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Domain 11: Desktop & Mobile Administration (3%)

Here the test takers should have competency in explaining the Salesforce Mobile App capacities as well as explaining the synchronization & installation options of Salesforce Lightning for Outlook.

What Does Salesforce Administrator Certification Exam Consist of?

ADM-201 exam covers all Salesforce software that end users have access to and the configuration perimeters open to administrators across the Sales, Service, and Collaboration Clouds. This test has 60 multiple-choice questions with 5 non-scored ones, with the passing score being 65%. The exam duration is 105 minutes. The normal registration fee is USD 200 whereas the retake fee is USD 100. There are no prerequisites for sitting this exam but attending Salesforce official courses beforehand is strongly recommended by the vendor. Test ADM-201 can be taken onsite at a testing center or online. Passing this exam seals the Salesforce Certified Administrator certificate. Once this one is achieved, one can go on to earn the Salesforce Certified Advanced Administrator certificate later on. It's to be noted that Salesforce certificates are valid for only one year and have to be renewed annually.

100% Pass Salesforce - Unparalleled ADM-201 Real Exam

Since the content of the examination is also updating daily, you will need real and latest Salesforce ADM-201 Dumps to prepare successfully for the ADM-201 Certification Exam in a short time. People who don't study from updated ADM-201 questions fail the examination and loss time and money.

Salesforce Certified Administrator Sample Questions (Q54-Q59):

NEW QUESTION # 54

Which of following is granted by the Manage Cases Permission? (Choose all that apply.)

- A. Set support business hours
- B. Set up Email-to-Case
- C. Mass Transfer Cases
- D. Create, Edit, and Delete custom fields on the Case Object
- E. Edit the Support settings

Answer: A,B,C,E

Explanation:

Section: Volume J

Explanation/Reference:

NEW QUESTION # 55

With Spring 11 release, you can now sort line items in the Quote Line Items related list on a quote. Syncing a quote with an opportunity also syncs product sort order.

- A. True
- B. False

Answer: A

Explanation:

Section: Volume F

Explanation/Reference:

NEW QUESTION # 56

To ensure compliance with a platinum Service Level Agreement cases that remain in the Tier 2 queue for more than four hours must be re-assigned to the Tier 3 queue.

Which feature meet this requirement?

- A. Case Escalation Rule
- B. Case Assignment Rule
- C. Auto Response Rule
- D. Case Comments

Answer: A

Explanation:

Section: Volume J

NEW QUESTION # 57

SIMULATION

Define the Matrix Report.

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