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ATLASSIAN ACP-120

Jira Cloud Administrator

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ATLASSIAN ACP-120 (Jira Cloud Administrator) Certification Exam is a comprehensive exam designed to test an individual's knowledge and skills in administering Jira Cloud. Jira Cloud is a popular project management tool used by teams across the world to track and manage their work. Jira Cloud Administrator certification exam is intended for individuals who are responsible for administering Jira Cloud in their organization.

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The ACP-120 Exam is designed for individuals who are looking to become certified Jira Cloud Administrators. ACP-120 exam is intended for those who have experience with Jira Cloud and are familiar with its various features and functionalities. Candidates who pass the exam will be recognized as certified Jira Cloud Administrators, which can help to boost their career prospects in the field.

ATLASSIAN Jira Cloud Administrator Sample Questions (Q58-Q63):

NEW QUESTION # 58

What is the impact of changing the name of a project?

- A. The URL for issues will change.
- B. The project key will also change.
- **C. Issue filters may need to be updated.**
- D. Jira will need to be reindexed.
- E. The old name can no longer be reused.

Answer: C

Explanation:

Changing the name of a project in Jira Software Cloud affects how the project is displayed and referenced in certain contexts, but it does not have significant system-wide impacts like reindexing or changing URLs. The primary impact is that issue filters may need to be updated (Option E), as filters often reference the project name.

* Explanation of the Correct Answer (Option E):

* In Jira, issue filters (created using JQL, Jira Query Language) can include the project name to scope the search (e.g., project = "Old Project Name"). If the project name changes, any filters that explicitly reference the old project name will no longer return the correct results and must be updated to use the new project name.

* Exact Extract from Documentation:

Change a project's name

To change the name of a project:

* Go to Project settings > Details.

* Update the Name field and save changes. Impact: Changing the project name does not affect the project key, issue keys, or URLs.

However, JQL queries, filters, or dashboards that reference the project by name (e.g., project = "Old Name") may need to be updated to reflect the new name. Note: Use the project key in JQL queries to avoid issues with name changes, as the key remains constant. (Source: Atlassian Support Documentation, "Manage project settings in Jira Cloud")

* Why This Fits: The documentation explicitly states that changing a project's name impacts JQL-based filters and dashboards that reference the project name, making Option E the correct choice.

* Why Other Options Are Incorrect:

* Jira will need to be reindexed (Option A):

* Changing a project name is a metadata update that does not affect the search index.

Reindexing is required for changes like modifying field configurations or schemes, but not for renaming a project.

* Extract from Documentation:

Reindexing is required when you make changes to field configurations, schemes, or indexing settings.

Changing a project's name or key does not trigger a reindex.

(Source: Atlassian Support Documentation, "Reindex Jira Cloud")

* The URL for issues will change (Option B):

* Issue URLs in Jira are based on the project key and issue key (e.g., <https://<site>.atlassian.net/browse/KEY-123>), not the project name. Changing the project name does not affect URLs.

* Extract from Documentation:

Issue URLs are constructed using the project key and issue key, which remain unchanged when the project name is updated.

(Source: Atlassian Support Documentation, "Manage projects in Jira Cloud")

* The old name can no longer be reused (Option C):

* There is no restriction in Jira preventing the reuse of a previous project name. Project names are not required to be unique, and the old name can be reused for another project or reverted if needed.

* Extract from Documentation:

Project names can be reused across projects, as they are not required to be unique. The project key, however, must be unique.

(Source: Atlassian Support Documentation, "Create and configure projects")

* The project key will also change (Option D):

* The project key is a separate attribute from the project name and remains unchanged when the name is updated. Changing the project key is a distinct operation that requires admin permissions and affects issue keys and URLs.

* Extract from Documentation:

The project key is a unique identifier for the project and does not change when you update the project name.

To change the project key, use the Change project key option, which updates all issue keys and URLs.

(Source: Atlassian Support Documentation, "Edit a project key")

* Additional Notes:

* To minimize the impact of project name changes, it's recommended to use the project key in JQL queries (e.g., project = KEY) instead of the project name, as the key is immutable unless explicitly changed.

* Changing the project name requires project admin permissions and is done in Project settings > Details.

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Atlassian Support Documentation: Manage project settings in Jira Cloud

Atlassian Support Documentation: Create and configure projects

Atlassian Support Documentation: Reindex Jira Cloud

Atlassian Support Documentation: Edit a project key

NEW QUESTION # 59

Your team creates issues directly in the Kanban board of a company-managed project. You must ensure that all their newly created issues are not left unassigned. Which entry must you select in the project's Default Assignee dropdown?

- A. Reporter
- B. Board administrator
- C. Project admin
- D. Component lead
- E. Project lead

Answer: E

Explanation:

To ensure that newly created issues in a company-managed project's Kanban board are not left unassigned, you must configure the Default Assignee setting in the project's settings. The Project lead (Option B) is a valid and appropriate choice, as it assigns new issues to the project's designated lead by default.

* Explanation of the Correct Answer (Option B):

* In a company-managed project, the Default Assignee setting determines who is automatically assigned to new issues when no assignee is specified during creation (e.g., when creating issues directly on a Kanban board). The Project lead is a predefined user set in the project's settings and can be selected as the default assignee to ensure issues are not left unassigned.

* By selecting Project lead in the Default Assignee dropdown, all new issues created in the project, including those created on the Kanban board, will be automatically assigned to the project lead, meeting the requirement.

* Exact Extract from Documentation:

Configure the default assignee

The Default Assignee setting in a company-managed project determines who is assigned to new issues when no assignee is specified.

Options include:

* Project lead: Assigns issues to the user designated as the project lead.

* Unassigned: Leaves issues unassigned (if allowed by the project's permission scheme). To configure:

* Go to Project settings > Details.

* Select Project lead in the Default Assignee dropdown. Note: Ensure the project lead has the Assignable User permission in the project's permission scheme. (Source: Atlassian Support Documentation, "Manage project settings in Jira Cloud")

* Why This Fits: Selecting Project lead ensures that all newly created issues are automatically assigned to the project lead, preventing them from being unassigned, making Option B the correct answer.

* Why Other Options Are Incorrect:

* Board administrator (Option A):

* There is no Board administrator option in the Default Assignee dropdown. Board administrators manage Kanban or Scrum boards but are not a predefined assignee role for issues.

* Extract from Documentation:

The Default Assignee dropdown includes Project lead, Unassigned, or specific users, but not Board administrator.

(Source: Atlassian Support Documentation, "Manage project settings in Jira Cloud")

* Component lead (Option C):

* The Component lead is not an option in the Default Assignee dropdown. Component leads are assigned to specific components, and issues are only assigned to them if a component with a default assignee is selected during issue creation, which is not guaranteed for Kanban board creations.

* Extract from Documentation:

Component leads are assigned to issues only when a component with a default assignee is selected. They are not part of the Default

Assignee setting.

(Source: Atlassian Support Documentation, "Manage components in Jira Cloud")

* Project admin (Option D):

* There is no Project admin option in the Default Assignee dropdown. Project administrators have the Administer Projects permission but are not a predefined assignee role. The Project lead is the designated user for default assignments.

* Extract from Documentation:

The Default Assignee setting does not include Project admin. Use Project leader or Unassigned.

(Source: Atlassian Support Documentation, "Manage project settings in Jira Cloud")

* Reporter (Option E):

* The Reporter is the user who creates the issue and is not an option in the Default Assignee dropdown for company-managed projects. Assigning issues to the reporter would require a custom automation rule or manual assignment, not a default setting.

* Extract from Documentation:

The Reporter is not a valid option for Default Assignee. Use Project leader or Unassigned for automatic assignments.

(Source: Atlassian Support Documentation, "Manage project settings in Jira Cloud")

* Additional Notes:

* The Default Assignee setting is configured in Project settings > Details, requiring project admin privileges.

* Ensure the project lead has the Assignable User permission in the project's permission scheme to be eligible as an assignee.

* If Unassigned is selected, issues could remain unassigned, which violates the requirement.

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Atlassian Support Documentation: Manage project settings in Jira Cloud

Atlassian Support Documentation: Manage components in Jira Cloud

Atlassian Support Documentation: Manage permissions in Jira Cloud

NEW QUESTION # 60

A company-managed project uses a single issue type. When must a second issue type be added to the project?

- A. When adding a new security level
- B. When adding a new custom field
- C. When adding a new status
- **D. When adding a new workflow**
- E. When adding a new resolution

Answer: D

Explanation:

In a company-managed project with a single issue type, adding a second issue type is necessary when a configuration requires issue type-specific behavior that cannot be applied to the existing issue type. The requirement that necessitates a second issue type is when adding a new workflow (Option B), as different workflows for different issue types require separate issue types to be mapped in the project's workflow scheme.

* Explanation of the Correct Answer (Option B):

* In a company-managed project, a workflow scheme maps workflows to issue types. If the project currently uses a single issue type with one workflow, adding a new workflow (e.g., for a different process) requires a second issue type to associate with the new workflow. Without a second issue type, the new workflow cannot be applied, as a single issue type can only be mapped to one workflow in a given scheme. Adding a second issue type allows the project to use both the existing workflow (for the current issue type) and the new workflow (for the new issue type).

* Exact Extract from Documentation:

Configure workflow schemes

A workflow scheme maps workflows to issue types in a company-managed project.

To use a new workflow:

* Create or select a new workflow in Settings > Issues > Workflows.

* Update the project's workflow scheme in Project settings > Workflows to assign the new workflow to a specific issue type. Note:

To use multiple workflows in a project, you must have multiple issue types, as each issue type can only be associated with one workflow in a scheme. (Source: Atlassian Support Documentation, "Configure workflow schemes")

* Why This Fits: Adding a new workflow requires a second issue type to map the new workflow in the workflow scheme, as a single issue type cannot use multiple workflows, making Option B the correct answer.

* Why Other Options Are Incorrect:

* When adding a new resolution (Option A):

* Resolutions are global settings (Settings > Issues > Resolutions) that apply to all issues in a project, regardless of issue type.

Adding a new resolution does not require a new issue type, as resolutions are managed at the workflow level and can be used by the existing issue type.

* Extract from Documentation:

Resolutions are global and apply to all issue types. Adding a new resolution does not require new issue types.

(Source: Atlassian Support Documentation, "Manage resolutions in Jira Cloud")

* When adding a new status (Option C):

* A new status can be added to the existing workflow for the single issue type without needing a new issue type. Statuses are part of a workflow, and the existing issue type can use the updated workflow with the new status.

* Extract from Documentation:

Statuses are added to workflows, not issue types. A new status can be used by the existing issue type's workflow.

(Source: Atlassian Support Documentation, "Configure advanced work item workflows")

* When adding a new custom field (Option D):

* A new custom field can be applied to the existing issue type via its custom field context or screen configuration. It does not require a new issue type, as fields can be shared across or restricted to specific issue types within the same project.

* Extract from Documentation:

Custom fields can be added to existing issue types via contexts or screens. New issue types are not required.

(Source: Atlassian Support Documentation, "Manage custom fields in Jira Cloud")

* When adding a new security level (Option E):

* A new security level in the issue security scheme applies to all issues in the project, regardless of issue type. It does not require a new issue type, as security levels are project-wide and not tied to specific issue types.

* Extract from Documentation:

Security levels apply to all issues in a project and are not issue type-specific. Adding a new level does not require new issue types.

(Source: Atlassian Support Documentation, "Configure issue security schemes")

* Additional Notes:

* Steps to add a second issue type for a new workflow:

* Add a new issue type to the project's issue type scheme in Project settings > Issue types.

* Create or select a new workflow in Settings > Issues > Workflows.

* Update the workflow scheme in Project settings > Workflows to map the new workflow to the new issue type.

* These changes require Jira administrator privileges.

* The need for a second issue type arises specifically from the workflow scheme's one-to-one mapping of workflows to issue types.

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Atlassian Support Documentation: Configure workflow schemes

Atlassian Support Documentation: Manage resolutions in Jira Cloud

Atlassian Support Documentation: Configure advanced work item workflows

Atlassian Support Documentation: Manage custom fields in Jira Cloud

Atlassian Support Documentation: Configure issue security schemes

NEW QUESTION # 61

Gary complains that he is not getting any notifications when issues are updated.

According to the notification helper, he should receive notifications for all issues he is watching. His coworkers confirm they receive those notifications and they regularly update issues that he is watching.

Which update to Gary's personal settings must have occurred (Choose one)

- A. The setting You're watching the issue was disabled
- B. The setting Email notifications format was changed
- C. The setting Watch your issues was disabled
- D. The setting You make changes to the issue was disabled

Answer: A

NEW QUESTION # 62

You performed the following steps:

* Created a new filter with the JQL query project IN projects Where UserHasRole("Sales")

* Created a filter subscription for the filter and set the recipients to the Sales group.

Leila is a member of the Sales group. Which issues will Leila receive in her subscription?

- A. Issues assigned to anyone in the Sales role
- B. Issues assigned to anyone in the Sales group
- C. Issues from projects where Leila is in the Sales role
- D. Issues from projects where Leila is in the Sales group

Answer: C

Explanation:

The JQL query `project IN projectsWhereUserHasRole("Sales")` filters for issues in projects where the user running the query has the Sales project role. Since Leila is a member of the Sales group and receives the filter subscription, the issues she receives are those from projects where Leila is in the Sales role (Option A).

* Explanation of the Correct Answer (Option A):

* The JQL function `projectsWhereUserHasRole("Sales")` returns a list of projects where the user executing the query is a member of the Sales project role. The query `project IN projectsWhereUserHasRole("Sales")` selects all issues from those projects.

* Leila, as a member of the Sales group, receives the filter subscription. When the subscription runs for Leila, the JQL query is evaluated in her context, meaning it returns issues from projects where Leila has the Sales project role.

* Exact Extract from Documentation:

Advanced searching - functions reference

The `projectsWhereUserHasRole("role")` function returns projects where the user running the query is a member of the specified project role.

Example:

* `project IN projectsWhereUserHasRole("Sales")` returns issues from projects where the user has the Sales project role. Note: For filter subscriptions, the query is executed in the context of each recipient, so results depend on the recipient's role membership.

(Source: Atlassian Support Documentation, "Advanced searching - functions reference")

* Why This Fits: The filter subscription runs the JQL query for Leila, returning issues from projects where Leila is in the Sales role, making Option A the correct answer.

* Why Other Options Are Incorrect:

* Issues assigned to anyone in the Sales group (Option B):

* The JQL query does not filter by assignee or group membership. It only selects issues based on the projects where the user has the Sales role, regardless of who the issues are assigned to.

* Extract from Documentation:

To filter by assignee, use `assignee in membersOf("group")`. The `projectsWhereUserHasRole` function filters by project, not assignee.

(Source: Atlassian Support Documentation, "Advanced searching - fields reference")

* Issues from projects where Leila is in the Sales group (Option C):

* The query uses `projectsWhereUserHasRole("Sales")`, which checks for the Sales project role, not a group. Project roles and groups are distinct, and the query does not reference group membership.

* Extract from Documentation:

Project roles are project-specific and distinct from groups. Use `projectsWhereUserHasRole` for roles, not `membersOf` for groups.

(Source: Atlassian Support Documentation, "Advanced searching - functions reference")

* Issues assigned to anyone in the Sales role (Option D):

* The query does not filter by assignee or role membership of the assignee. It selects issues from projects where the user (Leila) has the Sales role, not issues assigned to users in that role.

* Extract from Documentation:

To filter by assignees in a role, additional JQL or scripting is needed. `projectsWhereUserHasRole` only filters by project.

(Source: Atlassian Support Documentation, "Advanced searching - fields reference")

* Additional Notes:

* The Sales project role must exist in the relevant projects, and Leila must be added to it in Project settings > People for those projects.

* The subscription sends emails to the Sales group, and each recipient (like Leila) sees issues based on their own role membership in the JQL query's context.

* Leila must have Browse Projects permission for the projects returned by the query to see the issues.

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Atlassian Support Documentation: Advanced searching - functions reference
Atlassian Support Documentation: Advanced searching - fields reference
Atlassian Support Documentation: Manage filters in Jira Cloud

NEW QUESTION # 63

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