

# Download GCP-GCX Fee & GCP-GCX Exam Study Guide



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It is a universally accepted fact that the GCP-GCX exam is a tough nut to crack for the majority of candidates, but there are still a lot of people in this field who long to gain the related certification so that a lot of people want to try their best to meet the challenge of the GCP-GCX exam. A growing number of people know that if they have the chance to pass the GCP-GCX Exam, they will change their present situation and get a more decent job in the near future. More and more people have realized that they need to try their best to prepare for the GCP-GCX exam.

To prepare for the GCP-GCX exam, candidates should have a solid understanding of the Genesys Cloud CX platform and its features. They should also have experience working with the platform in a real-world environment. There are a variety of training resources available to help candidates prepare for the exam, including online courses, study guides, and practice exams. Candidates should take advantage of these resources to ensure they are fully prepared for the exam.

Genesys GCP-GCX Exam covers a wide range of topics, including the basics of the Genesys Cloud CX platform, its architecture, and its various functionalities. GCP-GCX exam also tests the individual's knowledge of key concepts such as customer journey management, omnichannel strategies, and contact center analytics. Additionally, the exam assesses the individual's ability to apply this knowledge in practical scenarios.

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## Exam Questions For Genesys GCP-GCX [Revised] - The Best Method To Pass The Exam

Our Genesys GCP-GCX exam dumps give help to give you an idea about the actual Genesys Cloud CX Certified Professional - Consolidated Exam (GCP-GCX) exam. You can attempt multiple Genesys Cloud CX Certified Professional - Consolidated Exam (GCP-GCX) exam questions on the software to improve your performance. BraindumpsVCE has many Genesys Cloud CX Certified Professional - Consolidated Exam (GCP-GCX) practice questions that reflect the pattern of the real Genesys Cloud CX Certified Professional - Consolidated Exam (GCP-GCX) exam. BraindumpsVCE allows you to create a Genesys Cloud CX Certified Professional - Consolidated Exam (GCP-GCX) exam dumps according to your preparation. It is easy to create the Genesys GCP-GCX practice questions by following just a few simple steps. Our Genesys Cloud CX Certified Professional - Consolidated Exam (GCP-GCX) exam dumps are customizable based on the time and type of questions.

## Genesys Cloud CX Certified Professional - Consolidated Exam Sample Questions (Q69-Q74):

**NEW QUESTION # 69**

Which setting allows you create a place for each group in your organization to upload, organize, and share documents and files?

- A. Queues
- **B. Workspaces**
- C. Groups
- D. People

**Answer: B**

Explanation:

Workspaces is a setting that allows you create a place for each group in your organization to upload, organize, and share documents and files. Workspaces are secure storage areas that can be accessed only by members of the group. You can create workspaces for different purposes, such as projects, teams, departments, etc. Reference: <https://help.mypurecloud.com/articles/about-workspaces/>  
<https://help.mypurecloud.com/articles/create-a-workspace/>

**NEW QUESTION # 70**

Under which container is Queue available?

- **A. Routing**
- B. Contact Center
- C. Integration
- D. Telephony

**Answer: A**

**NEW QUESTION # 71**

Select all the question types available while creating an Evaluation Form. (Choose three.)

- **A. Multiple Choice**
- **B. Range**
- **C. Yes/No**
- D. Fill in the blank
- E. Multiple Response

**Answer: A,B,C**

Explanation:

Multiple Choice, Yes/No, and Range are three question types available while creating an Evaluation Form in Genesys Cloud CX Quality Management. An Evaluation Form is a template that defines the structure and content of an evaluation. An Evaluation Form consists of various questions that assess different aspects of an agent interaction based on predefined criteria and scoring methods. You can use different types of questions to create an Evaluation Form based on your needs. The other available question types are Comment Box and Scored Comment Box. Reference: <https://help.mypurecloud.com/articles/about-evaluation-forms/>  
<https://help.mypurecloud.com/articles/create-an-evaluation-form/>

**NEW QUESTION # 72**

Bullseye routing method relaxes the required skills as the selection pool expands from one ring to the next.

What is the maximum number of rings that can be defined for Bullseye routing?

- **A. 0**
- B. 1
- C. 2
- D. 3

**Answer: A**

In Genesys Cloud CX, you can prevent users from calling U.S. premium-rate numbers by:

- Answer: B**

In Genesys Cloud CX, you can prevent users from calling U.S. premium-rate numbers by creating a number-plan to identify premium-rate numbers. A number-plan is a set of rules that define how outbound calls are dialed based on various criteria, such as country code, area code, prefix, etc. You can create a number-plan that blocks outbound calls to U.S. premium-rate numbers by specifying their prefixes (such as 900) in the number-plan rules. Reference: <https://help.mypurecloud.com/articles/about-number-plans/> <https://help.mypurecloud.com/articles/create-a-number-plan/>

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