

High-Quality Reliable CPOA Exam Review & Fast Download CPOA Certified Questions: Certificate in Product Ownership Analysis (IIBA-CPOA)

Chief Petty Officer Academy (CPOA) Exam 2025 Questions and Answers

Encourage the Heart - 5th Practice of Exemplary Leadership - ANSWER✓✓-recognize contributions, celebrate values and victories

Enable Others to Act - 4th Practice of Exemplary Leadership - ANSWER✓✓-Foster collaboration by building trust and facilitating relationships

Strengthen others by increasing self-determination and developing competence

Challenge the Process - 3rd Practice of Exemplary Leadership - ANSWER✓✓-Search for Opportunities by seizing the initiative and looking for innovative ways to improve

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IIBA CPOA Exam Syllabus Topics:

Topic	Details
Topic 1	• Apply Foundational Concepts: This section of the exam measures the skills of Business Analysts and covers applying core concepts of product ownership analysis, including understanding agile principles and basic practices required to build successful products.
Topic 2	• Engage the Whole Team: This section of the exam measures the skills of Agile Team Members and focuses on building collaboration within cross-functional teams to ensure everyone contributes to product ownership responsibilities.

Topic 3	• Learn Fast: This section of the exam measures the skills of Innovation Analysts and addresses using experimentation, feedback loops, and metrics to learn quickly and adjust product direction effectively.
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IIBA Certificate in Product Ownership Analysis (IIBA-CPOA) Sample Questions (Q31-Q36):

NEW QUESTION # 31

In parallel to the team's iteration work in building product features, a product ownership analysis (POA) practitioner will:

- A. provide information, report to management, analyze user feedback, create backlog, define definition of done.
- B. resolve conflicts, reduce technical debt, arrange for testing, write test scenarios, bridge the technical gap.
- C. define metrics, talk to stakeholders, complete testing, provide demo to management, prepare presentations.
- **D. refine the product backlog, provide clarity to any questions, communicate with customers, participate in PBI reviews, prepare for upcoming iteration review.**

Answer: D

NEW QUESTION # 32

A high-performance team requires team members to have complementary capabilities so that the product team structure and competencies help:

- **A. create a shared vision.**
- B. recognize enterprise context.
- C. assess different types of capabilities.
- D. impart product and domain context.

Answer: A

Explanation:

Complementary capabilities enable team members to work toward a shared vision, leveraging diverse skills to collaboratively achieve the product's goals and deliver maximum value.

NEW QUESTION # 33

What happens when the product ownership analysis (POA) practitioner rejects a product backlog item (PBI) that has been marked done and the team decides the work cannot be completed?

- A. The change is added to the product backlog for revision work to change the road map
- B. The change is added to the product backlog for revision work to update the stakeholders
- **C. The change is added to the product backlog for revision work in the next iteration**
- D. The change is added to the product backlog for revision work in the next release

Answer: C

Explanation:

If a PBI marked as done is rejected and the team cannot complete the work, the POA practitioner adds it back to the product backlog for revision in the next iteration, ensuring the issue is addressed promptly without delaying ongoing delivery cycles.

NEW QUESTION # 34

One activity that helps the product ownership analysis (POA) practitioner target customers is:

- A. organizing customer information.
- B. passive customer work shadowing.
- **C. modelling customer behaviour.**
- D. the creation of customer stories.

Answer: C

Explanation:

Modeling customer behavior helps the POA practitioner understand patterns, preferences, and needs, enabling targeted approaches that ensure the product addresses the right customer segments effectively.

NEW QUESTION # 35

Which technique is used to analyze customers' perspective on the product experience across all touchpoints?

- A. Focus groups
- B. Interviews
- **C. Customer journey maps**
- D. Personas

Answer: C

Explanation:

Customer journey maps analyze the customer's perspective on the product experience across all touchpoints, highlighting pain points, opportunities, and moments of delight to improve overall satisfaction.

NEW QUESTION # 36

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