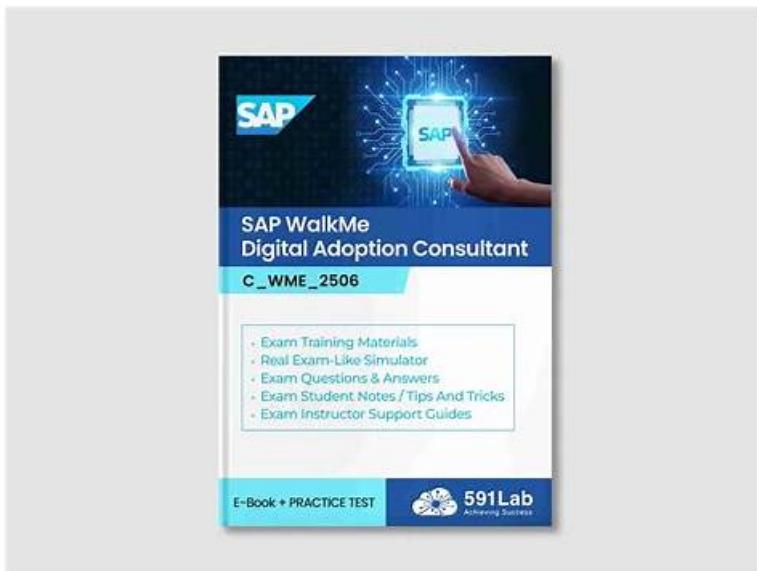


# **SAP Certified Associate - WalkMe Digital Adoption Consultant Exam Simulator - C\_WME\_2506 Free Demo & C\_WME\_2506 Training Pdf**



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## **SAP C\_WME\_2506 Exam Syllabus Topics:**

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Getting Started with Building WalkMe Solutions: This section of the exam evaluates the capabilities of WalkMe implementers and focuses on the practical aspects of creating and configuring WalkMe solutions. It includes understanding the WalkMe Editor, planning solution flows, creating Smart Walk-Thrus, Launchers, and ShoutOuts, and managing end-user guidance effectively. Candidates should be comfortable building initial WalkMe experiences that improve SAP usability and provide contextual help for users navigating SAP applications.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Starting your Digital Adoption Journey: WalkMe Fundamentals: This section of the exam measures the skills of SAP project managers and covers the foundational concepts of digital adoption within SAP environments using WalkMe. Candidates are expected to understand the value of digital adoption platforms, the basic components of WalkMe, and how these tools align with business goals. The section emphasizes knowledge of the user experience within SAP and the ability to identify opportunities for improving digital workflows through in-app guidance and automation.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Advancing your Skills in Building WalkMe Solutions: This section of the exam tests the advanced competencies of functional and business analysts in designing more complex and customized WalkMe solutions within SAP platforms. It requires a deeper understanding of user segmentation, advanced rules and triggers, performance optimization, and the use of analytics to refine user experiences. Candidates are expected to demonstrate their ability to design scalable and impactful guidance that aligns with SAP business processes and drives user adoption across the enterprise.</li></ul>

## C\_WME\_2506 Exam Lab Questions – Free PDF Test Duration Provider for C\_WME\_2506: SAP Certified Associate - WalkMe Digital Adoption Consultant

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### SAP Certified Associate - WalkMe Digital Adoption Consultant Sample Questions (Q36-Q41):

#### NEW QUESTION # 36

You're analyzing data in Insights, specifically the 'What Users Are Searching For' section. You see that users are not finding any helpful content for the search term 'profile' because 85% of the searches for that term are resulting in no action. However, you know that you have content published specific for help with 'profile.' What should you do?

- A. Remove any content related to 'profile.'
- B. Add Keywords to the content.
- C. Give it more time. Users will eventually find the help.
- D. Adjust the jQuery for a step in the process.

#### Answer: B

##### Explanation:

The 'What Users Are Searching For' section in WalkMe Insights reveals search terms entered by users in the WalkMe Menu and the percentage of searches that result in no action, indicating content gaps or discoverability issues. If 85% of searches for 'profile' result in no action, despite existing content, the issue is likely that the content is not properly indexed or tagged for search. Adding relevant keywords (e.g., 'profile,'

'account settings,' 'user profile') to the content's metadata in the WalkMe Editor improves its discoverability, ensuring it appears in search results when users enter related terms.

The other options are less effective:

- \* Giving it more time(A) does not address the discoverability issue, as users are already failing to find the content.
- \* Removing profile content(B) would worsen the problem by eliminating the existing help.
- \* Adjusting jQuery for a step(D) is irrelevant, as jQuery selectors affect element targeting, not search functionality.

##### Extract from Official WalkMe Documentation:

According to the WalkMe Insights User Guide (SAP WalkMe Digital Adoption Consultant Study Guide, Section 3.2: Analytics and Reporting):

"High 'no action' rates in the 'What Users Are Searching For' report suggest that content is not being found.

To resolve this, add relevant keywords to the content's settings in the WalkMe Editor to improve search indexing and visibility." The course Advancing Your Skills in Building WalkMe Solutions states:

"If Insights shows users searching for terms like 'profile' but taking no action, enhance content discoverability by adding targeted keywords in the Editor, ensuring the WalkMe Menu returns relevant results." Option C, adding keywords, directly addresses the issue of users not finding the 'profile' content.

##### References:

SAP WalkMe Digital Adoption Consultant Study Guide, Section 3.2: Analytics and Reporting.

WalkMe Insights User Guide, "What Users Are Searching For" Section.

Course: Advancing Your Skills in Building WalkMe Solutions, Module 4: Optimizing Content Discoverability.

#### NEW QUESTION # 37

You just published WalkMe content from your Editor for the first time. When you refresh your web page, you do not see any of the content.

Which of the options could you check?

Note: There are 3 correct answers to this question.

- A. Confirm WalkMe is deployed to the environment.
- B. Switch from Build Mode to Play Mode in the Editor.
- C. Investigate whether any Segmentation rules are configured incorrectly.
- D. Confirm that you added categories to the WalkMe Menu.
- E. Reinstall the WalkMe Editor on your computer.

**Answer: A,B,C**

#### NEW QUESTION # 38

You're analyzing data in Insights, specifically the 'What Users Are Searching For' section. You see that users are not finding any helpful content for the search term 'profile' because 85% of the searches for that term are resulting in no action. However, you know that you have content published specific for help with 'profile'.

What should you do?

- A. Remove any content related to 'profile.'
- B. Add Keywords to the content.
- C. Give it more time. Users will eventually find the help.
- D. Adjust the jQuery for a step in the process.

**Answer: B**

#### NEW QUESTION # 39

When doing quality assurance and testing content, which of the options below should we be looking for?

Note: There are 3 correct answers to this question.

- A. Content appears as expected.
- B. The website's background color matches the corporate branding.
- C. Balloons are not blocking important site elements.
- D. Smart Walk-Thru triggers work as expected.
- E. Page load time is under ten seconds.

**Answer: A,C,D**

Explanation:

Quality assurance (QA) and testing of WalkMe content focus on ensuring that the content functions correctly, displays appropriately, and enhances the user experience without causing disruptions. The key aspects to check include:

\* Content appears as expected(B): Verify that WalkMe content (e.g., SmartTips, ShoutOuts) displays with the correct text, styling, and positioning as designed in the Editor.

\* Balloons are not blocking important site elements(C): Ensure that WalkMe balloons (e.g., Smart Walk-Thru steps or SmartTips) do not obscure critical UI elements, such as buttons or forms, to maintain usability.

\* Smart Walk-Thru triggers work as expected(D): Confirm that triggers (e.g., clicks, page loads) initiate Smart Walk-Thru steps correctly, ensuring smooth guidance.

The other options are incorrect:

\* Page load time under ten seconds(A) is a website performance metric, not a WalkMe QA responsibility.

\* Website's background color matching corporate branding(E) is outside WalkMe's scope, as it pertains to the website's design.

Extract from Official WalkMe Documentation:

According to the WalkMe Editor User Guide (SAP WalkMe Digital Adoption Consultant Study Guide, Section 1.4: Quality Assurance):

"During QA, verify that content displays correctly, balloons do not block critical UI elements, and Smart Walk-Thru triggers function as intended. These checks ensure a seamless user experience." The course Getting Started with Building WalkMe Solutions states: "QA involves confirming that WalkMe content appears as designed, does not obstruct important page elements, and that triggers for Smart Walk-Thrus execute reliably." Options B, C, and D are the correct aspects to focus on during QA.

References:

SAP WalkMe Digital Adoption Consultant Study Guide, Section 1.4: Quality Assurance.

WalkMe Editor User Guide, "Quality Assurance Best Practices" Section.

Course: Getting Started with Building WalkMe Solutions, Module 5: Testing and QA.

## NEW QUESTION # 40

You have been given a project where end users are inputting incorrect information on a form, and the company wants to add some WalkMe content to help people complete the form correctly to improve data integrity. Which of the following solutions would you suggest FIRST?

- A. Add a Resource to the Menu that provides additional details
- B. Create a Smart Walk-Thru to guide users through the process
- C. Onboarding Task to encourage users to complete the form
- D. **Create Guidance or Validation SmartTips**

### Answer: D

Explanation:

To address incorrect form inputs and improve data integrity, Guidance or Validation SmartTips are the most direct and effective solution to suggest first. Guidance SmartTips provide on-screen instructions for each field, while Validation SmartTips check user inputs against predefined rules (e.g., format, required fields) and display error messages if incorrect. This approach targets the root issue-user errors in specific fields-and provides real-time feedback to ensure accurate data entry.

The other options are less immediate:

- \* Onboarding Task(B) is better for guiding users through a multi-step process, not form-specific errors.
- \* Smart Walk-Thru(C) is useful for complex processes but may be overkill for a single form.
- \* Resource in the Menu(D) requires users to seek help proactively, which is less effective than in- context guidance.

Extract from Official WalkMe Documentation:

According to the WalkMe Editor User Guide (SAP WalkMe Digital Adoption Consultant Study Guide, Section 2.5: SmartTips): "For forms with frequent user errors, Guidance SmartTips offer field-specific instructions, and Validation SmartTips enforce correct inputs, improving data integrity directly at the point of entry." The course Getting Started with Building WalkMe Solutions advises: "Start with SmartTips for form-related issues, using Guidance to clarify field requirements and Validation to catch errors, as they provide targeted, real-time support." Option A, Guidance or Validation SmartTips, is the first solution to suggest.

References:

SAP WalkMe Digital Adoption Consultant Study Guide, Section 2.5: SmartTips.

WalkMe Editor User Guide, "SmartTips for Forms" Section.

Course: Getting Started with Building WalkMe Solutions, Module 7: Addressing Form Errors.

## NEW QUESTION # 41

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