

# 2026 ServiceNow CIS-SM: Efficient Valid Certified Implementation Specialist - Service Mapping Test Pattern



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## How to study the Certified Implementation Specialist - Service Mapping (CIS-SM) Exam

Exam questions are based on official training materials for ServiceNow, the ServiceNow documentation site, and the developer site for ServiceNow. Study materials that are posted online elsewhere are not official and can not be used to prepare for the exam. In preparation for the Certified Implementation Specialist - Service Mapping test, ServiceNow demands the completion of the following prerequisite training courses. The information is given in the following training course(s) for ServiceNow includes the source material for the test.

Visit the ServiceNow product documentation site here for the completion of required training for the exam. A common experience with the terminology, acronyms, and initialisms of the general industry will be very helpful. Field experience of six months engaging in ServiceNow deployment programs or sustaining instances of ServiceNow is a must to have a hand-on experience. On top of all, read Service Mapping (SM) Fundamentals - Participant Guide, explore sessions related to ITBM and SM and study the **CIS-SM exam dumps**.

TestKingFree provides the best quality **CIS-SM practice exam dumps**. Students must study them and get themselves familiar with the exam by taking the **CIS-SM practice exams**. These are, by far, the best materials and have provided an unbelievable passing rate for students who study this **CIS-SM exam dumps**.

ServiceNow CIS-SM (Certified Implementation Specialist - Service Mapping) Exam is designed for individuals who want to demonstrate their proficiency in Service Mapping. Service Mapping is a key component of ServiceNow's ITOM (IT Operations Management) suite, which helps organizations manage their IT infrastructure and services more effectively. By passing the CIS-SM exam, candidates can prove that they have the knowledge and skills necessary to implement Service Mapping in a ServiceNow environment, and can help their organizations achieve greater visibility into their IT services and infrastructure.

>> Valid CIS-SM Test Pattern <<

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ServiceNow CIS-SM Exam covers a wide range of topics, including Service Mapping architecture, discovery and mapping techniques, configuration and customization of service maps, and troubleshooting and reporting of Service Mapping data. CIS-SM exam consists of 60 multiple-choice questions, and candidates have 90 minutes to complete it. The passing score for the exam is 70%, and individuals who pass the exam receive the ServiceNow Certified Implementation Specialist - Service Mapping certification. Certified Implementation Specialist - Service Mapping certification is highly valued in the ServiceNow community and can enhance an individual's career opportunities in the field.

## ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q99-Q104):

### NEW QUESTION # 99

In Service Mapping, what is the flow to support the discovery of a new application?

- A. Create Probes and Sensors, CI Type, Discovery Pattern
- B. Create a CI Type, Reconciliation Definition, Discovery Pattern
- C. Create CI Type, Metadata Containment Rule, Discovery Pattern
- D. Create a CI Type, CI Identifier, Discovery Pattern

**Answer: D**

### NEW QUESTION # 100

In Service Mapping, which one of the following icons represents a credential error on the Service map?

- A. Generic application
- B. Yellow triangle
- C. Red stop sign  
Section: (none)  
Explanation
- D. mark

**Answer: B**

### NEW QUESTION # 101

Which of the following represents the skills needed that a Service Mapping administrator or implementer should have? (Choose four.)

- A. Understanding of relational database theory
- B. Sufficient skills to build an enterprise web site
- C. Understanding of XML, Regex, Delimited text, and JSON
- D. Intermediate or above Windows and Unix administration skills
- E. Scripting capabilities with respect to Unix and Windows commands
- F. Understanding of protocols such as HTTP, TCP, SNMP, SOAP, and REST

**Answer: C,D,E,F**

### NEW QUESTION # 102

Reconciliation Rules for the Application [cmdb\_ci\_app] table are configured exactly the same for both ServiceNow and SCCM data sources and the following priorities are configured:

ServiceNow Priority: 100

SCCM Priority: 200

Which of the following is true?

Choose 3 answers:

