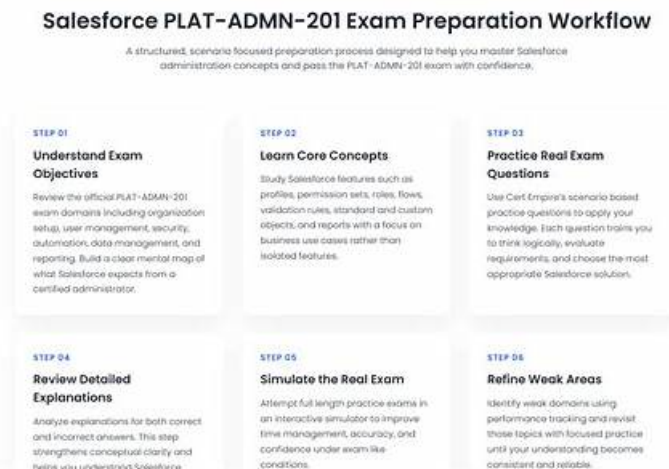


Free Plat-Admn-201 Pdf Guide, Reliable Plat-Admn-201 Learning Materials



What's more, part of that Itcertmaster Plat-Admn-201 dumps now are free: https://drive.google.com/open?id=1CQx5V36lkkK2IaYpM8iVSxLV3Zi08c_E

There are three different versions of our Plat-Admn-201 practice braindumps: the PDF, Software and APP online. If you think the first two formats of Plat-Admn-201 study guide are not suitable for you, you will certainly be satisfied with our online version. It is more convenient for you to study and practice anytime, anywhere. All you need is an internet explorer. This means you can practice for the Plat-Admn-201 Exam with your I-pad or smart-phone. Isn't it wonderful?

Salesforce Plat-Admn-201 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> • Data and Analytics Management: This domain focuses on data operations including importing, exporting, and backing up data, maintaining data quality through validation rules, and creating reports and dashboards while understanding sharing model impacts.
Topic 2	<ul style="list-style-type: none"> • Sales and Marketing Applications: This domain addresses sales cycle management from leads to opportunities, including productivity features, lead automation, campaign management, forecasting, and Einstein for Sales capabilities.
Topic 3	<ul style="list-style-type: none"> • Automation: This domain covers automation tools for streamlining business processes, including assignment and escalation rules, Flow configuration for various scenarios, and approval process setup.
Topic 4	<ul style="list-style-type: none"> • Configuration and Setup: This domain covers foundational administrative tasks including company settings, user interface configuration, user management with licenses and access controls, and implementing security measures through login restrictions and the Salesforce sharing model.

>> **Free Plat-Admn-201 Pdf Guide** <<

Reliable Plat-Admn-201 Learning Materials - Plat-Admn-201 Exam Topics

Our services before, during and after the clients use our Plat-Admn-201 certification material are considerate. Before the purchase, the clients can download and try out our Plat-Admn-201 learning file freely. During the clients use our products they can contact our online customer service staff to consult the problems about our products. After the clients use our Plat-Admn-201 Prep Guide dump if they can't pass the test smoothly they can contact us to require us to refund them in full and if only they provide the failure proof

we will refund them at once. Our company gives priority to the satisfaction degree of the clients and puts the quality of the service in the first place.

Salesforce Certified Platform Administrator Sample Questions (Q72-Q77):

NEW QUESTION # 72

The VP of sales at Cloud Kicks has a standard sales profile and is receiving an error message that prevents them from saving an opportunity. A Platform Administrator attempted the same edit without receiving an error. How should the administrator troubleshoot this issue?

- A. Log in as a system administrator to troubleshoot.
- B. Use an AppExchange product to troubleshoot.
- C. Use 'Login as' to log in as the user.
- D. Ask the user for their password so the admin can log in as the user.

Answer: C

Explanation:

When a specific user encounters an error that an administrator cannot replicate, the most effective troubleshooting technique is to "Login as" that user. This feature, which must be enabled in the organization's login policies, allows the administrator to see exactly what the user sees and experience the system through their specific profile, role, and sharing permissions. This is vital for identifying issues related to Validation Rules, Field-Level Security, or Record-Triggered Flows that might only trigger under specific user contexts. Logging in as a system administrator (Option A) is ineffective because administrators often bypass certain restrictions that apply to standard users. Asking for a password (Option D) is a major security violation and is never required in Salesforce. By using the "Login as" feature, the admin can pinpoint whether the error is caused by the user's data input or a specific permission conflict assigned to their profile.

NEW QUESTION # 73

A Platform Administrator wants to customize the navigation menu for users in the Salesforce mobile app. The organization has not yet implemented any Lightning apps for mobile use. Which statement about the Mobile Only app navigation is correct?

- A. The Mobile Only app automatically includes all standard Salesforce objects in the navigation menu based on user permissions.
- B. The first four items in the Mobile Only navigation menu appear both in the navigation menu and in the navigation bar at the bottom of the screen.
- C. The Mobile Only app can be customized to show different navigation menus for different user profiles and permission sets.
- D. Lightning pages and Visualforce pages automatically appear in the Mobile Only navigation menu without requiring tabs to be created first.

Answer: B

Explanation:

The Mobile Only app is the default navigation experience in the Salesforce mobile app when no other Lightning apps have been assigned to a user for mobile use⁶⁴. In this configuration, the navigation menu is controlled globally via the "Salesforce Navigation" setup page⁶⁵. A key behavior of this interface is that the first four items placed in the navigation list become the "persistent" icons that appear in the navigation bar at the bottom of the mobile screen for quick access⁶⁶. These same items also appear at the top of the "Menu" tab⁶⁷. Option A is incorrect because pages must have a corresponding Tab created before they can be added to the navigation menu⁶⁸. Option B is incorrect because the "Mobile Only" navigation is a single global setting for the entire org; if you need different menus for different profiles, you must create and deploy specific Lightning Apps⁶⁹. Option D is incorrect because standard objects do not appear automatically; the administrator must explicitly add them to the navigation list in Setup⁷⁰. Understanding this behavior is essential for ensuring mobile users have a streamlined and intuitive interface

NEW QUESTION # 74

Which two actions allow the System Administrator to limit Chatter access during roll-out to a subset of Salesforce users? Choose 2 options.

- A. Edit a Profile to "Enable Chatter" for the subset of users.
- B. Create an email invitation for the subset of users.
- C. Add the subset of users to the company-wide Chatter group.

- D. Create a Permission Set with the "Enable Chatter" permission for the subset of users.

Answer: A,D

NEW QUESTION # 75

Universal Containers wants to ensure that cases are routed to the right people at the right time, but there is a growing support organization. The business wants to be able to move people around and adjust the work they get without having to request extra assistance or rely on the administrator teams. Which tool allows the business to control its own assignment of work?

- A. Lead Assignment Rules
- B. Email-to-Case
- C. Omni-Channel
- D. Case Assignment Rules

Answer: C

Explanation:

Omni-Channel is a comprehensive service tool designed to route work items (like Cases, Leads, or custom objects) to the most available and qualified support agents in real-time. Unlike Case Assignment Rules, which are often static and require administrative intervention to update complex logic, Omni-Channel allows for more dynamic management through the use of Queues and Presence Statuses. By using Omni-Channel, a support manager or "Supervisor" can monitor agent workloads and adjust capacity or move people between service channels without needing to modify the underlying system configuration or involve the Platform Administrator. It supports various routing models, such as "Least Active" or "Most Available," ensuring that work is distributed fairly and efficiently. This flexibility is vital for growing organizations that need to scale their support operations quickly while maintaining high service levels. Furthermore, it provides the business with the autonomy to manage its workforce effectively, as managers can see who is logged in and what they are working on, allowing for immediate adjustments to handle spikes in case volume.

NEW QUESTION # 76

Cloud Kicks has been seeing exponential growth and will be hiring an additional 10 sales reps and 15 support reps to its teams. The support team will need access to the Service Console to manage cases. A Platform Administrator will be assigning the users to existing custom sales and support profiles. How should the administrator ensure the support reps have the appropriate access to the console?

- A. Enable the Service Cloud User feature license for the support reps on the User Detail page.
- B. Create a permission set for the Service Console and assign it to the support reps.
- C. Assign the Salesforce Platform User License to the support reps.
- D. Build a Service Console using Lightning App Builder for the custom service profile.

Answer: A

Explanation:

Access to the Service Console and other advanced Service Cloud features (like Entitlements or Knowledge) requires a specific Feature License called the Service Cloud User. Even if a user's profile has the "Manage Cases" permission, they will not be able to access the specialized Console app unless the "Service Cloud User" checkbox is selected on their individual User record. This is a common administrative step when onboarding new support staff. Permission sets (Option B) grant functional permissions but cannot grant feature licenses. Assigning a "Platform User License" (Option D) would actually restrict them, as that license type does not include access to standard CRM objects like Cases or the Service Console.

NEW QUESTION # 77

.....

Up to now, we have successfully issued three packages for you to choose. They are PDF version, online test engines and windows software of the Plat-Admn-201 study materials. The three packages can guarantee you to pass the exam for the first time. Also, they have respect advantages. Modern people are busy with their work and life. You cannot always stay in one place. So the three versions of the Plat-Admn-201 study materials are suitable for different situations. For instance, you can begin your practice of the Plat-Admn-201 Study Materials when you are waiting for a bus or you are in subway with the PDF version. When you are at home, you can use the windows software and the online test engine of the Plat-Admn-201 study materials. When you find it hard for you to learn on computers, you can learn the printed materials of the Plat-Admn-201 study materials. What is more, you absolutely can

