delete the 2FA settings of a user?

- A. Use the kubectl-instana command line utility which provides the reset-2fa command.
- B. Go to settings -> Users, select the user, and delete the 2FA settings there.
- C. SSH into the Clickhouse database pod, use SQL to delete the 2FA entry from the user.
- D. Submit a delete request to the API with the user's email.

Answer: B

Explanation:
Per IBM Instana's security documentation, management of two-factor authentication (2FA) is controlled directly via administrative functions in the web UI. The guidance reads: "Administrators can remove a user's 2FA association by navigating to Settings > Users, choosing the user, and using the remove or reset 2FA option in the UI." This workflow is safe, auditable, and leaves a traceable

event in the audit log, satisfying enterprise security policy requirements. Direct API or CLI deletion of 2FA is not the recommended (or documented) method for Instana-managed users, and database-level manipulation (D) is unsupported as it risks data corruption. The UI approach is verified for both on-premises and SaaS installations.

NEW QUESTION # 31
Which action is required to enable features in the Instana Self-Hosted Custom Edition?

- A. Add feature flags in the configuration file for the core.
- B. Restart the backend.
- C. Add feature flags in the configuration file for the units.
- D. Modify the deployment settings.

Answer: A

Explanation:
Enabling advanced features in Instana Self-Hosted Custom Edition requires administrators to add or adjust feature flags in the core configuration file, as per IBM's setup documentation. Specifically: "Feature enablement in Instana Self-Hosted Custom Edition is controlled via feature flags set in the core configuration file, allowing platform-wide updates at startup." Modifying deployment settings may affect resources or endpoints but does not toggle internal features. Unit-level configuration affects only specific microservices, not centralized capabilities. Restarting the backend is necessary after changing configuration but is not itself a feature-enabling action. The central core configuration file, located under the main configuration directory, contains comprehensive toggles for features spanning UI, backend, and data processing pipelines. Only changes made here and saved with appropriate syntax will activate platform features on next start or reload.

NEW QUESTION # 32
Which type of custom resource supports the retention policy settings in the Custom Edition?

- A. ConfigYaml
- B. StorageConf
- C. UnitProp
- D. CoreSpec

Answer: D

Explanation:
According to the official IBM Instana Observability documentation (v1.0.304), retention policy settings in Custom Edition are NOT configured in a custom resource called "StorageConf." Instead, they are configured as properties within the CoreSpec of the Core custom resource. The documentation explicitly states: "Overwriting the default retention settings is optional and should only be done consciously. These retention setting values are configured as properties in the CoreSpec." The actual configuration looks like this:
text
kind: Core
metadata:
name: instana-core
namespace: instana-core
spec:
properties:
- name: retention.metrics.rollup5
value: "86400"
- name: config.appdata.shortterm.retention.days
value: "7"
- name: config.synthetics.retention.days
value: "60"
The retention policies for infrastructure metrics, application data, and synthetic monitoring are all configured as properties within the Core spec, not in a separate "StorageConf" custom resource. "StorageConf" refers to storage configurations for raw spans (S3, GCS, Azure), not retention policies.

NEW QUESTION # 33

What are the two SLI types Instana supports while configuring the service level objectives?

- A. Alerts based
- B. Traces based
- C. Time based
- D. Event count based
- E. Error logs based

Answer: B,D

Explanation:
IBM Instana's Service Level Indicator (SLI) configuration capabilities emphasize trace-based and event count-based SLIs. The verified guide details: "Instana supports SLI definitions based on distributed trace data and event counts, such as request rate, error rate, or latency." Trace-based SLIs allow direct measurement of real user or synthetic transactions for detailed performance objectives (e.g., 99th percentile response time). Event count-based SLIs track operational markers such as number of errors, alerts, or specific incidents-essential for regulatory uptime or compliance audits. Error logs, time-based or alert-based SLIs can be visualized but are not supported as direct SLI definitions by Instana, according to verified IBM configuration steps. The combination of traces and event counts provides the flexibility to set quality objectives, measure reliability, and drive alerting in line with SRE principles.

NEW QUESTION # 34
What is the purpose of creating a custom service rule in Instana?

- A. To map services using existing meta-information of the infrastructure component
- B. To apply the service.name tag of the infrastructure component
- C. To create a manual service configuration
- D. To set a global service name for all calls

Answer: A

Explanation:
IBM Instana Observability enables users to create custom service rules to precisely associate telemetry with logical services using meta-information already present in infrastructure components. The documentation specifies: "Custom service rules enable mapping of discovered entities to meaningful service constructs, using labels, tags, or annotations present on infrastructure components." This supports the grouping and visualization of traffic/metrics for actual business workflows rather than default technical boundaries. By analyzing meta-data, such as Kubernetes labels, docker tags, or VM metadata, Instana automatically maps relevant requests and traces to the defined service names, improving observability and simplifying troubleshooting. Global service naming (A) and manual configuration (C) do not leverage infrastructure metadata and are not scalable in dynamic environments. Option D relies only on a service.name tag, missing broader meta-information mapping capabilities. The verified documentation supports answer B as the sole comprehensive approach for dynamic service discovery within Instana.

NEW QUESTION # 35
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