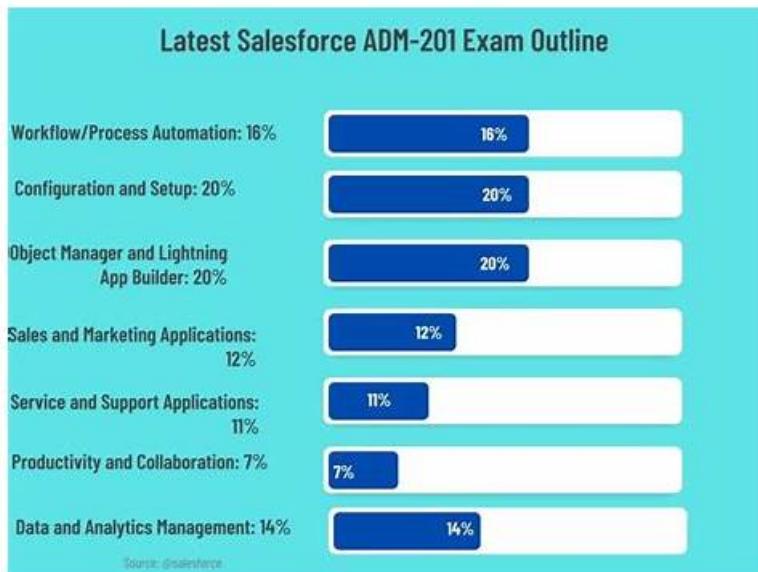# Salesforce Slack-Admn-201 Exam Test & Valid Braindumps Slack-Admn-201 Ppt

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Salesforce Certified Slack Administrator Sample Questions (Q56-Q61):

NEW QUESTION # 56
You're overseeing the workspace design for your organization's launch of Slack Enterprise Grid. You want to prioritize ease of administration for channels, workspaces, users, and user groups.
Which is the most important step when setting up your workspaces?
(Select the best answer.)

- A. Identify an appropriate set of Workspace Owners and Admins for each workspace.
- B. Minimize the number of multi-workspace channels to administer.
- C. Ensure users can frequently and easily switch between workspaces throughout the day.
- D. Take into account the cultural dynamics within the company.

Answer: A

Explanation:
Slack Enterprise Grid best practices emphasize:
"Assigning the right Workspace Owners and Admins for each workspace is critical for maintaining ease of administration, clear governance, and efficient management of channels, members, and policies." While minimizing multi-workspace channels (A) and considering culture (B) are important, selecting strong admin leadership (D) has the most direct impact on administrative efficiency. Frequent workspace switching (C) does not impact administrative setup directly.
(Reference: Slack Administration Study Guide - Enterprise Grid Workspace Setup)
-

NEW QUESTION # 57
Chandler, who works for Truck Inc, is in charge of developing a new certification program for Truck Inc's drivers. Chandler will be working with a small team of 4 employees, and details of the program must be kept private from the drivers. They are currently using a group direct message to plan the certification program, but some people on the team will be going on vacation soon, and new members will be replacing them.
What should Chandler do next?

- A. Continue using the group DM, and invite the new members to it.
- B. Start a new group DM with only the new members of the team.
- C. Create a public channel for coordination, but continue using group DMs, and DMs for content that needs to stay private.
- D. Convert the group DM to a private channel, and then invite the new members.

Answer: D

Explanation:
Slack documentation advises:
"Group DMs cannot be expanded to include or replace members after they are created. If you need to manage membership over time, you should create a private channel." Converting the group DM into a private channel allows Chandler to maintain privacy, manage membership changes, and centralize discussions securely.
(Reference: Slack Administration Study Guide - Private Channels vs. Group DMs)
-

NEW QUESTION # 58
The Customer Support team for Large Inc is now using Slack to access the tools and information they need to help customers quickly.
As an Admin, what should you do to set them up for success? (Choose all that apply.)

- A. Streamline an incident management workflow.
- B. Organize and name channels in a way that makes information, procedures, and policies easier for people to find.
- C. Approve and install apps to integrate their support tools with Slack.
- D. Allow everyone on the Customer Support team to approve and install the apps they need.

Answer: A,B,C

Explanation:
Slack recommends Admins:
"Approve and install key apps to ensure security, streamline workflows (such as for incident management), and organize channels to make information discoverable." Allowing all members to approve apps (Option A) is discouraged because it can pose a security risk.
(Reference: Slack Administration Study Guide - Setting Teams Up for Success with Slack Integrations)
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NEW QUESTION # 59
You're the Org Admin for a company's Slack Enterprise Grid organization. Currently, Workspace Admins can decide how guest invitations are managed within their workspace. You want to lock this policy so that guest invitations can only be approved by Org Owners and Admins.
What action should you take to make this change?
(Select the best answer)

- A. Notify users that guest invitations must be submitted at the org level in the announcements channel.
- B. Lock guest invitations from the org admin dashboard.
- C. Lock guest invitations from each workspace's setting page.
- D. Ask the Org Owner to make this change because only Org Owners can change org-level policies and settings.

Answer: B

Explanation:
According to Slack's Enterprise Grid admin settings:
"Org Admins and Org Owners can lock the guest invitation setting at the organization level from the Org Admin dashboard to prevent Workspace Admins from controlling it independently." Option A only applies to workspace-level settings (not sufficient). Option B is unnecessary because Org Admins also have permission. Option C is just communication without any enforcement.
(Reference: Slack Administration Study Guide - Managing Guest Access in Enterprise Grid)
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NEW QUESTION # 60
The marketing team at ACME Ltd has 10 team members and has a public channel called #marketing- discussion. The team collaborates and shares ideas on this channel. Now, other teams have joined, so the total channel membership is 50.
The marketing director has the following needs:
* There is an urgent marketing idea that must be prioritized in tomorrow morning's planning meeting.
* The 10 team members are the only ones attending the planning meeting.
* The 10 team members need to be notified before the meeting.
Of note, the marketing director sends urgent re-prioritization messages weekly.
How should the marketing director reach the marketing team?

- A. Use @here and @channel to notify the entire channel of the change.
- B. Send a separate direct message to each of the 10 team members notifying them of the change.
- C. Post a message to #marketing-discussion, without notifying anyone.
- D. Create an @marketing-team user group and use the @marketing-team user group in #marketing- discussion to communicate the change in priority to the team that needs to be informed for tomorrow's team meeting.

Answer: D

Explanation:
Slack recommends using user groups to efficiently notify a specific subset of people:
"User groups allow you to mention multiple people at once by tagging the group's handle, ensuring the right people are notified without disturbing unrelated members." Using @channel or @here would notify all 50 members unnecessarily. Sending 10 direct messages individually is inefficient and error-prone.
(Reference: Slack Administration Study Guide - User Groups and Targeted Notifications)

NEW QUESTION # 61
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