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(PDF) CTS Certified Technology Specialist Exam Guide, Third Edition Ipad



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## AVIXA CTS Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>• Servicing AV Solutions: This section of the exam measures the skills of AV maintenance managers and focuses on the maintenance and repair of AV solutions. It involves supervising AV operations, conducting preventative maintenance, performing firmware and equipment upgrades, and troubleshooting and repairing AV systems to ensure they remain functional and efficient.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• Supporting AV System Operation: This section of the exam measures the skills of AV support specialists and covers the ongoing support of AV systems. It includes troubleshooting issues, providing remote assistance, supporting live events, and offering in-room operation training to ensure smooth system operation.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• Creating AV Solutions: This section of the exam measures the skills of AV system designers and covers the process of creating audiovisual solutions. It includes conducting customer needs analysis, performing site surveys to assess environmental factors like lighting and acoustics, developing project scopes, and designing AV solutions with detailed drawings and materials lists.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• Implementing AV Solutions: This section of the exam measures the skills of AV system integrators and focuses on the implementation of AV solutions. It involves integrating AV systems, verifying their functionality, and managing the integration process, including training, documentation, and ensuring operational readiness.</li> </ul>

## AVIXA Certified Technology Specialist Sample Questions (Q152-Q157):

### NEW QUESTION # 152

Which of the following meters measures the light coming directly from a source?

- A. incident
- B. multi
- C. reflected
- D. SPL

**Answer: A**

Explanation:

An incident meter measures the light coming directly from a source. This type of meter is used to measure the intensity of light that falls on a subject or area, as opposed to a reflected meter, which measures light that bounces off a surface. Incident light meters provide accurate readings of the lighting conditions, which is essential for calibrating AV systems. According to Axis documentation, using an incident meter is crucial for obtaining precise light measurements in AV setups.

### NEW QUESTION # 153

When selling rental or staging services, which is the MOST effective way to showcase a company's services and expertise?

- A. Provide videos of a similar event for the client.
- B. Invite the client to a similar event.
- C. Organize brochures and data sheets for all proposed equipment.
- D. Present photos and drawings of similar events.

**Answer: B**

Explanation:

Inviting a client to a similar event is a highly effective method for showcasing services in the rental and staging industry. This allows the client to see the company's capabilities firsthand, understand the quality of the setup, and visualize how similar services could be applied to their own event.

CTS Technology Specialist Reference

The CTS study guide emphasizes hands-on demonstrations and site visits as impactful ways to build trust and provide evidence of expertise in AV solutions.

#### NEW QUESTION # 154

The MOST important information to come away with from an initial site survey is the

- A. overall scope AV solution needed.
- B. key decision maker.
- C. manufacturers which will be used in the AV system.
- D. final budget for the entire project.

**Answer: A**

Explanation:

During an initial site survey, understanding the overall scope of the AV solution provides the foundational insight needed for designing a system that meets client requirements. This ensures alignment with objectives and informs subsequent phases of the project. CTS Technology Specialist ReferenceThe CTS curriculum advises focusing on the AV solution scope to guide design and implementation processes effectively, ensuring client needs are addressed.

#### NEW QUESTION # 155

Which kind of drawing should a technician refer to in order to determine how to hang a loudspeaker line array?

- A. section
- B. elevation
- C. reflected ceiling plan
- D. detail

**Answer: A**

Explanation:

A detail drawing provides specific, comprehensive information about particular elements of a project, such as how to hang a loudspeaker line array. These drawings include precise measurements, materials, and installation instructions, allowing technicians to understand the exact requirements and procedures for mounting the equipment. Detail drawings ensure that all aspects of the installation are clearly communicated and followed, preventing errors and ensuring a safe and effective setup.

#### NEW QUESTION # 156

What should be used to clean foam microphone wind screens?

- A. isopropyl alcohol
- B. bleach (lye)
- C. warm water
- D. ethyl alcohol

**Answer: C**

Explanation:

Foam microphone wind screens should be cleaned using warm water. This method effectively removes dirt and oils without damaging the foam material. Using harsh chemicals, like bleach or alcohol, can deteriorate the foam and potentially affect sound quality.

CTS Technology Specialist Reference

CTS materials on equipment maintenance recommend gentle cleaning methods for foam components, as using harsh solvents can degrade the material and reduce the lifespan of equipment.

#### NEW QUESTION # 157

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