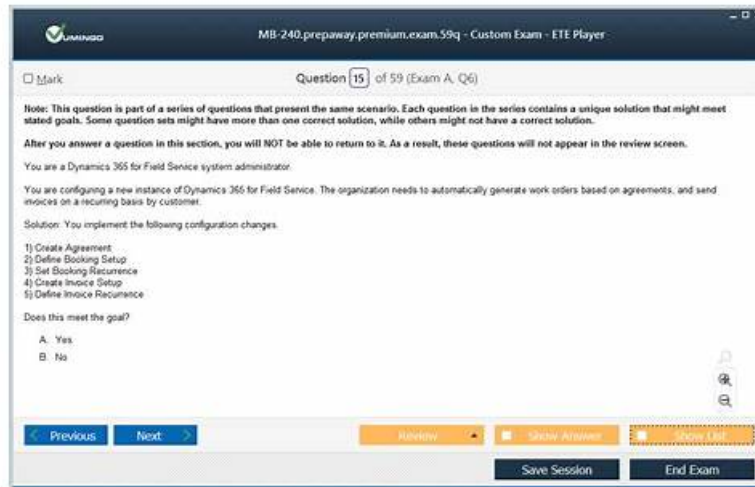


Guaranteed MB-240 Questions Answers - MB-240 Latest Exam Answers



DOWNLOAD the newest Prep4away MB-240 PDF dumps from Cloud Storage for free: https://drive.google.com/open?id=175xEkaxH6y_wcEoWfAoI_NY6gmknOpUQ

Our MB-240 practice questions are carefully compiled by our professional experts to be sold all over the world. So the content should be easy to be understood. The difficult questions of the MB-240 exam materials will have vivid explanations. So you will have a better understanding after you carefully see the explanations. At the same time, our MB-240 Real Exam just needs to cost you a few spare time. After about twenty to thirty hours' practice, you can completely master all knowledge.

Microsoft MB-240 certification exam is designed for professionals who want to prove their expertise in the field of Dynamics 365 Field Service. MB-240 exam is intended for those individuals who have experience working with Dynamics 365 Field Service and are familiar with its various features and functionalities. MB-240 exam is designed to test the candidate's knowledge of field service management, resource scheduling, inventory management, and customer engagement.

Microsoft MB-240 Exam measures the capabilities of candidates to navigate through the wide range of Functional features in Dynamics 365 Field service. It is expected that a successful candidate will have a demonstrated knowledge and experience in planning for and deploying the service and the application, understanding of administration and management, and a deep understanding of field service management operations.

>> **Guaranteed MB-240 Questions Answers** <<

Enhance Your Success Rate with Prep4away's Microsoft MB-240 Exam Dumps

Our company has employed a lot of leading experts in the field to compile the MB-240 exam torrents, so you can definitely feel rest assured about the high quality of our MB-240 question torrents. On the other thing, the pass rate among our customers who prepared the exam under the guidance of our MB-240 Study Materials has reached as high as 98% to 100%. What's more, you will have more opportunities to get promotion as well as a pay raise in the near future after using our MB-240 question torrents since you are sure to get the certification.

Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q44-Q49):

NEW QUESTION # 44

You are implementing Dynamics 365 Field Service for a manufacturing company. You need to set up preventive maintenance schedules for the assets they service.

In addition to creating an agreement booking setup, what else must you set up in order to associate the asset to the agreement?

- **A. Agreement booking incident**

- B. Asset functional location
- C. Booking recurrence
- D. Agreement invoice setup

Answer: A

NEW QUESTION # 45

Service technicians perform groups of related activities. You need to provide a total estimated duration for the group of activities so that they can be scheduled as one assignment.

Which set of entities should you use?

- A. work order and service tasks
- B. work order and activities
- C. case and activities
- D. case and service tasks

Answer: A

NEW QUESTION # 46

Your company's product inventory specialists use the Field Service mobile app to manage inventory, purchasing, and returns. You need to train the product inventory specialists on the processing actions available with return merchandise authorizations (RMA), Which three processing actions are available? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Return to Vendor (RTV)
- B. Change Equipment Ownership
- C. Return for Repair
- D. Return for Replacement
- E. Return to Warehouse

Answer: A,B,E

NEW QUESTION # 47

Your company uses Microsoft Dynamics 365 Field Service to schedule work orders.

One of the field service operations managers needs to understand when the different resource types should be scheduled.

You need to provide the manager with a matrix of when you should schedule the various resource types on a work order.

What are the resource types you should use for each scenario? To answer, drag the appropriate resource type to the appropriate scenario. Each resource type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view the content.

NOTE: Each correct match is worth one point.

resource types

Crew	Facility
Multi-Resource Scheduling	Equipment
Customer Assets	User
Service Center	

Answer Area



Microsoft Scenarios

Resource types

A new employee is assigned to a veteran for scheduling, so that the new employee can learn a new skill.

Schedule a truck bay to service fleet vehicles.

Allocate specialized tools to work orders bookings.

Answer:

Explanation:

Resource types	Answer Area	Scenarios	Resource types
Crew		A new employee is assigned to a veteran for scheduling, so that the new employee can learn a new skill.	Crew
Multi-Resource Scheduling		Schedule a truck bay to service fleet vehicles.	Facility
Customer Assets		Allocate specialized tools to work orders bookings.	Equipment
Service Center			
Facility			
Equipment			
User			

NEW QUESTION # 48

You need to create a Preventative Maintenance Agreement that meets Contoso standards and requirements.

Which five actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Order
Create an agreement with no incident.	
Add one agreement schedule for both monthly and quarterly visits.	
Create an agreement with the PM incident selected.	
Add two agreement schedules, one monthly and one quarterly.	
Set agreement to Active .	
Set Auto Generate Work Order to Yes .	
Set Invoice Recurrence to Monthly , recur every 3 months.	

Answer:

Explanation:

Actions	Order
Create an agreement with no incident.	
Add one agreement schedule for both monthly and quarterly visits.	
Create an agreement with the PM incident selected.	1
Add two agreement schedules, one monthly and one quarterly.	2
Set agreement to Active .	3
Set Auto Generate Work Order to Yes .	4
Set Invoice Recurrence to Monthly , recur every 3 months.	5

Explanation:

A screenshot of a computer Description automatically generated

Actions	Order
Create an agreement with no incident.	
Add one agreement schedule for both monthly and quarterly visits.	
	1
	2
	3
	4
	5

Topic 2, Litware, Inc Case Study
Company structure and resources

Litware, Inc. is a home improvement retail company with stores around the world. Litware, Inc. also offers various installation and repair services using both employees and subcontractors.

Litware, Inc. has stores located throughout the United States and Canada.

The company has three main types of stores, each offering a different combination of service personnel.

1. DIY Stores are retail and contractor stores with supply items for electrical, lighting, and other home improvement DIY projects.

* Delivery personnel pick up at the local warehouse for each store.

* Installers install major appliances.

2. Pro Stores offer design ideas for major home renovations.

* Designers are assigned to a department based on skills and expertise.

* Installers are assigned to a geographic region.

* Repair Technicians are all subcontractors.

3. Home Improvement Stores offer the convenience of purchasing items available in the DIY stores, but also include the expert design, installation and repair services offered in the Pro Stores.

* Designers are assigned to a department based on skills and expertise.

* Delivery personnel pick up at the local warehouse for each store

* Installers are assigned to multiple stores in a geographic region.

* Repair technicians are all subcontractors.

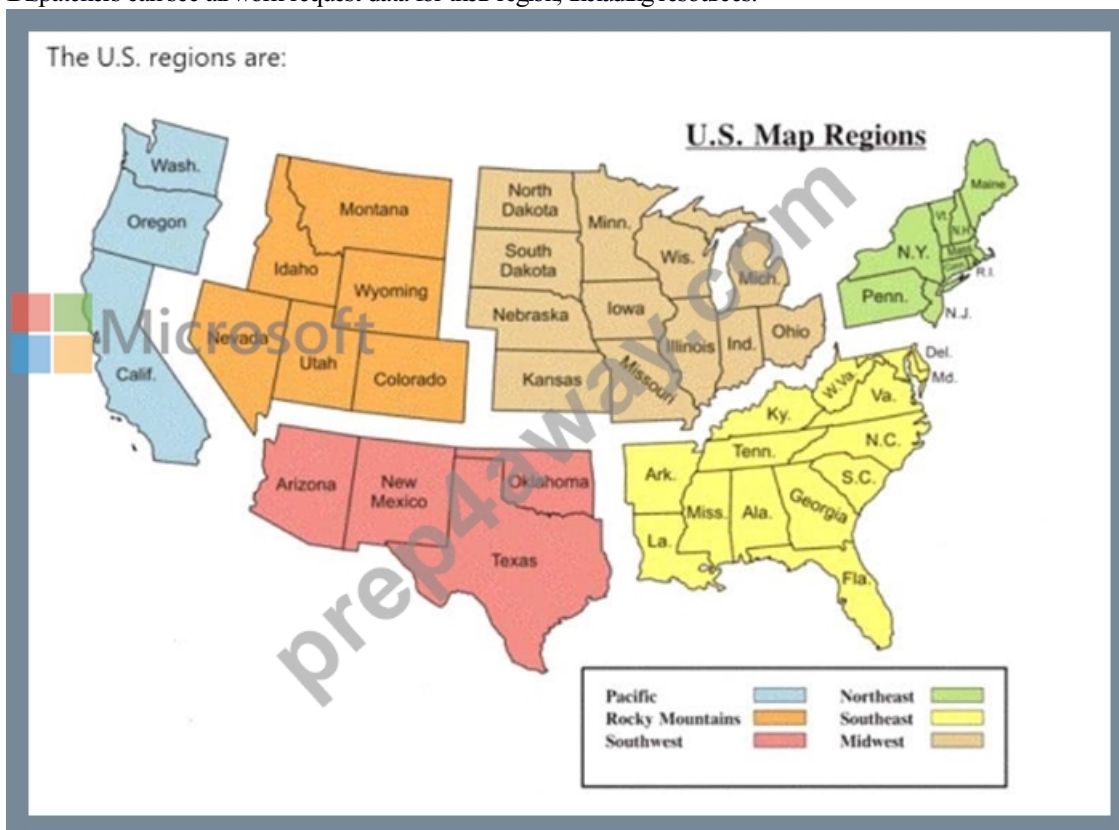
* Dispatchers are assigned to all territories in a region. Dispatchers assign repair and installation work to technicians based on skill.

All internal delivery, repair and installation employees will utilize the Field Service mobile app. Litware, Inc.

employees have full-service licenses, while subcontractors do not K

Regions

Dispatchers can see all work request data for their region, including resources.

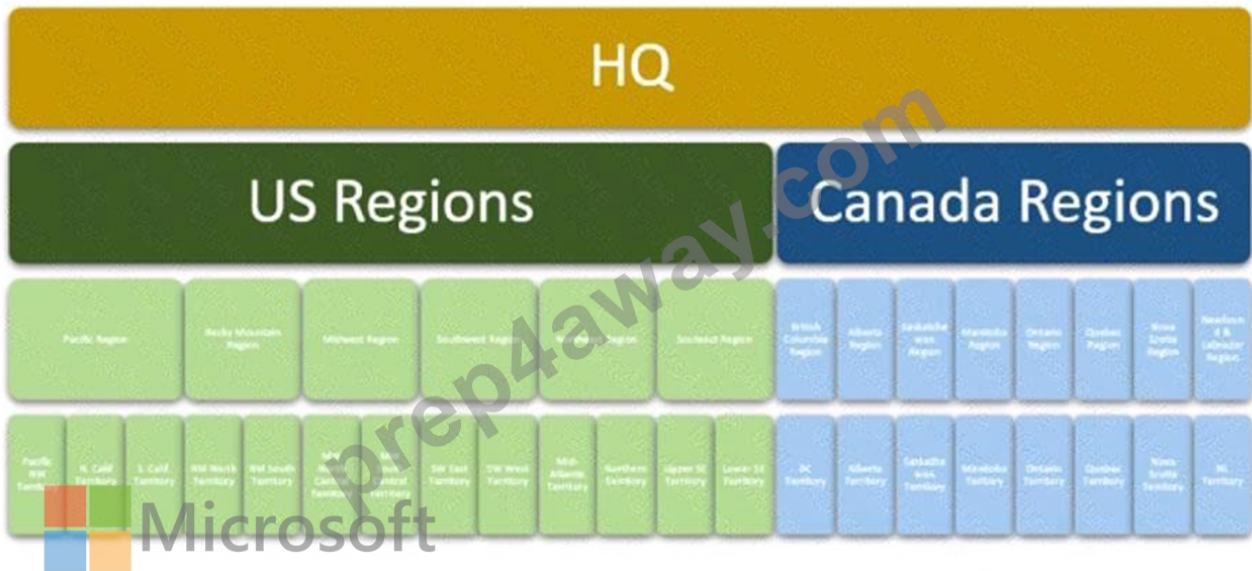


The Canadian regions are:



Data management structure

Litware, Inc. store employees can see data within their region. This is to provide better support of customers and stores within the regions. The current data access structure appears as follows:



Field Service difficulties

Typical job assignment is as follows:

- * Appliance Delivery & Hookup: 2 resources - subcontracted out
- * Landscaping: minimum 2 resources. 1 expert
- * Carpeting: 2-3 resources
- * Tile Flooring: 2 resources
- * Kitchen Cabinets: 3 resources
- * Hardwood Flooring: 2 resources
- * Repairs: 1-2 resources

A spreadsheet tracks the skills and certifications earned by each internal employee. They are:

SKILLS	CERTIFICATIONS
Bath Design	Certified Electrician
Bath Remodel	Certified Carpenter
Cabinet Installation	Certified Flooring Installer
Cabinet Refacing	Certified HVAC Technician
Carpeting	Certified Interior Designer
Electrical	Certified Landscaper
General Landscaping	
Hardwood Flooring	
Kitchen Design	
Kitchen Remodeling	
Landscaper Designer	

The Skill Proficiency Model used at Litware, Inc. is as follows;

- 1 - Novice
- 2 - Inexperienced

3 - Moderate Experience

4 - Experienced

5 - Expert/Certified

For each type of job, there must be at least one certified or highly experienced resource on the job. Their current system does not have a way to share technical documents and instructions with the technicians and have them review it while onsite.

All work is printed out and provided to the resources. Contractors are currently emailed the job details to which they need to confirm availability. Contractors sometimes decline work. In some of these cases, the Litware, Inc. dispatch team does not react quickly to this information and the customer's work or delivery is delayed.

Customer base

Currently, all customer data are held in Dynamics 365 Finance and Operations (D365 F&O).

* Most store employees do not have access to this data as it is currently being implemented for backend features, such as inventory and invoicing.

* Designers and those scheduling can pull up a customer and their pending orders and installations, but they cannot see the payment details and terms.

85% of Litware's customers are households.

15% are construction-based companies that either purchase or hire Litware, Inc. for specific jobs.

* Most of these companies receive a 5-10% discount on supplies and 10% discount on labor.

Planned changes

Litware, Inc. plans to implement Dynamics 365 Field Service. The requirements gathered during analysis are:

Work Orders and Scheduling

* Scheduling based on resource skill, and number of required resources based on job type and duration.

* Preventative Maintenance emergency calls take priority over other types of jobs.

* Schedule resources based on location, maximizing total work hours and then minimizing drive time.

* All HVAC down jobs require a resource to be onsite at the customer location within 2 hours, per contract terms.

* Some high-end HVAC systems can tell the company when the system is experiencing issues. Alert dispatchers when this occurs if this feature is enabled and purchased.

* Set contractually obligated times for HVAC down jobs.

* Set reminders or see critical details to act on for a job.

* Ability to quickly book a job.

* Easily see when a resource is on Paid Time Off on the schedule board.

Service Contracts

* Set up and create a Preventative Maintenance (PM) type of contracts.

* PM contracts are only for HVAC systems. Semi-annual maintenance jobs should be created 30-days before they are to be scheduled.

Preventative Maintenance

* Semi-annual inspections Discount on any required parts and additional labor.

* Include 24-hour emergency service calls at no-charge.

Extended Warranties

* Ability to setup and create an Extended Warranty type of contracts.

* Start when Manufacturer warranty ends.

* Can be purchased for 1, 2 or 3 years and include all parts and labor.

Products and Services

* Integration between D365 F&O and D365 Field Service.

* Implement a parts return process for any unused or defective part during an installation job.

* Multiple price lists will be used, based on region and customer type (retail, construction).

Resources

* Implement company holidays for US and Canada

* Implement various pay types based on OT, Weekends/Holidays, Travel and Regular Time.

* Implement Paid Time Off.

* Optimize resource schedules.

* Access to jobs assigned for the day.

* Specialty equipment scheduled on work orders as needed.

Technical requirements

Invoicing

* Send Work Order details to D365 F&O when a job is completed, and after internal reviews are performed.

* The system must track the price of resources based on holidays and after-hours scenarios at a rate of one and a half times the normal billing rate.

* Travel time is non-billable. Travel time should be captured as normal billing rate.

* A Delivery Fee of \$75 is charged for each order.

* Subcontractor travel time is non-billable but is paid to the subcontractor company by Litware, Inc.

Resources

- * Contractor technicians require access to work order and customer details once assigned to a booking. They do not have a license.
- * Dispatchers need a schedule board for their region(s).
- * Resources have access to view their skills, skill level and certification data.
- o Certifications set to expire over the next 120 days should show highlighted in Yellow, o Certifications already expired will show in Red.
- * Resources will be notified when they enter or leave a job, or are assigned a job for the day.
- * Resource booking automatically updated when they enter job site.
- * High priority jobs will send an alert to the resources' phone and send them a text message.
- * Resources assigned to a job where their skill level = 1 will be assigned to an experienced resource for 3 months.
- * Resources on the job can use their smartphone to call and obtain assistance.
- * Resources can access documents either online or offline.

Products and Services

- * All parts removed from a customer's equipment must be returned to the Main warehouse.
- * All parts not used or deemed defective during an installation must be returned to the originating warehouse.
- * All appliances and parts will become part of the customer record.
- * All products are received into the Main warehouse and then distributed to van stock for delivery or installation.
- * All assets that have an expired manufacturer warranty should show a notification.

Work Orders

- * The ability to have templates for work orders. Templates will provide guidance for technicians, and recommend products and default services.
- * Work Orders created from a PM contract need to have a status = Service Contract.
- * Work Orders created from an Extended Warranty contract need to have a status = Extended Warranty
- * All HVAC down work orders must be set to high priority.
- * All emergency, and contractual Work Orders must be created, reviewed and dispatched within 1 hour. A technician must be onsite within 2 hours.
- * All Work Orders created from a PM are non-billable.
- * All Extended Warranty jobs must include a flat service fee of \$75.

Scheduling

- * High Priority work orders for HVAC down cannot be moved once scheduled.
- * Work Orders scheduled to technician(s) who do not have the desired skill set and level should show a warning.
- o If scheduled, it will send an approval record to the manager to approve the assignment. Approved are booked. Rejected are canceled and the dispatcher notified.
- * Dispatchers will assign multi-day work orders, such as kitchen cabinets, bathrooms, landscaping, to the same group of resources for the duration of the work.
- * All work orders for an existing asset, where the asset does not have an active manufacturer's warranty, or a valid extended warranty should show an alert upon scheduling.
- * Resources should be optimized for high priority items, maximize their work hours and then minimize travel time.

Security and access

- * Safeguards must be in place for the data on the Field Service mobile app if a technician loses his mobile device.
- * Technicians in the field should only see work orders scheduled for today.
- * Field Service administrators need the ability to update the defaults for the schedule assistant.

NEW QUESTION # 49

.....

Our MB-240 question torrent not only have reasonable price but also can support practice perfectly, as well as in the update to facilitate instant upgrade for the users in the first place, compared with other education platform on the market, the MB-240 Exam Question can be said to have high quality performance. We can sure that you will never regret to download and learn our study material, and you will pass the exam at your first try.

MB-240 Latest Exam Answers: <https://www.prep4away.com/Microsoft-certification/braindumps.MB-240.etc.file.html>

- MB-240 Valid Exam Syllabus Exam MB-240 Success Free MB-240 Pdf Guide Open website www.testkingpass.com and search for 「 MB-240 」 for free download MB-240 Exam Learning
- High Pass-Rate Microsoft - MB-240 - Guaranteed Microsoft Dynamics 365 Field Service Functional Consultant Questions Answers Search for MB-240 and download it for free immediately on { www.pdfvce.com } MB-240 New Test Bootcamp
- Remarkable MB-240 Guide Materials: Microsoft Dynamics 365 Field Service Functional Consultant deliver you first-rank Exam Questions - www.practicevce.com Copy URL www.practicevce.com open and search for { MB-240 } to download for free MB-240 Valid Exam Syllabus

- MB-240 Test Braindumps: Microsoft Dynamics 365 Field Service Functional Consultant - MB-240 VCE Dumps □ Download ⇒ MB-240 ⇐ for free by simply searching on 「 www.pdfvce.com 」 □ MB-240 Exam Learning
- Efficient Guaranteed MB-240 Questions Answers for Real Exam □ Search for ➡ MB-240 □ and download it for free immediately on □ www.exam4labs.com □ □ Certification MB-240 Exam Infor
- Free PDF MB-240 - Microsoft Dynamics 365 Field Service Functional Consultant –Professional Guaranteed Questions Answers □ Go to website ➡ www.pdfvce.com □ open and search for □ MB-240 □ to download for free □ MB-240 Exam Dump
- MB-240 Valid Exam Tutorial □ Detailed MB-240 Answers □ MB-240 Actual Test □ Download ➡ MB-240 □ □ □ for free by simply searching on □ www.vceengine.com □ □ Reliable MB-240 Exam Question
- Remarkable MB-240 Guide Materials: Microsoft Dynamics 365 Field Service Functional Consultant deliver you first-rank Exam Questions - Pdfvce □ Go to website □ www.pdfvce.com □ open and search for (MB-240) to download for free □ Certification MB-240 Exam Infor
- MB-240 Exam Dump □ New MB-240 Study Notes □ MB-240 New Test Bootcamp □ Search for “ MB-240 ” and download it for free on { www.torrentvce.com } website □ Vce MB-240 Test Simulator
- MB-240 Valid Test Question □ MB-240 Exam Dump □ MB-240 Prep Guide □ Download (MB-240) for free by simply entering “ www.pdfvce.com ” website □ MB-240 Prep Guide
- Study Your Microsoft MB-240: Microsoft Dynamics 365 Field Service Functional Consultant Exam with Well-Prepared Guaranteed MB-240 Questions Answers Effectively □ Open website { www.examdisscuss.com } and search for □ MB-240 □ for free download □ MB-240 Valid Test Question
- martinaqgj875651.vidublog.com, dillanbtvj934361.bloggerbags.com, emilyetje966674.blogsumer.com, bookmarkgenius.com, myfirstbookmark.com, estellepiea227605.mywikiparty.com, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, rotatesites.com, bookmarkja.com, jasonuuvu070176.laowaiblog.com, Disposable vapes

2026 Latest Prep4away MB-240 PDF Dumps and MB-240 Exam Engine Free Share: https://drive.google.com/open?id=175xExaxH6y_wcEoWfAol_NY6gmknOpUQ