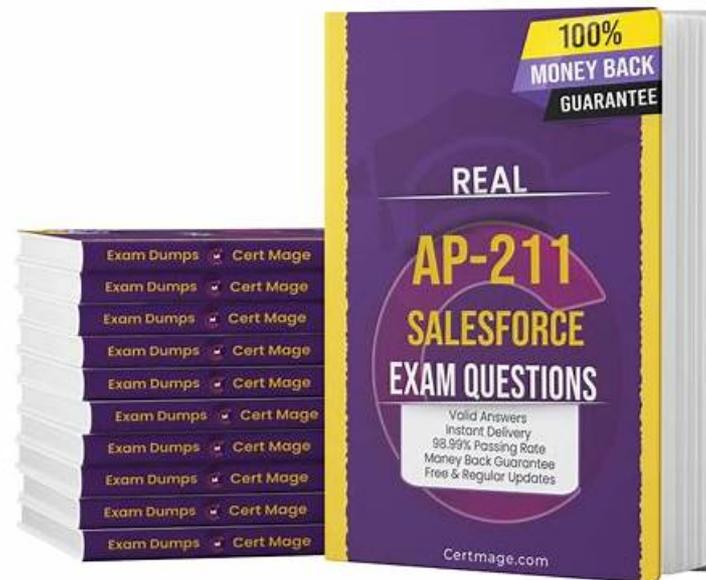# Trusted Salesforce Latest AP-211 Exam Answers With Interarctive Test Engine & Excellent AP-211 Exam Revision Plan

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After cracking the Salesforce Health Cloud Accredited Professional (AP-211) exam you will receive the credential badge. It will pave your way toward well-paying jobs or promotions in any reputed tech company. At Itcertkey have customizable Salesforce Health Cloud Accredited Professional (AP-211) practice exams for the students to review and improve their preparation. The Salesforce Health Cloud Accredited Professional (AP-211) practice test material product of Itcertkey are created by experts with the dedication to help customers crack the Salesforce Health Cloud Accredited Professional (AP-211) exam on the first attempt.

Salesforce Health Cloud Accredited Professional Sample Questions (Q65-Q70):

NEW QUESTION # 65
Bloomington Caregivers has decided to expand its Health Cloud implementation to include a Crisis Support Center.
Which two steps should an administrator take as part of the implementation?

Choose 2 answers

- A. Install the Crisis Support Center unmanaged package.
- B. Enable Crisis Support Center Management App in Setup.
- C. Assign users the Health Cloud Crisis Support Center Management permission set license.
- D. Review and modify the Crisis Center Intake flow in Flow Builder to meet requirements.

Answer: B,D

NEW QUESTION # 66

A customer wants to move its existing Patient-Reported Outcome Measures (PROMs) surveys to Health Cloud. It requires a solution that allows for question banks and version control for this standardized survey.
Which solution should a consultant recommend?

- A. Salesforce Feedback Management
- B. Discovery Framework
- C. Health Cloud Forms
- D. Salesforce Surveys

Answer: B

Explanation:
Step-by-Step Explanatio n:
Discovery Framework for PROMs Surveys:
The Discovery Framework in Health Cloud supports question banks, standardized survey templates, and version control.
Exact Extract:
"Use the Discovery Framework to create assessments with question banks, reusable questions, and versioning to manage standardized surveys such as PROMs." Reference:
Why Not Other Options?
Salesforce Surveys/Salesforce Feedback Management: Support surveys, but do not natively support question banks or version control for standardized, healthcare-specific forms.
Health Cloud Forms: Used for simple data capture, not for full-featured assessments with question banks and versioning.
Conclusion:
The Discovery Framework is the recommended solution for managing PROMs with question banks and version control.

NEW QUESTION # 67

A healthcare organization is launching a new gene therapy program, and an administrator needs to leverage Advanced Therapy Management.
In which two ways does Advanced Therapy Management assist the healthcare organization with its complex scheduling requirements?
Choose 2 answers

- A. Optimize appointment chain with Einstein.
- B. Reschedule part of the appointment chain.
- C. Book multi-step appointments.
- D. Schedule a telehealth appointment.

Answer: B,C

Explanation:
Step 1: Requirement Analysis
Admin needs to leverage Advanced Therapy Management for complex gene therapy scheduling.
Step 2: Key Capabilities of Advanced Therapy Management
Book multi-step appointments: Supports sequencing and booking complex, interdependent appointments and procedures (e.g., cell collection, manufacturing, infusion).
Reschedule part of the appointment chain: Enables rescheduling one step in a multi-step process without rebooking the entire chain.
Extract:
"Advanced Therapy Management allows for the orchestration of complex, multi-step appointment chains and the flexibility to reschedule individual steps in the chain." Administer Health Cloud - Advanced Therapy Management Other options:

A: Telehealth scheduling is not a specific feature of Advanced Therapy Management.
D: Einstein is not natively used for chain optimization in Advanced Therapy Management as per current documentation.
Verified Answers:
B . Book multi-step appointments.
C . Reschedule part of the appointment chain.

NEW QUESTION # 68

Bloomington Caregivers is looking to streamline the user experience for its call center agents. On the patient's record, the company wants the ability to:
Inform agents about changes in information
View basic details about a patient's insurance
Have a complete view of all engagement interactions in one place
Which three components from Contact Center for Health Cloud should a consultant use to achieve this?

- A. Member Plan FlexCard
- B. Record Alerts
- C. Identity Verification
- D. Timeline
- E. Action Launcher

Answer: A,B,D

Explanation:
Comprehensive Detailed Step by Step Explanation with exact Extracts from Salesforce Health Cloud documents that you have with Reference Record Alerts:
Notify agents of important or recent changes in patient information.
Extract:
"Use Record Alerts to keep agents informed of changes and critical updates on the patient's record."
- Contact Center for Health Cloud Overview
Timeline:
Provides a single, unified view of all engagement interactions, encounters, and activities with a patient.
Extract:
"Timeline shows a consolidated history of patient interactions and engagement, giving agents a complete view in one place."
- Health Cloud: Enhanced Timeline
Member Plan FlexCard:
Displays key patient insurance information directly on the record page.
Extract:
"The Member Plan FlexCard displays essential details about the patient's insurance coverage for agents."
- OmniStudio: FlexCards
Other Options:
A . Identity Verification: Used for verifying caller identity, not information display.
D . Action Launcher: Launches actions/processes, not for displaying info or alerts.
Reference:
Contact Center for Health Cloud Overview
Health Cloud: Enhanced Timeline
OmniStudio: FlexCards

NEW QUESTION # 69

A pharma company is implementing Health Cloud and trying to track insurance details related to its patients. The company wants to track:
A list of all payer organizations
The plans offered by a given payer
The standard benefits available under a plan
Which plan a given patient is enrolled in and their specific insurance details Which set of objects should a consultant implement to meet these requirements?

- A. Account, Purchaser Plan, Member Benefit, Insurance Plan
- B. Account, Purchaser Plan, Plan Benefit, Member Plan

- C. Purchaser, Insurance Plan, Insurance Benefit, Plan Detail
- D. Payer, Plan Offering, Coverage Benefit, Member Plan

Answer: B

NEW QUESTION # 70

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If you want to show support for what was already said, you can provide AP-211 an abbreviated version of the arguments, or you can simply nod or provide short verbal cues, such as, yes, uh huh, or I agree.

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