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Salesforce Rev-Con-201 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Revenue Cloud Platform Concepts: This section of the exam measures the skills of Revenue Cloud Consultants and covers the foundational Salesforce features required to configure Revenue Cloud. It focuses on setting up flows, Lightning components, permission set licenses, and permission sets, while also identifying core platform capabilities such as Context Service, OmniStudio, the Business Rules Engine, and available APIs. The section also includes creating context-aware dashboards, selecting meaningful KPIs, and understanding the key Revenue Cloud objects, fields, and data relationships that support end-to-end revenue processes.
Topic 2	<ul style="list-style-type: none">Contracts and Orders: This section of the exam measures the abilities of Order Management Specialists and covers configuring Salesforce Contracts and Order Management features according to specific business needs. It includes understanding how contract terms, order processing, and related settings support the overall revenue lifecycle in various implementation scenarios.

Topic 3	<ul style="list-style-type: none"> • Invoice Management: This section of the exam measures the abilities of Billing Specialists and covers the fundamental concepts and capabilities of Invoice Management. It includes implementing out-of-the-box solutions based on scenarios that involve generating, handling, and managing invoices as part of the organization revenue operations.
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Salesforce Certified Revenue Cloud Consultant Sample Questions (Q102-Q107):

NEW QUESTION # 102

A Global System Integrator (GSI) provides consulting services by offering a variety of roles and skills based on the needs of the customers. The GSI has a global workforce of 30,000 consultants with expertise in many different technologies. Currently, the GSI uses standard Salesforce functionality to quote using Opportunities, Quotes, and Pricebooks. As its consultants have so many different roles and skills, it maintains a large product catalog with upward of a million SKUs. A new product is created each time a new skill is added.

How should the GSI use Revenue Cloud to solve its SKU proliferation issue?

- A. Use Product Category to rationalize the product catalog.
- **B. Use Product Attributes to rationalize the product catalog.**
- C. Use Product Classification to rationalize the product catalog.

Answer: B

Explanation:

Explanation (150-250 words)

In Salesforce Revenue Cloud, Product Attributes allow administrators to create dynamic, parameter-driven product definitions-removing the need for separate SKUs for every possible variation. Instead of defining millions of products (e.g., each skill as a unique product), organizations can create a single configurable product with attributes like skill type, level, region, or technology. Attributes are defined through Product Attribute Sets and linked to one or more products, enabling sales reps to select attribute values during configuration or quoting. This approach drastically reduces catalog complexity, improves quote performance, and provides flexibility for price rules, approvals, and product logic.

By contrast, Product Categories and Product Classifications are for grouping, filtering, or reporting purposes, not for modeling variation.

Exact Extract from Salesforce CPQ Implementation Guide:

"Use Product Attributes to define product variations without creating multiple SKUs. Attributes allow a single product record to represent many configurations." References:

Salesforce CPQ Implementation Guide - Product Attributes and Attribute Sets
Salesforce Revenue Cloud Catalog Management Guide - Reducing SKU Proliferation Using Attributes
Salesforce Revenue Cloud Solution Architect Handbook - Dynamic Catalog Design for Large Enterprises

NEW QUESTION # 103

An approval administrator has enabled Smart Approvals and configured it for finance approval by checking Use Smart Approval. The sales manager reports that the new functionality of Smart Approvals does not work.

What is causing the issue?

- A. The condition in the stage is not same as the condition on the step.
- **B. The condition in the stage is the same as the condition on the step.**
- C. There are two conditions on the stage, but only one condition in the step.

Answer: B

Explanation:

Exact Extracts from Salesforce CPQ Implementation Guide (Approvals):

* "Smart Approvals skips approvals that have already been approved in a prior submission if the same conditions are met."

* "For Smart Approvals to function, the condition on the approval step must differ from the condition on the stage. If both conditions are identical, Smart Approval logic will not trigger."

* "Duplicating conditions between stages and steps prevents Smart Approvals from evaluating state changes properly." Step-by-Step Reasoning:

* Requirement: Ensure Smart Approvals reuses previous approvals intelligently.

- * Issue: Smart Approvals is not working because the system doesn't detect a conditional difference.
- * Why A is Correct:
- * Identical stage and step conditions cause the system to skip evaluation, effectively disabling Smart Approvals.
- * Why Others Are Incorrect:
- * B: Different conditions are required for Smart Approvals to function correctly (so this is not the issue-it's the solution).
- * C: The number of conditions is irrelevant; it's about condition parity.

References :

- * Salesforce CPQ Implementation Guide - Smart Approvals Behavior and Conditional Evaluation
- * Salesforce Revenue Cloud Study Guide - Approval Workflows and Smart Logic

NEW QUESTION # 104

A Revenue Cloud Consultant needs to deploy a custom decision table into a staging sandbox. What is the correct sequence of activities required for this deployment?

- A. Deploy the decision table into the staging sandbox.
Map the decision table in the default pricing recipe.
Import the data for the decision table, then refresh the decision table.
- **B. Deploy the custom object and decision table into the staging sandbox.**
Map the decision table in the default pricing recipe.
Refresh the decision table or sync Pricing.
- C. Deploy the custom object and decision table into the staging sandbox.
Map the decision table in the default pricing recipe.
Import the data for the custom object, then sync Pricing.

Answer: B

Explanation:

Explanation (150-250 words)

A Decision Table in Salesforce CPQ and Revenue Cloud Pricing is used to evaluate business rules and return outputs such as discounts, rates, or pricing logic. When deploying to a sandbox, both the Decision Table definition and any related custom objects that store rule inputs/outputs must first exist in the target environment.

The correct deployment sequence is:

- * Deploy the custom object and decision table metadata to the staging sandbox (ensuring structural consistency).
- * Map the decision table into the default pricing recipe, allowing it to integrate with the pricing engine for evaluations.
- * Refresh or sync Pricing, which updates the pricing engine and ensures all decision table logic and data are active and aligned with the current recipe configuration.

Importing data is optional if the data already exists in the source metadata; however, syncing pricing ensures that the engine recognizes the new logic.

Exact Extract from Salesforce Pricing and Decision Framework Guide:

"After deploying a Decision Table and its supporting custom objects, map it to the pricing recipe and refresh or sync pricing to activate the latest logic within the pricing engine." References:

Salesforce Revenue Cloud Pricing Implementation Guide - Decision Table Deployment Steps
Salesforce CPQ Advanced Rules Framework - Decision Table and Recipe Mapping
Salesforce Revenue Cloud Deployment Best Practices - Pricing Engine Synchronization

NEW QUESTION # 105

A Billing Operations user needs to capture customer credits during negative amends and cancellations to represent a negative invoice balance. This information will be reused later for settling invoices before processing payments.

Which Revenue Cloud capability should the Billing Operations user use to do this?

- A. Cash Memo
- B. Debit Memo
- **C. Credit Memo**

Answer: C

Explanation:

Explanation (150-250 words)

In Salesforce Billing, a Credit Memo is used to record and manage customer credits resulting from negative transactions-such as

cancellations, returns, or amendments that reduce invoiced amounts. When a negative amend or cancellation occurs, Salesforce Billing automatically generates Credit Memo Lines to represent the negative value associated with the customer's account balance. Credit Memos serve multiple purposes: they reflect negative invoice balances, adjust billing records, and can later be applied to open invoices to offset charges or prepare the account for payment settlement. This ensures financial accuracy while maintaining a clear audit trail for adjustments.

By contrast, Debit Memos represent additional charges to customers, while Cash Memos are related to direct cash entries and do not manage negative invoice balances.

Exact Extract from Salesforce Billing Implementation Guide:

"A Credit Memo is used to record and manage customer credits resulting from negative transactions such as cancellations, refunds, or adjustments. These credits can be applied to open invoices or retained for future settlements." References:

Salesforce Billing Implementation Guide - Credit and Debit Memo Management
Salesforce Revenue Cloud Billing Data Model - Credit Memo and Invoice Relationships
Salesforce Billing Operations Guide - Refunds and Credits Workflow

NEW QUESTION # 106

Which statement is accurate regarding how products can be modeled and sold?

- A. A configurable bundled product allows users to customize components and attributes.
- B. Simple products always require at least one child component to be added before they can be sold.
- C. Customers can choose different attributes at the time of quoting for a static product.

Answer: A

Explanation:

Explanation (150-250 words)

In Salesforce CPQ and Revenue Cloud, configurable bundle products are designed to give users flexibility during the quoting process. They contain multiple product options and optional features that can be customized based on customer needs. Each bundle can include predefined components (static) or user-selectable options (configurable), along with configurable attributes such as size, term, or license type.

This model allows sales representatives to create tailored product combinations by selecting or deselecting components, setting quantities, and adjusting attributes directly in the Quote Line Editor. This flexibility enhances accuracy in pricing and ensures the quote reflects the customer's precise requirements.

By contrast, simple products are standalone and sold as-is, while static bundles have fixed options that cannot be altered during quoting. Therefore, option C correctly describes the behavior of configurable bundled products-allowing customization of both components and attributes at quote time.

Exact Extract from Salesforce CPQ Implementation Guide:

"Configurable bundles allow users to customize product components and define attributes at the time of quoting. This enables flexibility in configuring products to match customer requirements." References:

Salesforce CPQ Implementation Guide - Product Bundle Configuration and Attributes
Salesforce Revenue Cloud Catalog Management - Product Modeling Best Practices
Salesforce CPQ Product Catalog Overview - Simple, Static, and Configurable Bundles

NEW QUESTION # 107

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