

Free PDF 2026 Salesforce-Slack-Administrator: Newest Salesforce Certified Slack Administrator Actual Questions



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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Channel and User Group Administration: This section measures the skills of Salesforce Administrators in setting up and managing Slack channels. Candidates will learn when to use channels versus direct messages or group DMs, as well as when to opt for public or private channels.
Topic 2	<ul style="list-style-type: none"> Fundamentals: This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management.
Topic 3	<ul style="list-style-type: none"> Enabling Slack Success: This section focuses on the skills of Admins to develop a vision for Slack within their organization. Candidates will use analytics dashboards to track usage and make recommendations based on data insights, such as channel archival or promoting best practices.
Topic 4	<ul style="list-style-type: none"> User Lifecycle Management: This area focuses on managing user accounts throughout their lifecycle in Slack. Candidates will implement authentication options based on organizational requirements and recommend processes for new account creation.
Topic 5	<ul style="list-style-type: none"> App Administration: This section evaluates the skills of Slack Administrators in managing applications within Slack. Candidates will summarize the value of interoperability for both decision-makers and end-users while learning to use Workflow Builder for automating tasks.
Topic 6	<ul style="list-style-type: none"> Workspace Administration: This domain assesses the competencies of Salesforce administrators in creating and managing Slack workspaces to meet organizational needs. Candidates will determine when a new workspace should be created and manage the approval process for workspace creation.

Salesforce Certified Slack Administrator Sample Questions (Q205-Q210):

NEW QUESTION # 205

You're a Workspace Admin on a Slack Enterprise Grid plan.

Your marketing team is working with an external contractor for a new product launch.

The contractor does not have Slack access, and multiple internal teams need to collaborate with them.

Which type of access should you recommend for the contractor?

- A. Full member with access to the marketing workspace
- **B. Multi-Channel Guest with access to all relevant project channels**
- C. Single-Channel Guest with access to one project channel
- D. Slack Connect direct message (DM) between the contractor and project lead

Answer: B

Explanation:

Slack best practices recommend:

"For external users who need access to multiple channels but not the entire workspace, a Multi-Channel Guest account is the ideal solution." Full member access (D) is inappropriate for external users. Slack Connect DMs (B) would not provide full channel collaboration. Single-Channel Guest (C) would limit the contractor unnecessarily.

(Reference: Slack Administration Study Guide - Managing Guest Accounts in Enterprise Grid)

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NEW QUESTION # 206

As an admin, managing apps for every workspace in an Enterprise Grid org can be time consuming and distract you from the most critical tasks.

What is the most efficient way to manage apps at your organization?

- A. Identify commonly used apps for your organization once per year, and set those apps to be automatically approved at the

org level via whitelisting.

- B. Create rules based on a chain of comparisons for each app request to be checked against and then approved or restricted based on the specified criteria.
- C. Require end users to rate the complexity of their apps as high, medium, or low risk before submitting an app approval request.
- D. Identify and restrict all apps that pose the most security risks to your organization, while automatically approving users to download any apps that don't fall within the restricted list.

Answer: B

NEW QUESTION # 207

You're a Workspace Owner for a Slack Business+ workspace.

The sales team wants to work with customers in Slack, but sales representatives change accounts frequently.

Which best practice process should you establish?

- A. Create new account channels and share them with the respective customers using Slack Connect.
- B. Create new account channels and add the respective customers as Single Channel Guests with an expiration date of 1 year.
- C. Invite the customers to the respective existing account channels as Single Channel Guests and archive the channels when the relationship ends.
- D. Create a new free Slack workspace and invite the sales and customer care teams as full members.

Answer: A

Explanation:

Slack recommends for external collaboration:

"Use Slack Connect to collaborate with external partners in shared channels rather than relying on guest accounts, especially for long-term relationships." Guests (A, C) require manual account management. A new Slack workspace (D) would fragment communication unnecessarily.

(Reference: Slack Administration Study Guide - Using Slack Connect for External Collaboration)

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NEW QUESTION # 208

You're an Org Owner of a Slack Enterprise Grid org. Your company recently selected an Enterprise Mobility Management (EMM) provider and you will be turning on EMM. You're preparing a communication to share with your end users so they understand when they need to take action.

What guidance would you include in your communication?

(Select the best answer.)

- A. End users will be signed out of Slack on their mobile devices if they do not complete the EMM setup within 72 hours.
- B. End users will be immediately signed out of Slack on any unmanaged mobile devices.
- C. End users will be signed out of Slack on their mobile devices if they do not complete the EMM setup within one week.
- D. End users will be signed out of Slack on their mobile devices if they do not complete the EMM setup within 24 hours.

Answer: C

NEW QUESTION # 209

You're a Workspace Admin, and you want all new users to be added to several important channels when they first log in.

What should you do to ensure new users automatically join these channels?

(Select the best answer.)

- A. Train managers to add their new hires to the important channels as part of the new employee onboarding process.
- B. Post and pin all of the important channels in your #general channel for new users to see when they first log in to Slack.
- C. Create a workflow that sends a welcome message promoting the most important channels within your company to new users.
- D. Add important channels to your workspace's default channels.

Answer: D

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