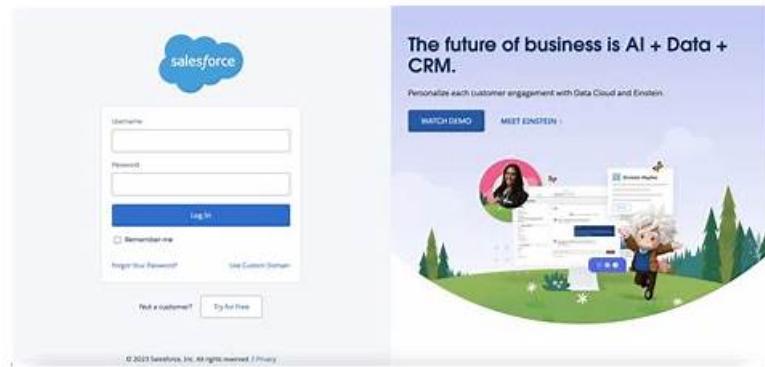


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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Fundamentals: This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management.
Topic 2	<ul style="list-style-type: none">Channel and User Group Administration: This section measures the skills of Salesforce Administrators in setting up and managing Slack channels. Candidates will learn when to use channels versus direct messages or group DMs, as well as when to opt for public or private channels.
Topic 3	<ul style="list-style-type: none">App Administration: This section evaluates the skills of Slack Administrators in managing applications within Slack. Candidates will summarize the value of interoperability for both decision-makers and end-users while learning to use Workflow Builder for automating tasks.
Topic 4	<ul style="list-style-type: none">User Lifecycle Management: This area focuses on managing user accounts throughout their lifecycle in Slack. Candidates will implement authentication options based on organizational requirements and recommend processes for new account creation.

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each question you have practiced on our Salesforce-Slack-Administrator test material. The final result will show you the correct and wrong answers so that you can understand your learning ability so that you can arrange the learning tasks properly and focus on the targeted learning tasks with Salesforce-Slack-Administrator test questions. So you can understand the wrong places and deepen the impression of them to avoid making the same mistake again.

Salesforce Certified Slack Administrator Sample Questions (Q188-Q193):

NEW QUESTION # 188

Your team is planning to upgrade from the Pro plan to the Business+ plan.

The implementation team is drafting a vision for Slack to match the new season of working in Slack inspired by the upgrade.

As an admin, you're most concerned with how this statement can support end users.

What is the strongest benefit a vision statement provides for end users?

- A. A user will know about newly released features.
- B. A user will understand the purpose of using Slack for their work in a new shared way.
- C. A user will learn several Slack channels they should join.
- D. A user will be able to describe their permissions compared to admin permissions.

Answer: B

Explanation:

Slack's guidance on change management recommends:

"A vision statement defines the purpose of Slack in the organization's broader workflow. It helps end users align on why Slack is being used and how it supports their day-to-day work." It focuses on strategic understanding, not tactical elements like channel lists (B), permissions (C), or feature updates (D).

(Reference: Slack Administration Study Guide - Change Management and Slack Adoption Planning)

NEW QUESTION # 189

Takeshi is an Org Admin on Enterprise Grid. A business leader asks him to create an org-wide channel for a cross-functional company project, but he replies that he needs to create a cross-workspace channel instead.

Which of the following best describes why a multi-workspace channel is more appropriate than an org-wide channel in this scenario?

- A. Org-wide channels are created by default when Slack is first implemented and cannot be reconfigured afterwards.
- B. There is a limit of ten org-wide channels, and this project would not necessitate creating one.
- C. Multi-workspace channels can be archived at the end of the project, but org-wide channels cannot.
- D. Org-wide channels are discoverable by all workspaces in the same Grid org and should only be used for information that applies to all employees.

Answer: D

NEW QUESTION # 190

You're a Workspace Owner and App Manager for your company's Slack Enterprise Grid instance.

The Human Resources (HR) team wants to pilot a Wellness app for employees.

As an App Manager, what are the two key considerations you should understand before installing the app in Slack?

(Select the TWO best answers.)

- A. What are the external services or APIs the app is connecting to?
- B. Does the app meet data security policies for your organization?
- C. Is this app available in the Slack App Directory?
- D. Does the app connect with your HR system?

Answer: A,B

Explanation:

Slack's app management guidelines advise:

"Before approving an app, you should review its compliance with your organization's data security policies and understand which external services and APIs the app communicates with." Availability in the Slack App Directory (A) doesn't guarantee security compliance. Whether the app connects with your HR system (D) is helpful but not a core initial security evaluation criterion.

(Reference: Slack Administration Study Guide - App Review and Security Considerations)

NEW QUESTION # 191

You are a Workspace Owner and the product manager for a snowboard manufacturing company based in Vancouver, Canada. As product manager for the company's RebelX line, you are responsible for all aspects of production, including managing your supplier relationships. You have a connected channel called #supplier-bindings with one of your suppliers based in Osaka, Japan, and you use this channel to plan shipments of bindings and manage all interactions with this supplier.

Unfortunately, one of the supplier's deliveries has not arrived, and if you don't receive it by next week, your inventory and sales will be negatively affected.

Because of the timezone difference, you need to notify all channel members about the delay so they are aware as soon as possible or tomorrow morning at the start of the business day.

What should you do?

- A. Direct message your key contact who belongs to the connected channel, so they are directly informed.
- B. Send an @everyone in a message to your workspace-wide #general channel.
- C. Send a message that includes an @channel and @everyone to #supplier-bindings.
- D. **Send a message that includes an @channel and @here to #supplier-bindings.**

Answer: D

Explanation:

In Slack, @channel notifies everyone in a channel, whether or not they're currently active, while @here only notifies active members. Slack documentation explains:

"Use @channel to notify everyone in a channel of important updates. Use @here to notify only those currently online." In a case where urgent communication needs to be received either now or seen first thing in the morning, using both ensures coverage without relying only on availability.

(Reference: Slack Administration Study Guide - Using Mentions and Channel Notifications Effectively)

NEW QUESTION # 192

Medium Inc's #hr-benefits channel is a default channel designed to educate employees on benefit information and updates. However, it is now filled with requests for benefits help. Sometimes people even post sensitive personal information when asking questions.

Which TWO options, combined, present the best solution to reduce noise in this channel? (Choose two.)

- A. Archive the channel and create a new channel to eliminate the noise.
- B. **Create a private channel and implement a personal benefits workflow, which doesn't broadcast the sensitive information in channel.**
- C. Encourage employees to direct message the HR team with questions and confidential information.
- D. **Limit the posting permissions to Org Admins, plus specific people.**

Answer: B,D

Explanation:

The best way to manage noise while protecting sensitive information includes:

* Limiting posting permissions - According to Slack's official guidance:

"You can restrict who can post to a channel by limiting posting permissions to specific people, ensuring that only authorized individuals can post while others can read."

* Creating a private channel with a personal benefits workflow:

"Private channels are suitable for discussions requiring confidentiality. Workflows can route sensitive questions to HR without public visibility." Encouraging DMs (option C) helps, but it is not a structured or scalable solution for organizational processes.

Archiving the channel (option D) would disrupt access to the historical benefits information and is unnecessary.

(Reference: Slack Administration Study Guide - Channel Management Best Practices and Workflows)

NEW QUESTION # 193

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As we all know, it is a must for all of the candidates to pass the exam if they want to get the related Salesforce-Slack-Administrator certification which serves as the best evidence for them to show their knowledge and skills. If you want to simplify the preparation process, here comes a piece of good news for you. We will bring you integrated Salesforce-Slack-Administrator Exam Materials to the demanding of the ever-renewing exam, which will be of great significance for you to keep pace with the times. Our online purchase procedures are safe and carry no viruses so you can download, install and use our Salesforce Administrator guide torrent safely.

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