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## ACP-120 Paper, New ACP-120 Test Objectives

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## ATLASSIAN Jira Cloud Administrator Sample Questions (Q65-Q70):

### NEW QUESTION # 65

You set up an incoming mail server and a mail handler to Create a new issue or add a comment to an existing issue  
Which three additional options can you set with the mail configuration

- A. Set a custom field
- B. Set watchers
- C. Set a default reporter
- D. Set the environment system field
- E. Create new users based on the From address

Answer: B,C,E

## NEW QUESTION # 66

Users in a company-managed project need to capture various attributes about incoming bugs. They want to manage the options themselves and name the field 'Type of Bug'. Which field type meets their need?

- A. Custom field of type Labels
- B. Labels system field
- C. Custom field of type Select List (single choice)
- D. Custom field of type Select List (multiple choices)

**Answer: C**

Explanation:

The users need a field named Type of Bug to capture attributes about bugs, with the ability to manage the options themselves. The field should be a custom field (to allow naming it Type of Bug) and support a predefined list of options that users can manage. The Custom field of type Select List (single choice) (Option D) meets these needs, as it provides a dropdown list with manageable options for a single selection.

\* Explanation of the Correct Answer (Option D):

\* A Select List (single choice) custom field allows users to choose one option from a predefined list (e.g., "UI Bug," "Backend Bug"). As a custom field, it can be named Type of Bug, and project admins or Jira admins can manage the options (add, edit, or remove) in the field's configuration.

This field type is ideal for categorizing bugs with a single attribute, and the manageable options meet the requirement for users to control the list.

\* Exact Extract from Documentation:

Create a custom field

The Select List (single choice) field type provides a dropdown menu where users can select one option from a predefined list.

To create:

\* Go to Settings > Issues > Custom fields.

\* Create a new field and select Select List (single choice).

\* Name the field (e.g., Type of Bug) and define options.

\* Add the field to the project's screens. Note: Admins can manage the options (add, edit, remove) in the field's configuration. (Source: Atlassian Support Documentation, "Manage custom fields in Jira Cloud")

\* Why This Fits: The Select List (single choice) custom field allows naming the field Type of Bug, provides a single-selection dropdown, and lets users manage the options, perfectly meeting the requirements.

\* Why Other Options Are Incorrect:

\* Custom field of type Select List (multiple choices) (Option A):

\* A Select List (multiple choices) custom field allows users to select multiple options from a predefined list. While it could be named Type of Bug and have manageable options, the requirement implies capturing a single attribute per bug (e.g., one type), making single-choice more appropriate than multiple-choice.

\* Extract from Documentation:

The Select List (multiple choices) field allows multiple selections. Use Select List (single choice) for single-value categorization. (Source: Atlassian Support Documentation, "Manage custom fields in Jira Cloud")

\* Custom field of type Labels (Option B):

\* A Labels custom field allows users to enter free-text tags, which are not predefined and can lead to inconsistent values (e.g., "UI Bug," "UI Bug"). The requirement for users to manage options suggests a controlled list, not free-text entry, making this unsuitable.

\* Extract from Documentation:

The Labels field type allows free-text tags. For a predefined list, use Select List (single choice) or Select List (multiple choices). (Source: Atlassian Support Documentation, "Manage custom fields in Jira Cloud")

\* Labels system field (Option C):

\* The Labels system field is a global field that allows free-text tags, similar to a custom Labels field. It cannot be renamed to Type of Bug, and its options are not predefined or manageable in the same way as a select list. This does not meet the naming or option management requirements.

\* Extract from Documentation:

The Labels system field cannot be renamed and allows free-text tags. Custom fields like Select List are needed for specific names and controlled options.

(Source: Atlassian Support Documentation, "Manage fields in Jira Cloud")

\* Additional Notes:

\* Steps to configure:

\* Create a Select List (single choice) custom field named Type of Bug in Settings > Issues > Custom fields.

\* Define the options (e.g., "UI Bug," "Backend Bug").

\* Add the field to the project's screens (Project settings > Screens).

- \* Grant users permission to manage options (typically requires Jira admin or project admin privileges).
- \* Configuring the custom field requires Jira administrator privileges, but project admins can manage options if granted access.
- \* The field should be added to the issue layout for visibility in the issue view.

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Atlassian Support Documentation: Manage custom fields in Jira Cloud

Atlassian Support Documentation: Manage fields in Jira Cloud

## NEW QUESTION # 67

Jenni wants to populate several custom fields of type User Picker (single user). But she does not see any users to select when she starts typing a name. What is Jenni missing?

- A. Product access
- **B. Project permission**
- C. Global permission
- D. Product role
- E. Project role

### Answer: B

Explanation:

The issue described indicates that Jenni is unable to see users when trying to populate a User Picker (single user) custom field, suggesting she lacks the necessary permission to browse or select users. In Jira Software Cloud, the ability to select users in a User Picker field is controlled by the Browse Users and Groups global permission or the User Picker field's configuration, but the most relevant factor here is a project permission (Option B), specifically the Browse Projects permission, which determines whether Jenni can see users associated with the project.

\* Explanation of the Correct Answer (Option B):

\* The User Picker (single user) custom field allows users to select a single Jira user from a dropdown or autocomplete list. To see users in this field, Jenni must have permissions to view users in the context of the project, which is typically governed by the Browse Projects permission in the project's permission scheme. If Jenni lacks this permission for the project where the field is used, she may not see any users when typing in the field.

\* Additionally, the User Picker field can be configured with a user filter (e.g., restricting selectable users to those in a specific role or group). If Jenni does not have access to the relevant project or the users are filtered out, she will not see any users.

\* Exact Extract from Documentation:

Configure User Picker fields

The User Picker (single user) field allows selecting a single Jira user. To populate the field:

\* The user must have the Browse Projects permission for the project to view and select users associated with the project.

\* The field can be configured with a user filter (e.g., only users in a specific role or group). If a filter is applied, only users matching the filter are shown. Note: If no users appear in the User Picker, check the user's project permissions and the field's configuration.

(Source:

Atlassian Support Documentation, "Configure custom fields")

\* Why This Fits: The most likely reason Jenni cannot see users is that she lacks the Browse Projects permission for the project, which prevents her from accessing the user list in the User Picker field. Alternatively, a restrictive user filter in the field configuration could be the cause, but this is still tied to project-level access.

\* Why Other Options Are Incorrect:

\* Product access (Option A):

\* Product access (e.g., access to Jira Software or Jira Service Management) determines whether a user can log in to Jira and use its features. However, Jenni is already interacting with the User Picker field, indicating she has product access. Product access does not control the visibility of users in a User Picker field.

\* Extract from Documentation:

Manage product access

Product access grants users the ability to use Jira products. It does not control specific permissions like viewing users in fields, which are managed by global and project permissions.

(Source: Atlassian Support Documentation, "Manage product access")

\* Global permission (Option C):

\* The Browse Users and Groups global permission allows users to see other users and groups across Jira (e.g., in user pickers or sharing dialogs). While this permission is relevant for user visibility, it is less likely the issue here, as Jenni's problem is specific to a project's User Picker field, suggesting a project-level restriction rather than a global one.

\* Extract from Documentation:

Global permissions

The Browse Users and Groups permission allows users to select users in fields like User Picker. If this permission is missing, users

may not see any users in pickers. However, project-specific permissions like Browse Projects also affect user visibility in project contexts.

(Source: Atlassian Support Documentation, "Manage global permissions")

\* Product role (Option D):

\* Product roles (e.g., Jira Software User, Jira Service Management Agent) define access to specific products but do not control permissions for selecting users in fields. This is not relevant to Jenni's issue.

\* Extract from Documentation:

Product roles define access to Jira products and are not related to project-specific permissions or field behaviors.

(Source: Atlassian Support Documentation, "Manage product roles")

\* Project role (Option E):

\* Project roles (e.g., Administrator, Developer) are used in permission schemes to grant permissions. While Jenni might need a project role to have the Browse Projects permission, the role itself is not the missing element—rather, it's the permission granted by the role.

Option B (project permission) is more precise.

\* Extract from Documentation:

Project roles are used in permission schemes to grant permissions like Browse Projects. The permission, not the role, determines whether a user can select users in a User Picker field.

(Source: Atlassian Support Documentation, "Manage project roles")

\* Additional Notes:

\* If a user filter is applied to the User Picker field (e.g., limiting selectable users to a specific group or role), Jenni might not see users if she or the users are not in the filtered set. This should be checked in the field's configuration (Settings > Issues > Custom fields).

\* To resolve the issue, verify Jenni's Browse Projects permission in Project settings > Permissions and check the User Picker field's configuration for restrictive filters.

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Atlassian Support Documentation: Configure custom fields

Atlassian Support Documentation: Manage project permissions

Atlassian Support Documentation: Manage global permissions

Atlassian Support Documentation: Manage product access

Atlassian Support Documentation: Manage project roles

### NEW QUESTION # 68

A project lead wants to conduct historical trend analysis, but she is worried that older issues are being updated in a way that inhibits their comparison. She wants to take a snapshot of the data in her project at regular intervals so she can compare different periods.

Which tool will help meet this need?

- A. Project Export
- **B. Issue Filter Export to CSV**
- C. JQL Results Snapshot
- D. Backup Jira data

**Answer: B**

### NEW QUESTION # 69

Which configurations do Not have any impact on email notifications sent to users

- A. Permission Schemes
- B. Custom Events
- **C. Version Configurations**
- D. Workflow post functions

**Answer: C**

### NEW QUESTION # 70

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