

# Medical Professional CCM PDF Questions: Accessible Anywhere

## CCM Test questions with answers 2023

Precertification is also known as:

prospective review

The CCM is with a patient who is discussing suicidal thoughts. The MOST important question to ask the patient is

Do you have a plan

The Health Effectiveness Data and Information Set (HEDIS) is

a widely used set of performance measures developed and maintained by the National Committee for Quality Assurance (NCQA)

Telephonic case managers often have patients in multiple states, which requires them to need

a Nurse Licensure Compact

The LEAST effective conflict strategy is:

avoidance

Under the Americans with Disabilities Act (ADA), this category defines adjustments to work procedures

job modification, It defines the adjustments to work procedures

In a workers' compensation setting, three-point contact refers to

the injured worker, provider, and employer. Three-point contact is integral in the initial assessment and includes contact with the injured worker (client), provider (a doctor, chiropractor, or mid-level provider), and employer (to explore modified duty options). The claims adjuster is the referral source

The CCM who works for a hospital understands that she has a working relationship with the hospital. The title of her relationship is

agent. The CCM is the agent, and the hospital is the principal

A good tool for the CCM to evaluate a patient's engagement in their health care is

The Patient Activation Measure (PAM) helps to evaluate patient engagement.

Following up with elderly clients to ensure that they have received their flu and pneumonia vaccinations is an example of:

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## Medical Professional Certified Case Manager Certification Exam (CCM) Sample Questions (Q41-Q46):

### NEW QUESTION # 41

In the FIDIC Silver Book (edition 1999), if the Employer has instructed the Contractor as per Sub-Clause 8.6 to provide a revised programme to stay within Time of Completion, the Employer can claim additional costs.

This only applies if the revised programme is still too slow to complete the Works within the Time for Completion. Is this statement true or false?

- A. True
- B. False

#### Answer: A

Explanation:

This statement is true. Under FIDIC Silver Book 1999, Sub-Clause 8.6, the Employer can instruct the Contractor to submit a revised programme to meet the contractual Time for Completion. If, after such instruction, the revised programme still shows the Works will not complete on time, the Employer may claim additional costs (such as delay damages or compensation) due to continued delay.

Thus, the Employer's right to claim additional costs is contingent on the revised programme not enabling timely completion.

References:

FIDIC Silver Book 1999 Edition, Sub-Clause 8.6 - Revised Programme

FIDIC Contract Manager Study Guide, Module on Claims and Delay Damages

### NEW QUESTION # 42

You are the Contract Manager of the Engineer and person Y is the Contract Manager of the Employer in a construction project under FIDIC 2017 Red Book. The project is late in schedule and Y has issued Employer's claim on Delay Damages. You have asked Y to consider whether the Contractor's delay to completion is a reflection of cash-flow shortfall from interim payments before making deductions to the Contractor's payment. Y replied that even if the Contractor pays Delay Damages to the Employer, the Contractor is still obliged to complete the Works and is not relieved from its duties and obligations. You warned Y of the risks of further reduction of cash-flow by the deduction of Delay Damages from payments. As this could worsen the situation of the Contractor, leading to further delays to the completion of the Works. Who is right?

- A. You are correct, Y is wrong.
- B. You are wrong, Y is correct.
- C. Both you and Y are wrong.
- D. Both you and Y are both correct.

#### Answer: D

Explanation:

Both statements are correct:

Y is right that payment of Delay Damages does not relieve the Contractor from completing the Works.

You are also correct that excessive deduction of Delay Damages can reduce the Contractor's cash flow, potentially worsening delays.

This situation requires careful balance between enforcing contractual rights and maintaining project progress.

References:

FIDIC Red Book 2017 Edition, Sub-Clause 8.7 - Delay Damages

FIDIC Contract Manager Study Guide, Module on Claims and Cash Flow Management

### NEW QUESTION # 43

Which one statement regarding the adjustment of the Contract Price as mentioned in Sub-Clause 13.8 of FIDIC Silver Book (edition 1999) is correct?

- A. If Particular Conditions provide a calculation method or refer to a specific set of index for adjustments following Sub-Clause 13.8, it can only apply to rises or falls in the costs of labour and Goods.

- B. If the Contract Price is to be adjusted for rises and falls in the cost of labour, the Contractor is entitled to compensation in such a way that all rises and falls in the costs are compensated fully.
- C. The Particular Conditions can provide a calculation method or refer to a specific set of index for adjustments following Sub-Clause 13.8. Only the Base Date can be taken as the date from which the adjustment should be calculated from.
- D. The Particular Conditions can provide a calculation method or refer to a specific set of index for adjustments following Sub-Clause 13.8. This can result in lower adjustments of the Contract Price than the actual changes in the costs of labour and/or Goods.

**Answer: D**

Explanation:

Sub-Clause 13.8 of the FIDIC Silver Book (1999) allows the Particular Conditions to specify a formula or indices for adjusting the Contract Price for rises and falls in labour and Goods costs. The method set forth may not fully compensate for actual cost changes - it can be lower than the real fluctuations - reflecting practical and commercial considerations.

Option B is correct because the contract permits this flexibility.

Option A is incorrect; full compensation is not guaranteed.

Option C is incorrect; the adjustment can cover materials and labour but may extend beyond.

Option D is incorrect; adjustments can be calculated from different dates as specified.

References:

FIDIC Silver Book 1999 Edition, Sub-Clause 13.8 - Adjustments for Changes in Cost FIDIC Contract Manager Study Guide, Module on Payment Adjustments

**NEW QUESTION # 44**

When does discharge become effective under the FIDIC Red Book (edition 1999)? (1 correct answer applies)

- A. When the Contractor receives full payment certified through the Final Payment Certificate and return of the Performance Security.
- B. When the Employer counter signs a discharge notice as issued by the Contractor, following full payment and return of the Performance Security.
- C. When the Contractor receives full payment certified through the Final Payment Certificate.
- D. When the Contractor receives its Performance Security from the Employer.

**Answer: A**

Explanation:

Under the FIDIC Red Book 1999, discharge becomes effective when the Contractor has received full payment certified by the Final Payment Certificate and the return of the Performance Security (Sub-Clause 14.10).

Both elements must be completed for the contract to be considered fully discharged, releasing the Contractor from further obligations or liabilities under the contract.

Option A is incomplete as payment alone does not fully discharge the Contractor.

Option B is incomplete as return of Performance Security alone is insufficient.

Option D is incorrect because the contract does not require a discharge notice signed by the Employer beyond these conditions.

References:

FIDIC Red Book 1999 Edition, Sub-Clause 14.10 - Final Payment and Discharge FIDIC Contract Manager Study Guide, Module on Project Close-Out and Final Account

**NEW QUESTION # 45**

Towards the end of implementing a varied work (initiated originally by the Contractor as a "Value Engineering Proposal", relevant designs provided by the Contractor) it turned out, that there is some part of it not complying with the otherwise prevailing standards. Which statements are correct in this situation? [FIDIC Red Book, 2017 Edition] Choose all of the correct answers (multiple possibilities).

- A. The Contractor shall immediately rectify, ensuring, that the varied work fully complies with the prevailing standards.
- B. Since the design was approved by the Engineer, the Contractor might not be found responsible for such discrepancy, hence, to be fully compensated.
- C. In this situation, the whole of the varied works should be removed, and the original technical content reinstated.
- D. In case it is necessary, the Contractor shall prepare designs for works subject to the Value Engineering, hence, it is up to the Contractor to ensure that the works are fit for the purposes, including that the designs are correct, regardless of any approval or "no-objection" of the Engineer.

## Answer: A,D

Explanation:

Option C is correct: The Contractor is obligated to rectify any non-compliance with prevailing standards promptly.

Option D is correct: The Contractor carries responsibility for design fitness and correctness, even if the Engineer has approved or not objected to the design.

Option A is incorrect; Engineer approval does not absolve the Contractor from responsibility for defective design or works.

Option B is not necessarily required; only non-compliant parts need correction, not entire varied works.

References:

FIDIC Red Book 2017 Edition, Sub-Clause 4.1 and Clause 13 - Contractor's Obligations and Variations FIDIC Contract Manager Study Guide, Module on Variations and Design Responsibilities

## NEW QUESTION # 46

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