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Salesforce Health-Cloud-Accredited-Professional Exam is designed to test the skills and knowledge of professionals who work with the Salesforce Health Cloud platform. Health-Cloud-Accredited-Professional exam is for professionals who want to demonstrate their expertise in areas such as patient management, care plan management, and health data management. Health-Cloud-Accredited-Professional Exam is a must-have for professionals who want to work in the healthcare industry, especially those who want to work with the Salesforce Health Cloud platform.

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Salesforce Health Cloud Accredited Professional certification is also beneficial for healthcare organizations that are looking to hire professionals with specialized knowledge in Health Cloud. Salesforce Health Cloud Accredited Professional certification ensures that the professional has the necessary expertise to implement Health Cloud solutions that can improve patient care and streamline healthcare operations. Additionally, while preparing for the exam, professionals will gain a deeper understanding of Health Cloud features and functionality, which can be applied to real-world scenarios in healthcare organizations.

The HCA-Cloud certification is a valuable credential for professionals who want to advance their careers in the healthcare technology field. By demonstrating their expertise in Salesforce Health Cloud, certified professionals are able to differentiate themselves from their peers and position themselves for career advancement opportunities.

Salesforce Health Cloud Accredited Professional Sample Questions (Q91-Q96):

NEW QUESTION # 91

How should a consultant at a large provider system model a patient in Health Cloud?

- A. Leverage Person Account
- B. Configure Account
- C. Leverage Contact-Contact
- D. Configure Contact

Answer: A

Explanation:

In Salesforce Health Cloud, modeling patients effectively is crucial for maintaining accurate and comprehensive healthcare records. For large provider systems, the recommended approach is to utilize Person Accounts to represent individual patients.

Understanding Person Accounts:

A Person Account in Salesforce is a special type of account that combines the characteristics of both an Account and a Contact into a single record. This structure is particularly beneficial in healthcare settings where the patient is both the individual receiving care (Contact) and the primary account holder (Account).

Advantages of Using Person Accounts in Health Cloud:

Unified Patient Representation:

Person Accounts provide a consolidated view of patient information, eliminating the need to manage separate Account and Contact records for the same individual.

Alignment with Healthcare Data Models:

Salesforce Health Cloud's data model is designed to work seamlessly with Person Accounts, ensuring compatibility with healthcare standards like FHIR (Fast Healthcare Interoperability Resources). This alignment facilitates interoperability with Electronic Health Record (EHR) systems and other healthcare applications.

Enhanced Data Management:

With Person Accounts, healthcare providers can efficiently manage patient demographics, contact information, medical history, and other critical data within a single record, streamlining administrative processes and improving data accuracy.

Implementation Considerations:

Enabling Person Accounts:

Person Accounts must be enabled in your Salesforce org. This process is irreversible and should be carefully planned. Consult Salesforce documentation and consider involving a Salesforce administrator or consultant to ensure proper setup.

Data Migration:

If transitioning from a system that uses separate Account and Contact records, plan for data migration to consolidate existing patient records into Person Accounts.

Customization and Integration:

Ensure that customizations and integrations within your Salesforce org are compatible with Person Accounts. Some third-party applications may require adjustments to work effectively with this data model.

Reference:

Patient Resource Mapping: Salesforce Health Cloud maps the FHIR Patient resource to Person Accounts, reinforcing the suitability of Person Accounts for patient representation.

Salesforce Developers

Clinical Data Model: Salesforce's Clinical Data Model aligns with FHIR standards and supports the use of Person Accounts for patient data management.

Salesforce Developers

By leveraging Person Accounts, large provider systems can achieve a streamlined and standardized approach to patient data management within Salesforce Health Cloud, enhancing care coordination and supporting interoperability across healthcare platforms.

NEW QUESTION # 92

Which entity in Health cloud is used to store the details of a vaccine being administrated?

- A. Encounter
- B. Procedure
- C. Medication
- **D. Patient Immunization**

Answer: D

Explanation:

According to the Salesforce documentation, Patient Immunization is an object in Health Cloud that is used to store the details of a vaccine being administered. It includes information such as the vaccine name, lot number, manufacturer, route of administration, site of administration, dose quantity, dose unit, expiration date, and adverse reaction.

NEW QUESTION # 93

Which three business process are supported by Salesforce HC utilization Management? (Choose 3)

- **A. Appeals**
- **B. Drug Request**
- C. Physician Request
- D. Ticketing
- **E. Admissions**

Answer: A,B,E

Explanation:

Explanation

Reference and details below.

Support and Manage Care Requests

Give your users the tools to collaborate seamlessly on submitting, assigning, and processing care requests. Utilization management makes it easier for payer organizations to gather member and clinical data from providers, streamline care request reviews, and evaluate reviews for medical necessity. Health care providers can quickly submit care requests with fewer phone calls and faxes for preauthorizations.

Health Cloud provides standard objects to support these business processes:

- Prescription drug preauthorization requests
- Service preauthorization requests
- **Admissions**
- Concurrent (continued stay) reviews
- Appeals
- Complaints and grievances



NEW QUESTION # 94

Within Health Cloud Console, there are two apps available for use depending on work preferences, which console is available within Lightning Experience?

- A. Health Cloud - Console
- B. Health Cloud - Personal
- C. Health Cloud - Individual
- D. Health Cloud - Worklist

Answer: A,D

Explanation:

According to the Health Cloud Implementation Guide, Health Cloud - Console is the console that is available within Lightning Experience. It is a customizable workspace that allows users to view and manage multiple records on a single screen.

NEW QUESTION # 95

Bloomington Caregivers has set up Health Cloud and needs to analyze patient referrals through Salesforce reports and dashboards. Which Health Cloud unmanaged package should a consultant recommend to deliver a prebuilt dashboard and reports?

- A. Health Cloud Reports for Patient Referral Management ...
- B. Health Cloud Referral Management Reports
- C. Health Cloud Network Management Reports
- D. Health Cloud Member Referral Management Reports

Answer: A

Explanation:

B is correct because Health Cloud Reports for Patient Referral Management is an unmanaged package that delivers a prebuilt dashboard and reports for analyzing patient referrals. The dashboard shows metrics such as referral volume, referral status, referral source, and referral outcome. The reports provide more details on each metric and allow users to filter by various criteria.

NEW QUESTION # 96

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