

Valid Slack-Admn-201 Exam Question, Latest Slack-Admn-201 Dumps Ppt

Question 1. (Multi Select)

[Channel Management]

Medium Inc's #hr-benefits channel is a default channel designed to educate employees on benefit information and updates. However, it is now filled with requests for benefits help. Sometimes people even post sensitive personal information when asking questions.

Which TWO options, combined, present the best solution to reduce noise in this channel? (Choose two.)

- A: Limit the posting permissions to Org Admins, plus specific people.
- B: Create a private channel and implement a personal benefits workflow, which doesn't broadcast the sensitive information in channel.
- C: Encourage employees to direct message the HR team with questions and confidential information.
- D: Archive the channel and create a new channel to eliminate the noise.

Correct Answer: A, B

Question 2. (Single Select)

[User Management]

Big Corp uses an IdP (Identity Provider) to manage access for its members to its Plus plan on Slack. Their security team wants to make sure members will be automatically deactivated when they leave the company.

Which of the following must be true to ensure that members are automatically deactivated?

- A: Each member's access must be set to expire after 90 days.
- B: The member must not be a Workspace Admin or Owner.
- C: The member who is leaving the company must have left all channels.
- D: The IdP must support deprovisioning via SCIM.

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Salesforce Certified Slack Administrator Sample Questions (Q36-Q41):

NEW QUESTION # 36

You're an Org Admin for an airline's Slack Enterprise Grid. The airline's customer support team uses a ticketing tool to monitor customer support tickets for booking inquiries and issues. The team also uses Slack to discuss these support tickets. The customer support team wants to create a custom workflow that will post new and urgent tickets in the support team's channel. Which TWO steps should you take to allow the customer support team to create the workflow?

- A. Add a Workflow creation policy to allow "Everyone, except Guests" to create workflows in your Enterprise Grid.
- B. Add members of the customer support team as App Managers under workspace App Management settings.
- C. Enable a policy that allows any user role to utilize steps from installed apps when using Workflow Builder.
- D. Enable channel email addresses to forward support emails to their dedicated channel.
- E. Enable Workflow Builder and webhooks in Workflow Builder.

Answer: C,E

Explanation:

According to Slack Enterprise Grid documentation:

"To allow users to integrate external tools into workflows, admins must enable steps from apps and allow workflows to include webhook triggers." Also,

"Enabling Workflow Builder and allowing users to create workflows (except Guests) ensures flexibility." While A (App Managers) grants permission to approve apps, it is not needed for creating workflows. Channel emails (C) are unrelated. Workflow creation policy (E) is important too but the critical steps for app usage and webhook integration are B and D.

(Reference: Slack Administration Study Guide - Workflow Builder with External Integrations)

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NEW QUESTION # 37

You work with a team of developers who are responsible for creating a custom ticketing app at your organization. What should you do to ensure subject matter experts (SMEs) from the developer team are able to continuously manage settings for the custom app?

- A. Promote the SMEs to Org Admin so they can manage the custom app as well as all other apps installed at your organization.
- B. Encourage the developer team to use Workflow Builder to automate ticketing instead of creating a custom app.
- C. Add the SMEs as internal app collaborators so they can directly manage the app's settings.
- D. Create a channel where the SMEs can submit suggested changes, and Org Admins can review and decide whether to apply the suggestions.

Answer: C

Explanation:

Slack's internal app management documentation states:

"Adding internal app collaborators allows trusted users to manage an app's configuration, including OAuth settings, scopes, and other integration behaviors without needing Org Admin privileges." There is no need to promote SMEs to Org Admins (B) - which would give them excessive permissions across the entire Slack environment. A and C do not enable them to manage the app directly.

(Reference: Slack Administration Study Guide - Managing Internal Apps and App Collaborators)

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NEW QUESTION # 38

You recently joined an organization that is on Slack's Enterprise Grid plan and because of your previous Slack Admin experience, you were added as a Grid Owner. You notice the organization is still managing provisioning manually, using a "just-in-time" process.

At your last company, you saw the benefits of connecting identity provider (IdP) groups to Slack. Which two aspects of IdP group mapping will benefit your current organization? (Select the TWO best answers.)

- A. It will enable member provisioning as a required step for all Org Owners.
- B. It will enable automatic approvals and authentications of integrations within your organization.
- C. It will enable automatic additions and removals of members in an IdP group to workspaces within your organization.
- D. It will enable automatic additions and removals of members in an IdP group to Slack Connect channels within your organization.
- E. It will enable automatic additions of members in an IdP group to channels within your organization.

Answer: C,E

Explanation:

According to Slack's official documentation on IdP group management:

"Mapping IdP groups to Slack allows automatic provisioning and deprovisioning of users to workspaces and user groups. Members added to an IdP group are automatically added to associated Slack user groups and workspaces." This dramatically reduces manual effort and ensures correct workspace and channel access is kept current.

Slack Connect (C) is external collaboration and not managed directly via IdP groups. D and E are unrelated to IdP functionality.

(Reference: Slack Administration Study Guide - Identity Provider Group Mapping)

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NEW QUESTION # 39

In which two scenarios would SCIM provisioning be the best method of adding users to a workspace? (Select the TWO best answers.)

- A. Your delivery company has multiple workspaces in its Slack Enterprise Grid plan for each of its subsidiaries, and you need to be able to assign users to specific workspaces.
- B. You need to preserve all users' apps and integrations (bot users, slash commands, incoming webhooks, etc.) when they are deprovisioned.
- C. Your pet food company works closely with a packaging supplier, and you want all employees of the companies to communicate seamlessly in Slack.
- D. Your environmental services company plans to launch Slack to all employees in a single day and sunset its former communication platform.
- E. You are the Slack admin for a multinational networking corporation and want users to have Slack accounts only if they plan to use the accounts.

Answer: A,D

Explanation:

Slack's official documentation states:

"SCIM provisioning is ideal for automatically managing large user populations, assigning them to workspaces, and ensuring immediate onboarding or deactivation through integration with your Identity Provider (IdP)." It is perfect for multiple workspaces (A) and large, one-time onboarding events like a company-wide Slack launch (E).

Options B and C relate to Slack Connect and app behavior, not SCIM. Option D refers to "Just-in-Time" provisioning, not SCIM.

(Reference: Slack Administration Study Guide - SCIM Provisioning)

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NEW QUESTION # 40

You're an Org Owner trying to determine which organizations your company works with in Slack Connect channels. What is the best way to gather this information?

- A. Review the Slack Connect connections in the Org Admin dashboard.
- B. Search for Slack Connect channels in the channel management dashboard.
- C. Review the Slack Connect section of your Slack sidebar.
- D. Export the list of Slack Connect channels from the analytics dashboard.

Answer: A

Explanation:

Slack states:

"The Org Admin dashboard provides a section where you can view all Slack Connect connections - including which organizations you are connected with." The sidebar (A) only shows personal view. Channel Management (C) shows channels, not connections. Analytics dashboard exports (D) focus on usage metrics, not organizational connections.
(Reference: Slack Administration Study Guide - Managing Slack Connect Connections)

NEW QUESTION # 41

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