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Salesforce Certified Administrator exam is a multiple-choice exam that consists of 60 questions. Salesforce-Certified-Administrator exam duration is 105 minutes, and the passing score is 65%. Salesforce-Certified-Administrator exam is available in multiple languages, including English, Spanish, French, German, Japanese, and Portuguese. To take the exam, individuals must register on the Salesforce website and pay the exam fee. Salesforce also provides study materials, including trailhead modules, documentation, and practice exams, to help individuals prepare for the exam. Salesforce Certified Administrator certification is valid for three years, and individuals must pass a maintenance exam to renew their certification.

Salesforce-Certified-Administrator (Salesforce Certified Administrator) Certification Exam is a globally recognized certification that validates the skills and knowledge of individuals who work with Salesforce. Salesforce Certified Administrator certification is designed for professionals who are responsible for managing, configuring, and customizing Salesforce applications for their organizations. Whether you are an experienced Salesforce administrator or a newcomer to the platform, the Salesforce Certified Administrator certification can help you establish your expertise and advance your career.

Salesforce-Certified-Administrator Exam is a comprehensive exam that tests individuals on various aspects of Salesforce administration. Salesforce-Certified-Administrator Exam includes topics such as Salesforce features and functionality, security, data management, automation, and analytics. Salesforce-Certified-Administrator exam is proctored and consists of 60 multiple-choice questions that need to be completed within 105 minutes. The passing score for the exam is 65%, and individuals who pass the exam become certified Salesforce Administrators. Salesforce Certified Administrator certification is recognized by businesses around the world, and it opens up various career opportunities for individuals looking to work in Salesforce administration.

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## Salesforce Certified Administrator Sample Questions (Q206-Q211):

### NEW QUESTION # 206

The administrator has created new users for ten new employees at Northern Trail Outfitters. Why are these users unable to access the account object in the Salesforce or?

- A. Users' roles are low on the role hierarchy.
- B. Users' profile requires a sharing rule for Accounts.
- C. Users' profile requires permission to the Account object.
- D. Organization-wide defaults are set to private.

**Answer: C**

Explanation:

Explanation

To access the account object in Salesforce, users need to have permission to the account object on their profile or permission set. Permission to an object determines what users can do with records of that object, such as create, read, edit, delete, view all, or modify all. If users do not have permission to an object, they will not be able to see or access that object in Salesforce.

References: [https://help.salesforce.com/s/articleView?id=sf.users\\_profiles\\_permissions.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.users_profiles_permissions.htm&type=5)

### NEW QUESTION # 207

Universal Containers (UC) customers have provided feedback that their support cases are not being responded to quickly enough. UC wants to send all unassigned Cases that have been open for more than 2 hours to an urgent Case queue and alert the support manager.

Which feature should an administrator configure to meet this requirement?

- A. Case Escalation Rules.
- B. Case Dashboard Refreshes.
- C. Case Assignment Rules.
- D. Case Scheduled Reports.

**Answer: A**

Explanation:

Explanation

Case escalation rules are a way to automatically escalate cases that meet certain criteria, such as being open for more than a specified time or having a certain priority. Escalation rules can assign cases to a different owner or queue and send email notifications to the support manager or other recipients. References:

[https://help.salesforce.com/s/articleView?id=sf.case\\_escalation.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.case_escalation.htm&type=5)

### NEW QUESTION # 208

An analytics user at Cloud Kicks needs Read, Create, and Edit access for objects and should be restricted from deleting any records.

What should the administrator do to meet this requirement?

- A. Assign the standard System Administrator profile to the analytical user.
- B. Give the user View all access and assign them to the highest role in the role hierarchy.
- C. Create and assign a custom profile with Delete access removed for each object.
- D. Create and assign a permission set that includes Read, Create, and Edit access

**Answer: C**

Explanation:

Explanation

A custom profile is a profile that can be created and customized by administrators to define what users can see and do in Salesforce based on their job function or role. It can be used by Cloud Kicks to give read, create, and edit access for objects and restrict users

from deleting any records by creating and assigning a custom profile with delete access removed for each object in the object settings. Assigning the standard system administrator profile to analytical user, giving user view all access and assigning them to highest role in role hierarchy, or creating and assigning permission set that includes read, create, and edit access are not solutions for giving read, create, and edit access for objects and restricting users from deleting any records; they either give too much access or do not remove delete access. References:

[https://help.salesforce.com/s/articleView?id=sf.users\\_profiles.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.users_profiles.htm&type=5)

#### NEW QUESTION # 209

Universal Container wants to prevent its service team from accessing deal records. While service users are unable to access deal list views, they are able to find the deal records via a search.

What options should the administrator adjust to fully restrict access?

- A. Page layouts and field-level security
- B. App permissions and search terms
- C. Permissions and tab visibility
- D. Record setting and search index

**Answer: C**

Explanation:

Explanation

Permissions and tab visibility are two options that administrators can adjust to fully restrict access to records for certain users or profiles. Permissions determine what users can do with records, such as create, read, edit, delete, view all, or modify all. Tab visibility determines whether users can see a specific object tab in their app launcher or navigation bar. By setting permissions and tab visibility to none or hidden for deal records for service users or profiles, administrators can prevent them from accessing deal records via search or other methods. References:

[https://help.salesforce.com/s/articleView?id=sf.users\\_profiles\\_permissions.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.users_profiles_permissions.htm&type=5)[https://help.salesforce.com/s/articleView?id=sf.users\\_profiles\\_permissions.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.users_profiles_permissions.htm&type=5)

#### NEW QUESTION # 210

Dream house really needs to use consistent picklist values in the category field on accounts and cases, with values respective to record types.

Choose 2 options

- A. Dependent picklist
- B. Global picklist
- C. Multi-select picklist
- D. Custom picklist

**Answer: A,B**

Explanation:

Explanation

Dependent picklist and global picklist are two options that can be used to meet this requirement. Dependent picklist allows users to create a conditional relationship between two picklist fields, where the available values in one field depend on the value selected in another field. Global picklist allows users to create a set of picklist values that can be shared across multiple fields and objects, ensuring consistent values and reducing maintenance. References:

[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_dependent\\_picklists.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_dependent_picklists.htm&type=5)[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_dependent\\_picklists.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_dependent_picklists.htm&type=5)

#### NEW QUESTION # 211

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