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PMI PMI-CPMAI Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Identifying Data Needs for AI Projects (Phase II): This section of the exam measures the skills of a Data Analyst and covers how to determine what data an AI project requires before development begins. It explains the importance of selecting suitable data sources, ensuring compliance with policy requirements, and building the technical foundations needed to store and manage data responsibly. The section prepares candidates to support early data planning so that later AI development is consistent and reliable.
Topic 2	<ul style="list-style-type: none">Matching AI with Business Needs (Phase I): This section of the exam measures the skills of a Business Analyst and covers how to evaluate whether AI is the right fit for a specific organizational problem. It focuses on identifying real business needs, checking feasibility, estimating return on investment, and defining a scope that avoids unrealistic expectations. The section ensures that learners can translate business objectives into AI project goals that are clear, achievable, and supported by measurable outcomes.
Topic 3	<ul style="list-style-type: none">Iterating Development and Delivery of AI Projects (Phase IV): This section of the exam measures the skills of an AI Developer and covers the practical stages of model creation, training, and refinement. It introduces how iterative development improves accuracy, whether the project involves machine learning models or generative AI solutions. The section ensures that candidates understand how to experiment, validate results, and move models toward production readiness with continuous feedback loops.
Topic 4	<ul style="list-style-type: none">Managing Data Preparation Needs for AI Projects (Phase III): This section of the exam measures the skills of a Data Engineer and covers the steps involved in preparing raw data for use in AI models. It outlines the need for quality validation, enrichment techniques, and compliance safeguards to ensure trustworthy inputs. The section reinforces how prepared data contributes to better model performance and stronger project outcomes.
Topic 5	<ul style="list-style-type: none">Operationalizing AI (Phase VI): This section of the exam measures the skills of an AI Operations Specialist and covers how to integrate AI systems into real production environments. It highlights the importance of governance, oversight, and the continuous improvement cycle that keeps AI systems stable and effective over time. The section prepares learners to manage long term AI operation while supporting responsible adoption across the organization.

Topic 6	<ul style="list-style-type: none"> • Testing and Evaluating AI Systems (Phase V): This section of the exam measures the skills of an AI Quality Assurance Specialist and covers how to evaluate AI models before deployment. It explains how to test performance, monitor for drift, and confirm that outputs are consistent, explainable, and aligned with project goals. Candidates learn how to validate models responsibly while maintaining transparency and reliability. }
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PMI Certified Professional in Managing AI Sample Questions (Q101-Q106):

NEW QUESTION # 101

A hospital wants to develop a medical records system with the primary goal of minimizing or eliminating paper records. They have identified where the cognitive AI solution will be applied. In addition, business objectives have been quantified and key performance indicators (KPIs) have been determined.

What else needs to be done to progress to the next Cognitive Project Management for AI (CPMAI) phase?

- A. Begin prototype development
- **B. Determine the project ROI**
- C. Create interdepartmental strategies
- D. Explore external data sources

Answer: B

Explanation:

CPMAI's Phase I - Business Understanding focuses on clearly defining the business problem, aligning AI efforts with organizational goals, and establishing measurable success criteria including ROI expectations. PMI's own overview of CPMAI notes that in this phase, teams should "set success criteria" and define both KPIs and ROI expectations so that everyone understands what success and failure look like before moving on. Other CPMAI-oriented resources describe Phase I artefacts such as a problem statement, AI pattern fit, stakeholder analysis, and a preliminary ROI sheet that quantifies expected benefits and costs. In the scenario, the hospital has already identified where the cognitive solution will be applied, quantified business objectives, and defined KPIs. What is still missing from the core Phase I deliverables is a clear view of the project's expected ROI, linking reduced paper records and process improvements to financial and operational value.

Beginning prototype development (B) belongs to later modeling phases, exploring external data sources (D) is part of Data Understanding, and interdepartmental strategies (C) are broader organizational actions rather than a specific Phase I gating item. To progress to the next CPMAI phase in a way that matches the methodology, the team must determine the project ROI, making option A the correct answer.

NEW QUESTION # 102

A government agency is planning to implement a new AI-driven public service system. The project manager needs to develop a business case to secure funding. The agency's goals are to improve service delivery and reduce response times.

Which method will provide the results that meet the project manager's objective?

- A. Analyzing case studies from other agencies
- **B. Conducting a pilot program**
- C. Creating a detailed ROI projection
- D. Holding stakeholder workshops

Answer: B

Explanation:

Within the PMI-CPMAI guidance, developing a strong business case for AI requires evidence-based justification that the proposed solution will deliver measurable value, not just theoretical benefits. For a government agency whose stated goals are improving service delivery and reducing response times, the most convincing way to support a funding request is to demonstrate these improvements in a realistic environment. A pilot program or proof-of-concept allows the project team to implement the AI-driven public service system on a limited scale, collect operational data, and compare key performance indicators (KPIs) such as response time, throughput, user satisfaction, and error rates before and after AI adoption.

PMI-CPMAI emphasizes that pilots help validate assumptions about feasibility, scalability, and stakeholder acceptance while revealing hidden risks and integration issues early. They provide concrete, context-specific metrics that can be used directly in the business case, strengthening arguments around public value, efficiency gains, and cost-effectiveness. By contrast, case studies and workshops are indirect and qualitative, and ROI projections alone remain hypothetical without empirical evidence. Therefore, conducting a pilot program best meets the project manager's objective of producing robust, measurable results that support a compelling AI business case for funding approval.

NEW QUESTION # 103

A financial services firm is building an AI model to detect fraudulent transactions. Identifying and validating data sources is critical to the model's success.

What is an effective method that helps to ensure data accuracy?

- A. Setting up a batch processing system for data cleansing
- B. Implementing a blockchain-based ledger for transaction data
- C. Utilizing data lineage tools to track data origin and transformations
- D. Employing a federated database system for decentralized data access

Answer: C

Explanation:

For a financial services firm building an AI model for fraud detection, the accuracy and trustworthiness of transaction data is critical. PMI-CPMAI's guidance on AI data governance stresses the need to understand where data comes from, how it flows, and what transformations it undergoes before being used for model training or inference. This is precisely what data lineage tools are designed to support.

Data lineage enables teams to trace data back to its original source, see each processing step (cleansing, aggregation, enrichment), and verify that transformations conform to defined business and regulatory rules. In regulated sectors like finance, this traceability is essential for audits, model validation, and demonstrating that AI decisions (such as fraud flags) are based on accurate, well-governed data. While technologies like blockchain (option C) or batch cleansing (option D) may have roles in specific architectures, PMI-style AI governance places primary emphasis on visibility, traceability, and control over the data lifecycle.

A federated database system (option B) addresses access architecture, not inherently accuracy. By contrast, utilizing data lineage tools directly supports identifying and validating data sources and understanding whether the data remains accurate after multiple hops. Therefore, in line with PMI-CPMAI data governance practices, option A is the most effective method listed to help ensure data accuracy.

NEW QUESTION # 104

During the initial phase of an AI project, the team is assessing project success criteria. The project manager discovers that the project may be violating some compliance rules.

What problem describes the issue the project team is facing?

- A. Absence of a clear AI go/no-go assessment
- B. Lack of clarity on the project's business objective
- C. Failure to identify applicable data regulations early on
- D. Inadequate separation of cognitive and noncognitive software

Answer: C

Explanation:

In the PMI-CPMAI view of AI project governance, one of the earliest and most critical responsibilities in the lifecycle is the identification of all applicable legal, regulatory, and policy requirements, especially those related to data usage, storage, transfer, and retention. When a project reaches the stage of defining success criteria and only then discovers that it may be violating compliance rules, this is characterized as a failure to identify data and AI-related regulations early in the project.

PMI-CPMAI stresses that regulatory scoping must be done in the initiation and planning phases, before detailed design and implementation, because regulations fundamentally constrain what data can be used, how it can be processed, and which AI

techniques are permissible. Missing this step leads to rework, redesign, and in some cases project stoppage. It is not primarily a problem of unclear business objectives, nor of separating cognitive vs noncognitive components, nor simply a missing go/no-go gate. Instead, the core issue is that the team did not perform a sufficiently thorough regulatory and compliance assessment at the outset, so non-compliant practices surfaced only later. Hence, the problem is best described as failure to identify applicable data regulations early on.

NEW QUESTION # 105

A government agency plans to increase personalization of their AI public services platform. The agency is concerned that the personal information may be hacked.

Which action should occur to achieve the agency's goals?

- A. Develop user-friendly interfaces which are tested by users.
- **B. Enhance data privacy to increase user trust and confidence.**
- C. Standardize service protocols to deliver services for reliability.
- D. Educate employees on new technologies so they can help users.

Answer: B

Explanation:

PMI's guidance on responsible and trustworthy AI highlights data privacy, security, and protection of personal information as central when deploying AI in public-sector services. For personalization in e-government platforms, PMI notes that organizations must "design AI solutions that safeguard personally identifiable information (PII) and comply with applicable privacy regulations," because public trust is especially fragile in government contexts. Strengthening privacy controls-through techniques such as data minimization, access controls, encryption, anonymization/pseudonymization, and robust cybersecurity practices-is described as a direct way to protect citizens and maintain confidence in AI-enabled services.

The PMI-CPMAI materials also emphasize that user trust is a prerequisite for adoption, particularly when AI uses sensitive personal or behavioral data. They state that AI programs should "embed privacy-by-design and security-by-design into architectures and workflows so that personalization does not compromise confidentiality or expose citizens to heightened risk." While standardizing protocols, educating employees, and improving interfaces have value, they do not address the agency's specific concern about hacking and misuse of personal data. Enhancing data privacy and security directly aligns with both the risk concern (hacking) and the strategic goal (personalized services that users trust), making it the action most consistent with PMI's responsible AI and data governance guidance.

NEW QUESTION # 106

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