

ITIL-4-DITS Exam Labs, ITIL-4-DITS Exam Training



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Unparalleled ITIL-4-DITS Exam Labs - ITIL 4 Leader: Digital & IT Strategy Exam Exam Labs

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PeopleCert ITIL-4-DITS Exam is an advanced-level certification, and candidates are required to have a deep understanding of ITIL 4 framework and its application in digital and IT strategy. Candidates are expected to have completed the ITIL 4 Foundation certification and have relevant work experience in IT strategy development, IT governance, and IT-enabled digital transformation.

Peoplecert ITIL 4 Leader: Digital & IT Strategy Exam Sample Questions (Q38-Q43):

NEW QUESTION # 38

An organization identified activities that are performed by many different people who follow detailed procedures to ensure they carry out all the steps. The procedures are very clear, and if staff follow the exact steps in the procedure then the results are always good, but this takes a lot of time.

- A. Intelligent automation
- B. Technology replacement modernization
- C. Simple automation
- D. Complex automation

Answer: C

Explanation:

Simple automation is about using technology to automate repetitive and standardized tasks that follow clear and detailed procedures. This can help reduce human errors, save time and resources, and improve efficiency and quality. Reference: ITIL 4 Leader: Digital and IT Strategy, page 63

NEW QUESTION # 39

Why might an organization choose to Implement an Innovation even though it does not meet its minimum requirement for 'return on Investment' (ROI)?

- A. The innovation is essential for the a organization to survive
- B. The innovation is low risk
- **C. The innovation will deliver significant benefit for the organization**
- D. The innovation is low cost

Answer: C

NEW QUESTION # 40

An organization is continually changing to maintain customer and market relevant. The changes adopting new technologies, expanding to new markets, and adjusting the service portfolio.

Which is the BEST approach to ensure that suppliers and partners support these changes?

- A. Organizational resilience
- B. Technology replacement modernization
- C. Uninterrupted delivery
- **D. Sourcing strategy**

Answer: D

NEW QUESTION # 41

A commercial service provider has a strategy to introduce cloud storage services that will be popular with a wide range of consumers in multiple markets. Features will include fast upload speeds and secure storage.

Which should be included in the operating model for the new service?

- A. Free limited storage combined with a tiered charging structure
- B. A user-friendly interface that is available anytime, from any location
- **C. The infrastructure, skills and processes required to support the service**
- D. User access via a wide range of channels and platforms

Answer: C

NEW QUESTION # 42

An organization has identified three initiatives to support a digital transformation strategy:

1. Upgrading technology
- 2 Adopting new software development approaches
3. Changing the structure of teams and departments

The project, management office has been tasked with Identifying and developing the business case(s) needed to review these initiatives Which is the BEST approach to take when creating the business case(s)?

- A. Create one business case for the technology upgrade, and another for the remaining Initiatives
- B. Create one business case for the organizational change, and another for the remaining Initiatives
- **C. Create three different business cases providing justification for each Initiative**
- D. Create one single business case that provides justification for all three initiatives

Answer: C

Creating three different business cases providing justification for each initiative is the best approach to take when creating the business case(s). This can help evaluate the costs, benefits, risks, and impacts of each initiative separately and compare them with each other. It can also help prioritize and sequence the initiatives based on their feasibility and desirability. Reference: ITIL 4 Leader: Digital and IT Strategy, page 49-50

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