

# Nonprofit-Cloud-Consultant Relevant Answers & Certificate Nonprofit-Cloud-Consultant Exam



## Nonprofit Cloud Consultant Questions and Answers Set

**01. The event manager for a nonprofit organization periodically imports a cleaned, structured list of event registrations. Now should the consultant set up the TDTM Trigger Handlers?**

- a) Disable Opportunity Contact Role trigger handlers.
- b) Disable TDTM for specific users.
- c) Disable the Trigger Handler using Apex instead of TDTM.
- d) Disable TDTM for all users.

**Answer: b**

**02. Why is the development manager unable to see the Template changes?**

- a) The development manager requires additional permissions for the new Engagement Plan Template changes.
- b) Changes to Engagement Plan Templates only affect new Engagement Plans.
- c) Engagement Plan Template changes need to propagate through the platform.
- d) Engagement Plan Template changes must be accepted by the user on the Template detail record first.

**Answer: b**

**03. How often are updates to the NPSP pushed to production orgs?**

- a) Three times per year
- b) Four times per year
- c) Once every two weeks
- d) Once every month

**Answer: c**

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Earning the Salesforce Nonprofit-Cloud-Consultant Certification demonstrates a high level of proficiency in using Salesforce for nonprofit purposes. Salesforce Certified Nonprofit Cloud Consultant Exam certification can help professionals in the nonprofit sector advance their careers and gain recognition for their expertise. Additionally, organizations that work with nonprofit organizations may prefer to work with certified professionals who have demonstrated their knowledge and skills in using Salesforce for nonprofit purposes.

>> Nonprofit-Cloud-Consultant Relevant Answers <<

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By earning the Salesforce Nonprofit-Cloud-Consultant certification, professionals can demonstrate their expertise and commitment to the nonprofit sector. Salesforce Certified Nonprofit Cloud Consultant Exam certification can help individuals stand out in a competitive job market and increase their earning potential. It can also provide nonprofit organizations with the assurance that their Salesforce solutions are being designed and managed by qualified experts who understand their unique needs and challenges.

To prepare for the Salesforce Nonprofit-Cloud-Consultant Certification Exam, there are many resources available, including study guides, online courses, and practice exams. It is important to prepare thoroughly for the exam, as it is challenging and covers a wide range of topics. One should also have hands-on experience working with nonprofits and the Salesforce platform.

## Salesforce Certified Nonprofit Cloud Consultant Exam Sample Questions (Q60-Q65):

### NEW QUESTION # 60

A nonprofit organization wants a cost-effective solution to generate and send donation acknowledgements automatically to donors via email. Which Salesforce solution should the consultant recommend?

- A. Marketing Cloud
- **B. Nonprofit Success Pack**
- C. Commerce Cloud
- D. Pardot

**Answer: B**

### NEW QUESTION # 61

A data administrator at a small nonprofit has 3 profile that allows them to Read, Create, Edit, and Delete on all objects. The staff member receives an error when attempting to merge three duplicate contacts. What should the consultant recommend to resolve this issue?

- A. Make the staff member a system admin.
- **B. Create a Permission Set with Modify All on Contacts and Accounts and assign it to the staff member.**
- C. Tell the staff member to select only two instead of three contacts when using Contact Merge.
- D. Tell the staff member to merge Contacts from the View Duplicates component.

**Answer: B**

Explanation:

<https://powerofus.force.com/s/article/NPSP-Merging-Contacts>

When a staff member receives an error while attempting to merge duplicate contacts, it is often due to insufficient permissions. Creating a Permission Set with "Modify All" on Contacts and Accounts and assigning it to the staff member will grant the necessary permissions to perform merges. This Permission Set will override the default profile permissions and provide the required access to manage and merge contacts.

Steps:

- \* Go to Setup > Permission Sets.
- \* Click "New" to create a new Permission Set.
- \* Name the Permission Set appropriately (e.g., "Contact Merge Permissions").
- \* In the Permission Set, navigate to Object Settings.
- \* Select Contacts and Accounts.
- \* Check the "Modify All" checkbox for both objects.
- \* Save the Permission Set.
- \* Assign the Permission Set to the staff member by navigating to the user's profile and adding the Permission Set.

References:

CertGod Nonprofit Cloud Consultant Guide: Discusses the importance of appropriate permissions for merging records.

Salesforce Documentation on Permission Sets: Details the steps for creating and assigning Permission Sets.

### NEW QUESTION # 62

A nonprofit has implemented Program Management Module to satisfy the reporting requirements of a new grant. The funder expects to see a report that segments services according to location.

Which object will allow the nonprofit to satisfy the reporting requirements?

- A. Program Engagement
- B. Program
- C. Service
- **D. Program Cohort**

**Answer: D**

Explanation:

<https://powerofus.force.com/s/article/PMM-Overview>

[https://trailhead.salesforce.com/en/content/learn/modules/program-management-with-nonprofit-cloud/manage-nonprofit-programs-with-salesforce?trail\\_id=manage-programs-with-nonprofit-cloud](https://trailhead.salesforce.com/en/content/learn/modules/program-management-with-nonprofit-cloud/manage-nonprofit-programs-with-salesforce?trail_id=manage-programs-with-nonprofit-cloud)

### NEW QUESTION # 63

A system admin encounters an error at run time that a record update failed when a Customizable Rollup ran.

Which attribute would cause an error?

- A. The target field is on the correct object.
- B. The object from which the record is derived is a custom object.
- C. The object from which the record is derived is an NPSP object.
- **D. The target field has an active validation rule.**

**Answer: D**

Explanation:

A runtime error during a Customizable Rollup operation often occurs if the target field has an active validation rule that prevents the update. Validation rules enforce specific criteria that records must meet before they can be saved, and if these criteria are not met during the rollup operation, an error will occur.

Steps to Troubleshoot:

Review Validation Rules:

Navigate to Setup -> Object Manager -> [Target Object] -> Validation Rules.

Review the validation rules on the target object to identify any that might conflict with the rollup operation.

Modify or Temporarily Disable Validation Rules:

If a validation rule is causing the error, consider modifying the rule to accommodate the rollup operation or temporarily disabling it during the data update process.

Check Rollup Configuration:

Ensure the Customizable Rollup settings are correctly configured and that no unnecessary constraints are in place.

Reference:

Salesforce Nonprofit Success Pack Documentation

Salesforce Help: Validation Rules

### NEW QUESTION # 64

A local community center provides health care services to eligible local residents. Staff currently triage patients through a series of qualifying questions that drive additional qualification questions. The center wants to extend triage capabilities to its volunteers to determine whether residents qualify for services. Service decisions need to be made immediately while the patient is interacting with the staff or volunteer.

Which solution should the consultant recommend?

- A. Use Case records, Validation Rules and Process Builder to post case details to the central volunteer Chatter Group so all volunteers can collaborate on eligible services.
- B. Use a Standard Lightning Component to displaying custom fields from several objects and generate a services decision.
- C. Use a Workflow Rule with Field Updates and Case Assignment Rules to triage and assign the case to the proper services queue.
- **D. Create a Flow to guide volunteers on triage screens, capture accurate data and generate a services decision.**

**Answer: D**

**Explanation:**

Salesforce Flows are ideal for guiding users through step-by-step processes, making them a perfect solution for triaging patients. By creating a flow, the nonprofit can ensure volunteers follow a consistent process, capture accurate data, and make immediate service decisions. Here's how to set this up:

**Design the Flow:**

Open Flow Builder from Setup.

Create a new Screen Flow.

**Add Screens and Inputs:**

Add screens with input fields for the qualifying questions.

Use Decision elements to branch the flow based on the answers provided.

**Capture Data:**

Use Assignment elements to store input data in variables.

Save data to Salesforce records as needed (e.g., Case or Custom Object records).

**Generate Decision Outcomes:**

Based on the data captured, use Decision elements to determine eligibility.

Display the outcome on a final screen or update a record with the decision.

**Test and Deploy:**

Test the flow thoroughly in Sandbox.

Deploy the flow to production and embed it in the relevant Lightning pages.

**Reference:**

"Create a Simple Flow" from Salesforce Help: Create a Flow

"Guided Processes for Nonprofits" from Salesforce.org: Salesforce Flow for Nonprofits

**NEW QUESTION # 65**

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