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SAP C_S4PM_2504 Exam Syllabus Topics:

Topic	Details

Topic 1	<ul style="list-style-type: none"> • SAP S • 4HANA Cloud Public Edition Implementation: This section of the exam measures the skills of Implementation Consultants and covers the foundational aspects of deploying SAP S • 4HANA Cloud Public Edition in a business environment. It focuses on understanding system architecture, scope definition, and the technical and functional setup required for a successful implementation. The candidate is expected to have a strong grasp of how to execute the necessary configuration and adoption tasks that align with customer-specific requirements.
Topic 2	<ul style="list-style-type: none"> • SAP Activate Methodology: This section of the exam measures skills of Business Process Architects and covers the structure and practical application of SAP Activate. It includes understanding the phases of the methodology: Discover, Prepare, Explore, Realize, Deploy, and Run, and the use of supporting tools such as SAP Roadmap Viewer and SAP Best Practices. Candidates are expected to demonstrate the ability to apply this methodology to streamline cloud implementation processes and ensure agile delivery.
Topic 3	<ul style="list-style-type: none"> • Project Management • Organizational Change Management (OCM): This section of the exam measures the skills of Project Managers and covers the key principles of managing SAP cloud implementation projects, including team coordination, stakeholder communication, and change management. It evaluates the ability to lead project activities, manage expectations, and handle resistance during digital transformation. Emphasis is placed on aligning organizational goals with implementation strategies to ensure effective user adoption and project success.

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SAP Certified Associate - Managing SAP S/4HANA Cloud Public Edition Projects Sample Questions (Q21-Q26):

NEW QUESTION # 21

Which organizational change management activity is usually performed in which SAP Activate phase? Note: There are 2 correct answers to this question.

- A. The business readiness assessment is usually conducted in the discover phase.
- B. The change assessment is usually conducted in the prepare phase.
- C. The change plan is usually developed in the explore phase.
- D. The user adoption analysis is usually conducted in the run phase.

Answer: B,D

Explanation:

Organizational Change Management (OCM) activities in SAP S/4HANA Cloud Public Edition projects are aligned with specific SAP Activate phases to ensure timely execution and effective adoption.

* Option A: The change assessment is usually conducted in the prepare phase. Correct. The change assessment, which evaluates the organization's readiness for change, is typically performed in the Prepare phase. The SAP S/4HANA Cloud OCM Guide states, "In the Prepare phase, a change assessment is conducted to evaluate the organization's change readiness, identify risks, and inform the change management strategy."

* Option B: The business readiness assessment is usually conducted in the discover phase. Incorrect.

The business readiness assessment occurs in the Deploy phase to ensure the organization is prepared for go-live. The SAP Activate Methodology Guide notes, "Business readiness assessments are conducted in the Deploy phase to confirm the organization's preparedness for system activation."

- * Option C: The user adoption analysis is usually conducted in the run phase. Correct. User adoption analysis, which measures how users engage with the system, is performed in the Run phase post-go-live. The SAP S/4HANA Cloud OCM Guide explains, "User adoption analysis is a Run phase activity that evaluates actual system usage and adoption metrics to identify areas for improvement."
- * Option D: The change plan is usually developed in the explore phase. Incorrect. The change plan is developed in the Prepare phase to outline the OCM approach. The SAP Activate Methodology Guide clarifies, "The initial change plan is created in the Prepare phase, with refinements occurring in the Explore phase based on workshop outcomes." Extract from Official Documentation:
- * SAP S/4HANA Cloud OCM Guide (SAP Help Portal, <https://help.sap.com>): "The Prepare phase includes the change assessment to evaluate readiness, while the Run phase focuses on user adoption analysis to measure system engagement post-go-live."
- * SAP Activate Methodology Guide (SAP Community, <https://community.sap.com>): "Change management activities are phased, with change assessments in the Prepare phase to set the foundation and user adoption analysis in the Run phase to assess post-implementation success." Additional Context:

The timing of OCM activities is critical to align with project milestones. The change assessment in Prepare sets the stage for change management, while user adoption analysis in Run provides insights for ongoing optimization, ensuring a holistic approach to adoption.

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SAP Help Portal: SAP S/4HANA Cloud OCM Guide (<https://help.sap.com>).

SAP Community: SAP Activate Methodology Guide (<https://community.sap.com>).

SAP S/4HANA Cloud Study Guide: Details OCM phase activities.

SAP OCM Best Practices: Outlines activity timing.

NEW QUESTION # 22

Which of the following would prevent SAP from running a Post-Upgrade Test (PUT) on a customer's behalf?

Note: There are 2 correct answers to this question.

- **A. An execution variant has not been maintained.**
- B. The process steps have been reordered.
- C. Data marked for deletion is picked for execution.
- **D. The test process failed the execution pre-check.**

Answer: A,D

Explanation:

Post-Upgrade Tests (PUT) are automated tests conducted by SAP after a release upgrade in SAP S/4HANA Cloud Public Edition to ensure system stability and functionality. Certain conditions can prevent SAP from executing these tests on the customer's behalf, as they require specific prerequisites to be met.

* Option A: The process steps have been reordered. Incorrect. Reordering process steps may affect business processes but does not inherently prevent SAP from running PUT. The SAP S/4HANA Cloud Testing Guide states, "Post-Upgrade Tests focus on standard functionality and are not impacted by custom process step reordering, provided the core system configuration remains intact."

* Option B: The test process failed the execution pre-check. Correct. The execution pre-check validates whether the system is ready for PUT, including system configuration and data consistency. If the pre-check fails, SAP cannot proceed with the test. According to the SAP S/4HANA Cloud Public Edition Implementation Guide, "A failed execution pre-check, such as missing configurations or system errors, will prevent SAP from initiating Post-Upgrade Tests."

* Option C: An execution variant has not been maintained. Correct. Execution variants define the scope and parameters for PUT, such as specific processes or data sets to test. Without a maintained execution variant, SAP cannot execute the test. The SAP Testing Documentation notes, "Maintaining an execution variant is a prerequisite for Post-Upgrade Tests, as it specifies the test scope and ensures accurate execution."

* Option D: Data marked for deletion is picked for execution. Incorrect. Data marked for deletion may cause issues in business processes but does not prevent PUT execution, as tests focus on standard functionality. The SAP S/4HANA Cloud Study Guide clarifies, "PUT focuses on validating system integrity post-upgrade, and data marked for deletion is typically excluded from test scenarios." Extract from Official Documentation:

* SAP S/4HANA Cloud Public Edition Implementation Guide (SAP Help Portal, <https://help.sap.com>):

"Post-Upgrade Tests require a successful execution pre-check to ensure system readiness. Additionally, execution variants must be maintained to define the test scope, without which SAP cannot proceed with automated testing."

* SAP Testing Documentation (SAP Help Portal): "The execution pre-check validates system prerequisites, and an execution variant specifies the test parameters. Failure to meet these conditions prevents Post-Upgrade Test execution." Additional Context: PUT is part of SAP's commitment to maintaining system reliability in the cloud environment. The execution pre-check and variant maintenance are critical to ensure tests are relevant and executable, aligning with SAP's standardized testing framework. Customers must prepare their systems accordingly to enable SAP to perform these tests.

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SAP Help Portal: SAP S/4HANA Cloud Testing Guide (<https://help.sap.com>).

SAP S/4HANA Cloud Public Edition Implementation Guide: Details PUT prerequisites.

SAP Activate Methodology: Includes testing strategies for upgrades.

SAP S/4HANA Cloud Study Guide: Explains automated testing processes.

NEW QUESTION # 23

Which of the following capabilities does test management in SAP Cloud ALM for Implementation provide?

Note: There are 2 correct answers to this question.

- A. Test Plans
- B. Test Data Container
- C. Manual and Automated Testing
- D. Load and Volume Testing

Answer: A,C

Explanation:

Test management in SAP Cloud ALM for Implementation is a critical component for validating SAP S/4HANA Cloud Public Edition solutions, ensuring that the system meets customer requirements through structured testing processes.

* Option A: Test Data ContainerIncorrect. Test Data Containers are not a feature of SAP Cloud ALM; test data is typically managed within the SAP S/4HANA Cloud system or other tools. The SAP Cloud ALM Documentation states, "Test management in SAP Cloud ALM focuses on planning and execution, not test data management, which is handled by the application or external tools."

* Option B: Manual and Automated TestingCorrect. SAP Cloud ALM supports both manual and automated testing, allowing teams to execute test cases efficiently. The SAP Cloud ALM Implementation Guide explains, "SAP Cloud ALM for Implementation provides capabilities for manual and automated testing, enabling teams to validate SAP S/4HANA Cloud processes through flexible test execution methods."

* Option C: Test PlansCorrect. Test plans are a core feature of SAP Cloud ALM, used to organize and manage test cases and scenarios. The SAP Cloud ALM Documentation notes, "Test management in SAP Cloud ALM includes the creation and management of test plans, which define the scope, schedule, and resources for testing activities."

* Option D: Load and Volume TestingIncorrect. Load and volume testing are specialized performance tests not supported by SAP Cloud ALM, which focuses on functional testing. The SAP S/4HANA Cloud Testing Guide clarifies, "Load and volume testing are conducted using dedicated performance testing tools, not SAP Cloud ALM, which is designed for functional test management."

Extract from Official Documentation:

* SAP Cloud ALM Implementation Guide (SAP Help Portal, <https://help.sap.com>): "Test management in SAP Cloud ALM supports manual and automated testing, as well as the creation of test plans, to ensure comprehensive validation of SAP S/4HANA Cloud Public Edition solutions."

* SAP Cloud ALM Documentation (SAP Community, <https://community.sap.com>): "SAP Cloud ALM provides robust test management capabilities, including test plan management and support for both manual and automated test execution, streamlining the testing process for cloud implementations." Additional Context:

SAP Cloud ALM's test management capabilities are tailored to the needs of cloud implementations, focusing on functional validation through manual and automated tests organized in test plans. This aligns with the SAP Activate methodology's emphasis on iterative testing to ensure quality and readiness for go-live.

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SAP Help Portal: SAP Cloud ALM Implementation Guide (<https://help.sap.com>).

SAP Community: SAP Cloud ALM Documentation (<https://community.sap.com>).

SAP S/4HANA Cloud Testing Guide: Details testing capabilities.

SAP Activate Methodology: Outlines testing processes.

NEW QUESTION # 24

What are some responsibilities of a customer center of excellence (CCOE)?

Note: There are 2 correct answers to this question.

- A. Help reduce the IT department's workload
- B. Define Key Performance Indicators (KPIs) to support continuous improvements
- C. Maintain a knowledge base with internal SAP experts
- D. Implement standardized end-to-end operational processes

Answer: B,D

NEW QUESTION # 25

A mid-market customer wants to add a small sales agency (15 employees) office to their existing SAP S/4HANA Cloud Public Edition system. The sales agency is located in a country that was localized two years ago. The sales agency plans to use SAP Best Practice scope items and the org structure as is. The original Digital Discovery Assessment (DDA) did not identify any integration or extensibility requirements. Using the "Simple" configuration transport mode for the deployment of the sales agency, how should the project manager proceed?

- A. Plan to have multiple deployment waves open at the same time using both Simple and Flexible transport modes via the Export Software Collection App
- B. Plan the last active sprint for any previous deployment wave to be completed and fully tested before turning on Simple Transport Mode via the Export Software Collection App
- C. Plan the last active sprint for any previous deployment wave to be completed so that all opentransports are released before turning on Simple Transport Mode via the Custom Logic App
- D. Plan the last active sprint for any previous deployment wave to be completed so that all open transports are released before turning on Simple Transport Mode via the Extensibility Settings App

Answer: D

Explanation:

The "Simple" configuration transport mode in SAP S/4HANA Cloud Public Edition is designed for streamlined deployments, particularly for smaller extensions like adding a sales agency. It requires careful planning to avoid conflicts with existing deployment waves and ensure system stability.

* Option A: Plan the last active sprint for any previous deployment wave to be completed and fully tested before turning on Simple Transport Mode via the Export Software Collection App Incorrect. The Export Software Collection App is used for managing software components, not for enabling Simple Transport Mode. The SAP S/4HANA Cloud Configuration Guide states, "Simple Transport Mode is activated via the Extensibility Settings App, not the Export Software Collection App."

* Option B: Plan the last active sprint for any previous deployment wave to be completed so that all open transports are released before turning on Simple Transport Mode via the Extensibility Settings App Correct. To avoid conflicts, all open transports from previous deployment waves must be released, and the last sprint completed, before activating Simple Transport Mode using the Extensibility Settings App. The SAP S/4HANA Cloud Implementation Guide explains, "Simple Transport Mode requires all open transports to be released and previous sprints completed to ensure a clean configuration environment, activated via the Extensibility Settings App."

* Option C: Plan the last active sprint for any previous deployment wave to be completed so that all open transports are released before turning on Simple Transport Mode via the Custom Logic App Incorrect. The Custom Logic App is for creating custom business logic, not for managing transport modes. The SAP S/4HANA Cloud Extensibility Guide notes, "The Custom Logic App is unrelated to transport mode configuration, which is handled by the Extensibility Settings App."

* Option D: Plan to have multiple deployment waves open at the same time using both Simple and Flexible transport modes via the Export Software Collection App Incorrect. Simple and Flexible transport modes cannot be used simultaneously, and the Export Software Collection App is not used for this purpose. The SAP S/4HANA Cloud Configuration Guide clarifies, "Simple Transport Mode is exclusive and requires a single deployment wave, activated via the Extensibility Settings App, not the Export Software Collection App." Extract from Official Documentation:

* SAP S/4HANA Cloud Implementation Guide (SAP Help Portal, <https://help.sap.com>): "When using Simple Transport Mode for deployments like adding a new office, ensure all open transports from previous waves are released and the last sprint is completed. Activate Simple Transport Mode using the Extensibility Settings App to streamline configuration transport."

* SAP S/4HANA Cloud Configuration Guide (SAP Community, <https://community.sap.com>): "Simple Transport Mode is designed for small-scale deployments and requires a clean transport environment, activated via the Extensibility Settings App after completing prior deployment waves." Additional Context:

The Simple Transport Mode simplifies configuration transport for small extensions, like adding a sales agency, by reducing complexity. Ensuring all previous transports are released prevents conflicts, and using the Extensibility Settings App aligns with SAP's standardized configuration management approach.

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SAP Help Portal: SAP S/4HANA Cloud Implementation Guide (<https://help.sap.com>).

SAP Community: SAP S/4HANA Cloud Configuration Guide (<https://community.sap.com>).

SAP S/4HANA Cloud Extensibility Guide: Details transport modes.

SAP S/4HANA Cloud Study Guide: Explains deployment strategies.

NEW QUESTION # 26

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