

# **CIS-HAM Actual Torrent: Certified Implementation Specialist - Hardware Asset Management & CIS-HAM Actual Exam & CIS-HAM Pass for Sure**



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## **CIS-HAM Guide Questions - CIS-HAM Test Torrent & CIS-HAM Exam Torrent**

The Exam4Tests recognizes that ServiceNow CIS-HAM aspirants are constantly juggling multiple responsibilities, so questions are ideal for quick preparation. Applicants can access these questions anywhere and at any time, using any smart device, which allows them to learn at their own pace. The Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) Questions are portable and you can also print them.

The CIS-HAM exam is ideal for IT asset managers, operations managers, project managers, and business analysts. Candidates need to have a strong background in IT asset management and ServiceNow platform to qualify for the certification exam. Additionally, they should be familiar with the hardware asset lifecycle, such as inventory management, asset tracking, and hardware disposal.

The CIS-HAM exam comprises 60 multiple-choice questions and has a duration of 90 minutes. CIS-HAM exam is available in a proctored online format, which means that candidates can take the exam from the comfort of their home or office. CIS-HAM exam is scored on a scale of 0-100, and a passing score of 70 is required to obtain the CIS-HAM Certification.

ServiceNow is a cloud-based platform that provides a wide range of IT services to organizations across various industries. The platform provides powerful tools for IT management and automation, making it a popular choice among IT professionals. The ServiceNow CIS-HAM (Certified Implementation Specialist - Hardware Asset Management) Exam is designed to test the

knowledge and skills of IT professionals in the area of hardware asset management. Certified Implementation Specialist - Hardware Asset Management certification is ideal for professionals who are responsible for managing and maintaining hardware assets in their organization.

## ServiceNow Certified Implementation Specialist - Hardware Asset Management Sample Questions (Q51-Q56):

### NEW QUESTION # 51

The Hardware Asset Management (HAM) application expands baseline ITSM Asset Management with which features? (Choose three.)

- A. Asset Inventory Audit
- B. Stockrooms
- C. Mobile My Assets
- D. Mobile Asset Receiving
- E. Hardware Model Normalization
- F. Asset & Model Records
- G. Hardware Asset Dashboard

**Answer: A,E,G**

Explanation:

\* According to the Hardware Asset Management page, the HAM application includes the following features: Hardware Asset Workspace, Hardware Normalization, Asset Lifecycle Automation, Return Merchandise Authorization, Asset Reservations, Asset Onboarding and Offboarding, Mobile Asset Receiving, Mobile My Locker, Asset Inventory Audit, and Hardware Asset Dashboard.

\* Among these features, Mobile Asset Receiving, Hardware Model Normalization, and Hardware Asset Dashboard are the ones that expand the baseline ITSM Asset Management, which only covers Asset & Model Records and Stockrooms.

\* Mobile Asset Receiving allows users to receive multiple assets against a purchase order using a mobile device, which simplifies the asset receiving process and reduces errors.

\* Hardware Model Normalization standardizes asset data by manufacturer name, model name, and model number, which improves data quality and accuracy in the CMDB.

\* Hardware Asset Dashboard provides a comprehensive view of hardware asset data, such as asset counts, costs, compliance, and lifecycle stages, which helps users make informed decisions and optimize asset performance. References:

- \* Hardware Asset Management
- \* What is Hardware Asset Management?
- \* [Hardware Asset Management - ServiceNow Docs]

### NEW QUESTION # 52

From where can you publish catalog items? (Choose two.)

- A. From a user record
- B. From an asset record
- C. From a vendor item
- D. From the model category
- E. From a model

**Answer: C,E**

### NEW QUESTION # 53

How is the Technology Reference Model (TRM) information updated within the Hardware Asset Management (HAM) application?

- A. By manually entering data at the end of each week.
- B. By importing the TRM data provided by the hardware vendors on an as-needed basis.
- C. By using the HAM - Sync TRM information scheduled job that runs daily.
- D. By using external USB drives to import TRM phase data monthly.

**Answer: C**

#### NEW QUESTION # 54

When activating Hardware Asset Management (HAM) in an instance already running Field Service Management (FSM), how do you configure asset tasks for existing incident, change, and work order flows?

- A. Stop the scheduled FSM jobs, activate HAM, then restart the scheduled FSM jobs
- B. No configuration is required: asset tasks automatically activate behind the scenes
- C. Activate HAM, then run scheduled job "Asset - Create FSM asset tasks" to insert the asset tasks
- **D. Activate HAM and then re-run the scheduled FSM jobs**

**Answer: D**

#### NEW QUESTION # 55

How could you quickly determine if you had the Hardware Asset Management (HAM) plugin installed on your instance?

- A. Check for the Hardware Assets module in the application navigator
- **B. Check for the Hardware Asset Dashboard module in the application navigator**
- C. Check for the Asset application in the application navigator
- D. Check for the Hardware Asset Management application in the application navigator

**Answer: B**

Explanation:

- \* According to the Hardware Asset Management documentation, the Hardware Asset Management (HAM) plugin is a licensable application that provides advanced workflow, automation, and mobile capabilities to maintain your assets.
- \* To activate the HAM plugin, you need to request it from the HI Customer Service System1.
- \* Once the HAM plugin is activated, you can access the Hardware Asset Management application from the application navigator in the ServiceNow platform2.
- \* The Hardware Asset Management application contains several modules, such as Hardware Assets, Hardware Asset Dashboard, Hardware Normalization, and Asset Lifecycle Automation2.
- \* Therefore, the correct answer is option D, check for the Hardware Asset Management application in the application navigator, as it indicates that the HAM plugin is installed on your instance. References:
- \* Hardware Asset Management documentation
- \* Hardware Asset Management - Product Documentation: Tokyo - ServiceNow

#### NEW QUESTION # 56

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