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Credential	Exam	Professional experience	ISIMMS project experience	Other requirements
PECB Certified ISO/IEC 27035 Provisional Incident Manager	PECB Certified ISO/IEC 27035 Lead Incident Manager Exam or equivalent	None	None	Signing the PECB Code of Ethics
PECB Certified ISO/IEC 27035 Incident Manager	PECB Certified ISO/IEC 27035 Lead Incident Manager Exam or equivalent	Two years: One year of work experience in Information Security Incident Management	ISIM activities: a total of 200 hours	Signing the PECB Code of Ethics
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PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q34-Q39):

NEW QUESTION # 34

According to ISO/IEC 27035-2, how should an organization plan the development of the incident response team capabilities?

- A. By discontinuing any capabilities that have not been used recently
- B. By focusing only on internal capabilities
- C. By considering how often certain capabilities were needed in the past

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

ISO/IEC 27035-2:2016 recommends that organizations should assess the necessary capabilities of the Incident Response Team (IRT) based on risk exposure and the frequency of past incidents requiring specific skills or tools. This ensures a balanced and realistic approach to resource allocation while preparing for probable future events.

Section 7.2.1 of ISO/IEC 27035-2 outlines that capability planning should consider:

Lessons learned from prior incidents

Incident history and trends

Anticipated threat landscape

Option A is incorrect because relying solely on internal capabilities may leave organizations vulnerable when specialized expertise is required. Option C contradicts ISO guidance because a lack of recent use does not mean a capability is no longer critical; it may still be required during high-impact, low-frequency incidents.

Reference:

ISO/IEC 27035-2:2016, Clause 7.2.1: "Incident response capabilities should be planned and developed based on the history of incidents, business requirements, and likely future needs." Correct answer: B

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NEW QUESTION # 35

What roles do business managers play in relation to the Incident Management Team (IMT) and Incident Response Teams (IRTs)?

- **A. Understanding how the IMT and IRTs support business processes and define authority over business systems**
- B. Guiding on liability and compliance issues to the IMT and IRT and advise on which incidents constitute mandatory data breach notifications
- C. Developing policies and procedures for managing internal employees found engaging in unauthorized or illegal computer activities

Answer: A

Explanation:

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Comprehensive and Detailed Explanation From Exact Extract:

According to ISO/IEC 27035-1:2016 and ISO/IEC 27035-2:2016, business managers have a vital governance and operational oversight role in relation to information security incident response. Their main function is to ensure that incident management activities align with the organization's business processes and risk management strategies.

Clause 7.2.1 of ISO/IEC 27035-2 highlights that business managers are responsible for ensuring that the incident response teams (IRTs) understand business priorities, and that response activities reflect the criticality of affected systems and services. Business managers also help define the operational boundaries and authority of IMTs and IRTs when incidents impact key business systems. Their involvement ensures that decisions made during response efforts support overall organizational resilience and legal compliance. Option A is more aligned with human resources or legal/compliance functions, not core business manager responsibilities. Option B relates more closely to legal counsel or data privacy officers who are tasked with interpreting laws and regulations concerning breach notifications and liability.

Reference Extracts:

ISO/IEC 27035-2:2016, Clause 7.2.1: "Business managers are responsible for ensuring the coordination between business requirements and incident response activities, and for defining authority over the systems under their management." Clause 6.1.1: "Incident response activities must be aligned with business continuity plans and critical asset protection priorities." Therefore, the correct and most comprehensive answer is: C - Understanding how the IMT and IRTs support business processes and define authority over business systems.

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NEW QUESTION # 36

Which action is NOT involved in the process of improving controls in incident management?

- A. Updating the incident management policy
- **B. Documenting risk assessment results**
- C. Implementing new or updated controls

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Improving controls in incident management is a proactive activity focused on directly adjusting and strengthening existing defenses. As per ISO/IEC 27035-2:2016, Clause 7.4, this process typically involves identifying deficiencies, updating or implementing new technical or procedural controls, and revising policies.

While risk assessments inform control decisions, simply documenting their results does not constitute direct improvement of controls. Hence, Option A is not part of the control improvement process itself.

Reference:

ISO/IEC 27035-2:2016 Clause 7.4: "Actions to improve controls include analyzing causes of incidents and updating procedures and policies accordingly." Correct answer: A

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NEW QUESTION # 37

Scenario 8: Moneda Vivo, headquartered in Kuala Lumpur, Malaysia, is a distinguished name in the banking sector. It is renowned for its innovative approach to digital banking and unwavering commitment to information security. Moneda Vivo stands out by offering various banking services designed to meet the needs of its clients. Central to its operations is an information security incident management process that adheres to the recommendations of ISO/IEC 27035-1 and 27035-2.

Recently, Moneda Vivo experienced a phishing attack aimed at its employees. Despite the bank's swift identification and containment of the attack, the incident led to temporary service outages and data access issues, underscoring the need for improved resilience. The response team compiled a detailed review of the attack, offering valuable insights into the techniques and entry points used and identifying areas for enhancing their preparedness.

Shortly after the attack, the bank strengthened its defense by implementing a continuous review process to ensure its incident management procedures and systems remain effective and appropriate. While monitoring the incident management process, a trend became apparent. The mean time between similar incidents decreased after a few occurrences; however, Moneda Vivo strategically ignored the trend and continued with regular operations. This decision was rooted in a deep confidence in its existing security measures and incident management protocols, which had proven effective in quick detection and resolution of issues. Moneda Vivo's commitment to transparency and continual improvement is exemplified by its utilization of a comprehensive dashboard. This tool provides real-time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency. However, securing its digital banking platform proved challenging.

Following a recent upgrade, which included a user interface change to its digital banking platform and a software update, Moneda Vivo recognized the need to immediately review its incident management process for accuracy and completeness. The top management postponed the review due to financial and time constraints.

According to scenario 8, which reporting dashboard did Moneda Vivo use?

- A. Tactical
- B. Strategic
- C. Operational

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The scenario mentions that Moneda Vivo uses a dashboard that offers "real-time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency." These characteristics are aligned with an operational dashboard. According to ISO/IEC 27035-2 and related best practices, operational dashboards track day-to-day activities, monitor KPIs related to incident management, and help frontline teams manage incidents in real time.

Strategic dashboards (Option A) are used by executives for long-term decision-making, while tactical dashboards (Option C) are used for mid-term planning and departmental coordination.

Reference:

ISO/IEC 27035-2:2016, Clause 7.4.6: "Dashboards can support monitoring of incident management activities at operational and tactical levels." Correct answer: B

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NEW QUESTION # 38

Scenario 6: EastCyber has established itself as a premier cyber security company that offers threat detection, vulnerability assessment, and penetration testing tailored to protect organizations from emerging cyber threats. The company effectively utilizes ISO/IEC 27035*1 and 27035-2 standards, enhancing its capability to manage information security incidents.

EastCyber appointed an information security management team led by Mike. Despite limited resources, Mike and the team

implemented advanced monitoring protocols to ensure that every device within the company's purview is under constant surveillance. This monitoring approach is crucial for covering everything thoroughly, enabling the information security and cyber management team to proactively detect and respond to any sign of unauthorized access, modifications, or malicious activity within its systems and networks.

In addition, they focused on establishing an advanced network traffic monitoring system. This system carefully monitors network activity, quickly spotting and alerting the security team to unauthorized actions. This vigilance is pivotal in maintaining the integrity of EastCyber's digital infrastructure and ensuring the confidentiality, availability, and integrity of the data it protects.

Furthermore, the team focused on documentation management. They meticulously crafted a procedure to ensure thorough documentation of information security events. Based on this procedure, the company would document only the events that escalate into high-severity incidents and the subsequent actions. This documentation strategy streamlines the incident management process, enabling the team to allocate resources more effectively and focus on incidents that pose the greatest threat.

A recent incident involving unauthorized access to company phones highlighted the critical nature of incident management. Nate, the incident coordinator, quickly prepared an exhaustive incident report. His report detailed an analysis of the situation, identifying the problem and its cause. However, it became evident that assessing the seriousness and the urgency of a response was inadvertently overlooked.

In response to the incident, EastCyber addressed the exploited vulnerabilities. This action started the eradication phase, aimed at systematically eliminating the elements of the incident. This approach addresses the immediate concerns and strengthens EastCyber's defenses against similar threats in the future.

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EastCyber appointed an information security management team led by Mike. Despite limited resources, Mike and the team implemented advanced monitoring protocols to ensure that every device within the company's purview is under constant surveillance. This monitoring approach is crucial for covering everything thoroughly, enabling the information security and cyber management team to proactively detect and respond to any sign of unauthorized access, modifications, or malicious activity within its systems and networks.

Based on the scenario above, answer the following question:

While implementing monitoring protocols, Mike ensured that every device within the company's purview was under constant surveillance. Is this a recommended practice?

- A. No, Mike should have focused on new devices, as they are more likely to have undetected vulnerabilities
- B. No, Mike should have focused on the essential components to reduce the clutter and noise in the data collected
- **C. Yes. Mike defined the objective of network monitoring correctly**

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

According to ISO/IEC 27035-2:2016, Clause 7.3.2, implementing continuous monitoring across all critical assets and endpoints is a key component of proactive incident detection. Organizations are encouraged to establish real-time detection mechanisms that allow prompt identification of unauthorized or abnormal behavior.

Mike's approach—ensuring all systems are under constant surveillance—is consistent with this recommendation. Comprehensive monitoring allows the early identification of security events that may otherwise go unnoticed, especially in environments where advanced persistent threats (APTs) or insider threats are concerns.

While focusing only on new devices or limiting monitoring to certain components may reduce noise, it creates gaps in coverage and increases the risk of missed threats.

Reference:

ISO/IEC 27035-2:2016, Clause 7.3.2: "Monitoring systems and activities should be established and maintained to detect deviations that may indicate a security incident." ISO/IEC 27001:2022, Control A.5.28: "Monitoring systems should cover all devices that process or store sensitive information." Correct answer: A

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NEW QUESTION # 39

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