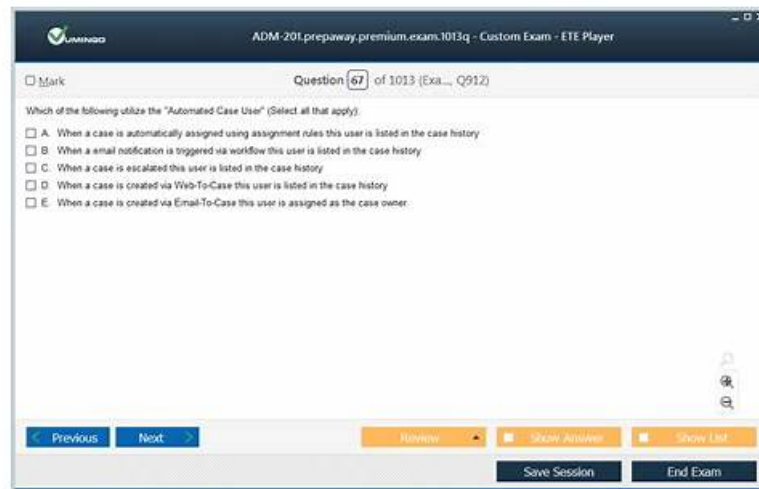


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Salesforce Certified Slack Administrator Sample Questions (Q140-Q145):

NEW QUESTION # 140

What are two benefits of creating user groups for your workspace?
(Select the TWO best answers.)

- A. Assigns default channels to users when they start working at the company.
- B. Notifies a group of members who often need to be notified at once. For example: @managers
- C. Sets permissions on who can view your workspace analytics.
- D. Assigns default Slack app integrations to users when they start working at the company.
- E. Sets channel management permissions at the workspace level.

Answer: A,B

Explanation:

User groups provide two major benefits according to Slack official documentation:

"User groups allow you to quickly notify an entire group of people with an @mention (e.g., @designers,

@managers)."

"They can also be configured so that new users assigned to the group are automatically added to default channels, streamlining onboarding." They do not control channel management permissions (B) or app integrations (E), nor do they affect workspace analytics permissions (C).

(Reference: Slack Administration Study Guide - Managing User Groups)

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NEW QUESTION # 141

You're a Workspace Owner on the Slack Business+ plan.

Your company receives a report indicating the leak of trade secrets and needs to urgently investigate by reviewing Slack content in public channels.

What is the best way to quickly handle this request?

(Select the best answer.)

- A. Contact Slack, and request access to export the required public channel data.
- B. Contact Slack, and apply to export data from all channels and conversations, including private channels and direct messages (DMs).
- C. Use the Import/Export Data tool under workspace settings to export the required public channel data.
- D. Use the Discovery APIs to export the required public channel data.

Answer: C

Explanation:

Slack's documentation for the Business+ plan specifies:

"Workspace Owners can use the standard Import/Export Data tool to export data from public channels without needing to contact Slack or request additional permissions." Discovery APIs (D) are only available on the Enterprise Grid plan. A and B would only apply for more extensive exports (such as private channels, which would require special approval, typically for compliance or legal reasons).

(Reference: Slack Administration Study Guide - Exporting Data from Slack)

NEW QUESTION # 142

Mayim, the Chief Human Resources Officer at Large Inc, is concerned that her team communicates mostly via direct messages rather than channels. She wants to know if the HR workspace is lagging behind the rest of the organization.

What information should the Workspace Admin provide to help Mayim?

- A. Instructions on how to conduct a poll in channel asking members if they've been using channels or direct messages, using emoji for responses
- B. The percentage of messages sent via direct message in the HR workspace to the organization's overall percent of direct messages
- C. The statistic that HR is typically a more confidential function than other teams and should expect to have more information in direct message
- D. The number of messages posted in the #help-hr triage channel over the past 30 days

Answer: B

Explanation:

The most accurate approach is to use Slack's analytics to compare direct message usage across different workspaces.

Slack documentation states:

"Workspace-level analytics allow Admins to view the percentage of messages sent via direct messages versus public or private channels. Comparing this across teams highlights differences in Slack usage patterns." Only option A directly provides a comparative analysis to see if HR's behavior is different from the rest of the org.

(Reference: Slack Administration Study Guide - Workspace Analytics and Communication Patterns)

NEW QUESTION # 143

During a re-org within your organization, the IT department is renamed to Business Technology (BT). Many channels will need to change their prefixes from #it- to #bt-.

The original channel creators are no longer at the organization.

What is the most efficient strategy to ensure the channel prefixes are updated?

- **A. Write a script using the channels API to rename all channels with "#it-" to "#bt-" in bulk.**
- B. Use your preference menu to create an automatic keyword notification for IT and BT.
- C. Join all public IT channels and request access to private channels in order to update the channel settings.
- D. Promote members leading the IT to BT department name change initiative to the Channel Manager role in the key channels.

Answer: A

Explanation:

Slack API best practices specify:

"The channels.rename method within the Slack API allows admins to programmatically rename channels, making bulk updates efficient and standardized." Manually managing through Channel Manager roles (B) or joining channels (D) is slow and error-prone. Keyword notifications (A) don't rename channels.

(Reference: Slack Administration Study Guide - Managing Channels and Using APIs)

NEW QUESTION # 144

You're a Workspace Admin on the Slack Pro plan.

Your compliance team asks you to prevent users from creating free workspaces with their organization email addresses.

What should you recommend?

- A. Upgrade to the Slack Business+ plan, and enable Enterprise Key Management (EKM).
- **B. Upgrade to the Slack Enterprise Grid plan, and enable domain claiming.**
- C. Ask your Org Owner to enable two-factor authentication (2FA).
- D. Stay on the Slack Pro plan, and enable domain claiming.

Answer: B

Explanation:

Slack domain claiming is:

"Only available on Enterprise Grid, allowing an organization to reserve its domain and prevent users from creating independent Slack workspaces with corporate emails." Pro plan (A) cannot support domain claiming. EKM (B) secures encryption keys, unrelated to domain claiming. 2FA (D) enhances authentication but doesn't block workspace creation.

(Reference: Slack Administration Study Guide - Domain Management on Enterprise Grid)

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NEW QUESTION # 145

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