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Dated : 09-01-2026

MM : 300

Highest Marks : 151

SHNo.	PSID	ROLL NO.	Section	NAME	PHY	CHEM	MATH	TOTAL	%AGE	Percent	Center Rank	State Rank	AIR
1	00013257367	161242120241	SR01	JANHVI JADHAV	61	36	54	151	50.33	52.07	1	175	2054
2	00012725343	161242120062	SR01	Pranav Khollam	60	48	41	147	49	50.09	2	199	2980
3	00013191237	161242120214	SR01	vishnavi Tejankar	61	29	51	141	47	48.62	3	229	3406
4	00014875363	000014875393	SR01	Aavesh Khetlik	61	20	51	132	44	45.52	4	293	4147
5	00012943809	161242120154	SR01	Pranav badrish bhamare	54	18	55	127	42.33	43.79	5	331	4567
6	00012957783	161242120138	SR01	Sahil Godage	47	24	47	118	39.33	40.69	6	410	5469
7	00012855728	161242120056	SR01	Om dipak sonawane	66	19	29	110	36.66	37.83	7	491	6418
8	00012918136	161242120099	SR01	Aditya Devidas Shewale	58	27	16	98	32.66	33.79	8	650	7826
9	00012920458	161242120120	SR01	Deep patil	50	33	12	95	31.66	32.78	9	697	8186
10	00013156579	161242120206	SR01	Tanmay More	61	11	22	94	31.33	32.41	10	706	8287
11	00012813505	161242120182	#N/A	ANIKET SONAVANE	61	26	-1	86	28.66	29.66	11	825	9373
12	00014914337	161252050007	SR01	Rohan Chavan	39	9	23	71	23.66	24.48	12	1024	11053
13	00012916091	161242120128	SR01	Mayuri Vinod Nikam	58	6	7	71	23.66	24.48	12	1030	11109
14	00012800334	161242120043	SR01	Aditya Kohle	33	37	0	70	23.33	24.54	14	1051	11269
15	00012842462	161242120114	SR01	Anupshika Kolpe	32	23	14	69	23	23.79	15	1082	11338
16	00012962981	161242120132	SR01	Krushna Gore	27	22	19	68	22.66	23.45	16	1072	11421
17	00012160564	78752050187	SR03	Arvind Bachu	34	12	19	65	21.66	22.41	17	1110	11712
18	00013330243	161242120307	SR01	Tanmay Kokani	38	15	11	64	21.33	22.07	18	1127	11849
19	00013287168	161242120256	SR03	Vaibhav navmath ugalmugale	36	6	20	62	20.66	21.38	19	1149	12011
20	00012232436	161242120061	SR03	Nikhi Walka	29	0	24	53	17.66	18.28	20	1244	12906
21	00013191337	161242120212	SR01	Manish Puri	33	4	15	52	17.33	17.93	21	1254	13010
22	00010257817	161242120098	SR03	Prathmesh Telgote	38	1	13	52	17.33	17.93	21	1257	13020
23	00012232102	161242120057	SR03	Kunal Dagle	20	4	21	45	15	15.52	23	1335	13605
24	00012159123	161242120024	SR03	Atharva Shinde	22	7	9	38	12.66	13.1	24	1305	14174
25	00012863790	161241120243	QR02	Ruchita Wankhade	30	0	0	30	10	10.34	25	1408	14810
26	00012154457	161242120046	SR03	Yash Suryawanshi	23	4	0	27	9	9.31	26	1400	14994
27	00012154187	161242120079	SR03	Aditi Shete	12	3	11	26	8.66	8.97	27	1494	15028
28	00012897879	161242120084	SR01	Tanmay Ravindra Kawade	10	5	9	24	8	8.28	28	1516	15187
29	00014950319	161252050009	SR01	Mehraj Shaikh	4	0	19	23	7.66	7.93	29	1523	15238
30	00012177815	161242120004	SR03	Aditya Vande	8	4	7	19	6.33	6.55	30	1543	15490

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Salesforce Contact Center Accredited Professional Sample Questions (Q32-Q37):

NEW QUESTION # 32

The customer needs flexibility for future modifications to workflows and processes. Which design approach promotes maintainability?

- A. Develop complex custom code for every functionality to achieve specific needs.
- B. Utilize external applications and extensive third-party integrations for various functionalities.
- C. Design rigid workflows with limited room for future adjustments or customizations.
- D. Leverage standard Salesforce features like Process Builder and Flow for visual workflow creation.

Answer: D

Explanation:

Salesforce promotes using standard features for flexibility and ease of maintenance. Using tools like Process Builder and Flow allows businesses to visually create, understand, and modify workflows without the need for complex code. This approach supports maintainability as modifications can be made easily by administrative staff rather than requiring developer intervention each time, which aligns with option "D. Leverage standard Salesforce features like Process Builder and Flow for visual workflow creation."

Reference: Salesforce Documentation on Process Builder

NEW QUESTION # 33

You're preparing historical call recordings for migration. Which step helps improve audio quality and accessibility for playback within the new system?

- A. All of the above, contributing to improved accessibility and analysis capabilities for historical call recordings.
- B. Optimizing audio file size while maintaining optimal sound quality for clear playback and analysis.
- C. Implementing speech-to-text conversion for call recordings and making transcripts available alongside audio files.
- D. Converting call recordings to a supported audio format compatible with the new Contact Center platform.

Answer: A

Explanation:

Preparing historical call recordings for migration to a new system involves several steps to enhance their usability. Converting recordings to formats compatible with the new system ensures they can be played back without issues. Implementing speech-to-text conversion provides searchable transcripts, enhancing accessibility and analysis capabilities. Optimizing audio file size while maintaining quality ensures efficient storage without sacrificing clarity. Thus, "D. All of the above, contributing to improved accessibility and analysis capabilities for historical call recordings" addresses all key aspects of preparing audio data for effective use in the new system.

Reference: Salesforce Call Center Implementation

NEW QUESTION # 34

Your deployment involves integrating a new chat platform. Which data migration preparation step ensures seamless continuity for ongoing chat conversations?

- A. Importing historical chat transcripts and associating them with corresponding cases or customer profiles.
- B. All of the above, contributing to a smooth transition with minimal disruption to ongoing chat interactions.
- C. Configuring the new platform to automatically migrate open chat sessions in progress during the cut-over period.
- D. Testing data migration with sample chat sessions and verifying accurate transfer of conversation details and context.

Answer: B

Explanation:

Ensuring seamless continuity for ongoing chat conversations during platform integration involves several critical steps. Importing historical chat transcripts maintains historical context. Configuring the new platform for automatic migration of open sessions prevents disruption during the transition. Testing data migration with sample chats verifies the integrity and accuracy of transferred data. Thus, "D. All of the above, contributing to a smooth transition with minimal disruption to ongoing chat interactions" ensures a thorough and effective migration process for the new chat platform.

Reference: Salesforce Chat Integration and Migration

NEW QUESTION # 35

The customer wants automated case escalation based on specific criteria

a. Which data model element plays a key role?

- A. Entitlements specifying service level agreements and associated escalation rules.
- B. Process Builder sequences defining escalation actions and notifications.
- C. Workflow Rules configured with escalation steps and case field conditions.
- D. Custom fields capturing escalation triggers like priority or SLA breaches.

Answer: A

Explanation:

In Salesforce, Entitlements are crucial for managing service level agreements (SLAs) and the associated rules, including escalation policies. Entitlements allow organizations to define and enforce service levels through milestones that can trigger escalations if cases are at risk of breaching service commitments. This functionality is essential for automated case escalation based on specific criteria such as response times or resolution deadlines, which makes "D. Entitlements specifying service level agreements and associated escalation rules" the correct answer.

Reference: Salesforce Documentation on Entitlements

NEW QUESTION # 36

Validating case management functionality involves assessing data capture accuracy. Which tool assists with this?

- A. Case History related list displaying all updates and changes made to a specific case record.
- B. All of the above, providing various options for analyzing data capture accuracy and identifying potential issues.
- C. Reporting tools showing trends and patterns in case data entry and field values.
- D. Data Quality Rules automatically highlighting inconsistencies and missing information in case fields.

Answer: B

Explanation:

Assessing data capture accuracy in case management involves various tools within Salesforce. The Case History related list provides a detailed log of all changes made to case records, offering an audit trail. Reporting tools can analyze trends and patterns in case management, helping to identify any recurrent data entry errors or peculiarities. Data Quality Rules automatically check for inconsistencies or missing information in case fields. Thus, "D. All of the above, providing various options for analyzing data capture accuracy and identifying potential issues" ensures a comprehensive evaluation of data accuracy in case management.

Reference: Salesforce Data Quality Tools

NEW QUESTION # 37

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In the preceding example, if the calendar AP-226 entry is a meeting instead of an appointment, the status changes to In a Meeting instead of Busy, indicating that the user Test AP-226 Result is most likely in the company of others and probably is engaged in conversation.

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