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The Atlassian ACP-120 (Jira Cloud Administrator) Certification Exam is a valuable certification for professionals who work with Jira Cloud on a daily basis. It demonstrates the candidate's expertise in administering and managing Jira Cloud instances and validates their skills in implementing best practices for improving the performance and stability of Jira Cloud. Jira Cloud Administrator certification can help professionals enhance their career prospects, gain recognition in the industry, and differentiate themselves from peers.

ATLASSIAN Jira Cloud Administrator Sample Questions (Q19-Q24):

NEW QUESTION # 19
Jenni wants to populate several custom fields of type User Picker (single user). But she does not see any users to select when she starts typing a name. What is Jenni missing?

- A. Global permission
- B. Product role
- C. Product access
- D. Project role
- E. Project permission

Answer: E

Explanation:
The issue described indicates that Jenni is unable to see users when trying to populate aUser Picker (single user)custom field, suggesting she lacks the necessary permission to browse or select users. In Jira Software Cloud, the ability to select users in a User Picker field is controlled by theBrowse Users and Groupsglobal permission or theUser Pickerfield's configuration, but the most relevant factor here is aproject permission (Option B), specifically theBrowse Projectspermission, which determines whether Jenni can see users associated with the project.
* Explanation of the Correct Answer (Option B):
* TheUser Picker (single user)custom field allows users to select a single Jira user from a dropdown or autocomplete list. To see users in this field, Jenni must have permissions to view users in the context of the project, which is typically governed by theBrowse Projectspermission in the project's permission scheme. If Jenni lacks this permission for the project where the field is used, she may not see any users when typing in the field.
* Additionally, the User Picker field can be configured with auser filter(e.g., restricting selectable users to those in a specific role or group). If Jenni does not have access to the relevant project or the users are filtered out, she will not see any users.
* Exact Extract from Documentation:
Configure User Picker fields
The User Picker (single user) field allows selecting a single Jira user. To populate the field:
* The user must have theBrowse Projectspermission for the project to view and select users associated with the project.
* The field can be configured with a user filter (e.g., only users in a specific role or group). If a filter is applied, only users matching the filter are shown.Note: If no users appear in the User Picker, check the user's project permissions and the field's configuration.
(Source:
Atlassian Support Documentation, "Configure custom fields")
* Why This Fits: The most likely reason Jenni cannot see users is that she lacks theBrowse Projectspermission for the project, which prevents her from accessing the user list in the User Picker field. Alternatively, a restrictive user filter in the field configuration could be the cause, but this is still tied to project-level access.
* Why Other Options Are Incorrect:
* Product access (Option A):
* Product access (e.g., access to Jira Software or Jira Service Management) determines whether a user can log in to Jira and use its features. However,Jenni is already interacting with the User Picker field, indicating she has product access. Product access does not control the visibility of users in a User Picker field.
* Extract from Documentation:
Manage product access
Product access grants users the ability to use Jira products. It does not control specific permissions like viewing users in fields, which are managed by global and project permissions.
(Source: Atlassian Support Documentation, "Manage product access")

* Global permission (Option C):
* TheBrowse Users and Groupsglobal permission allows users to see other users and groups across Jira (e.g., in user pickers or sharing dialogs). While this permission is relevant for user visibility, it is less likely the issue here, as Jenni's problem is specific to a project's User Picker field, suggesting a project-level restriction rather than a global one.
* Extract from Documentation:
Global permissions
TheBrowse Users and Groupspermission allows users to select users in fields like User Picker. If this permission is missing, users may not see any users in pickers. However, project-specific permissions like Browse Projectsalso affect user visibility in project contexts.
(Source: Atlassian Support Documentation, "Manage global permissions")
* Product role (Option D):
* Product roles (e.g., Jira Software User, Jira Service Management Agent) define access to specific products but do not control permissions for selecting users in fields. This is not relevant to Jenni's issue.
* Extract from Documentation:
Product roles define access to Jira products and are not related to project-specific permissions or field behaviors.
(Source: Atlassian Support Documentation, "Manage product roles")
* Project role (Option E):
* Project roles (e.g., Administrator, Developer) are used in permission schemes to grant permissions. While Jenni might need a project role to have theBrowse Projectspermission, the role itself is not the missing element-rather, it's the permission granted by the role.
Option B (project permission) is more precise.
* Extract from Documentation:
Project roles are used in permission schemes to grant permissions likeBrowse Projects. The permission, not the role, determines whether a user can select users in a User Picker field.
(Source: Atlassian Support Documentation, "Manage project roles")
* Additional Notes:
* If a user filter is applied to the User Picker field (e.g., limiting selectable users to a specific group or role), Jenni might not see users if she or the users are not in the filtered set. This should be checked in the field's configuration (Settings > Issues > Custom fields).
* To resolve the issue, verify Jenni'sBrowse Projectspermission inProject settings > Permissions and check the User Picker field's configuration for restrictive filters.
:
Atlassian Support Documentation:Configure custom fields
Atlassian Support Documentation:Manage project permissions
Atlassian Support Documentation:Manage global permissions
Atlassian Support Documentation:Manage product access
Atlassian Support Documentation:Manage project roles

NEW QUESTION # 20
A new user needs access to all applications of your Atlassian Cloud site to configure projects without consuming any user licenses. Select two items which, when combined, will satisfy this requirement? (Choose two)

* A. Individual users
* B. User groups
* C. Site access
* D. Product access
* E. Trusted user role
* F. Administration access

Answer: C,F

NEW QUESTION # 21
Billie needs to perform various restricted tasks in the system. You must decide whether to grant her site admin or organization admin privileges.
Identify two reasons why you must make her an organization admin (Choose two)

* A. Billie needs to enable other users to be site or product admins
* B. Billie needs to log in as other users for troubleshooting user accounts
* C. Billie needs to remove users from the site

- D. Billie needs to make changes to user's profiles
- E. Billie needs to enable other users to be organization admins

Answer: C,E

NEW QUESTION # 22

You are setting up Jira Software Cloud for an organization of 250 employees. Product access is already configured to grant new users access to Jira Software by default You now need to configure site access so that it meets these 3 conditions
1. Minimum administration overhead is required
2. Access is granted to the entire organization at the same time
3. Access is restricted only to your organization
Which solution meets these requirements? (Choose one)

- A. Create an invite link and share it with all current and future employees
- B. Enable existing users to send invitations to all current and future employees
- C. Set the global mode to public and enable CAPTCHA on sign up
- D. Approve any domain in the site access settings
- E. Add all your company's domains as approved domains

Answer: E

NEW QUESTION # 23

Your Jira has 25,000 active users across the globe using 100 projects with over a million issues.
Another administrator has made a change to a field configuration scheme and you now need to re-index Jira.
What would be the impact of rebuilding the index in the foreground?

- A. Issues will take longer to display during the re-index.
- B. All users will be locked out of Jira until re-indexing completes.
- C. Searches using the field may show erroneous results.
- D. The configuration change will not be applied until re-indexing is complete.
- E. Database backups cannot be run until the re-indexing is complete.

Answer: D

NEW QUESTION # 24

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