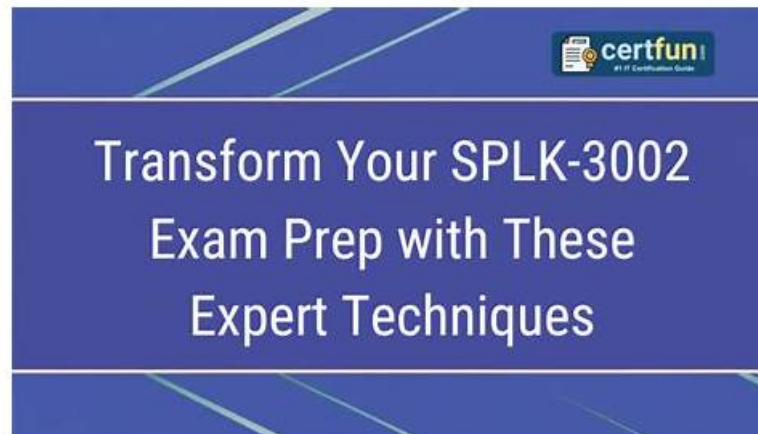


SPLK-3002 Technical Training - SPLK-3002 Exam Collection Pdf



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Splunk SPLK-3002 Exam Syllabus Topics:

| Topic | Details |
|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Topic 1 | <ul style="list-style-type: none"> • Given Customer Requirements, Plan an ITSI Implementation • Identify Site Entities • Data Audit and Base Searches |
| Topic 2 | <ul style="list-style-type: none"> • Describe the Notable Events Workflow • Work with Notable Events • Investigating Issues with Deep Dives • |
| Topic 3 | <ul style="list-style-type: none"> • Describe Deep Dive Concepts and Their Relationships • Describe Deep Dive Concepts and Their Relationships • Use Default Deep Dives |
| Topic 4 | <ul style="list-style-type: none"> • Use a Data Audit to Identify Service Key Performance Indicators • Use a Service Design to Implement Services in ITSI • Thresholds and Time Policies |
| Topic 5 | <ul style="list-style-type: none"> • Configure User Access Control • Create Service Level Teams • Troubleshooting ITSI • Backup and Restore • Maintenance Mode, Creating Modules, Troubleshooting |
| Topic 6 | <ul style="list-style-type: none"> • Describe the Installation Procedure • Identify Data Input Options for ITSI • Add Custom Data to an ITSI Deployment |

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|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Topic 7 | <ul style="list-style-type: none"> • Managing Notable Events • Define Key Notable Events Terms and their Relationships • Describe Examples of Multi-KPI Alerts |
| Topic 8 | <ul style="list-style-type: none"> • Create and Customize New Custom Deep Dives • Add and Configure Swim Lanes • Describe Effective Workflows for Troubleshooting |
| Topic 9 | <ul style="list-style-type: none"> • Installing and Configuring ITSI • List ITSI Hardware Recommendations • Describe ITSI Deployment Options • Identify ITSI Components |
| Topic 10 | <ul style="list-style-type: none"> • Define Multi KPI Alerts • Manage Notable Event Storage • Aggregation Policies • Create New Aggregation Policies |
| Topic 11 | <ul style="list-style-type: none"> • Create KPIs with Static and Adaptive Thresholds • Use Time Policies to Define Flexible Thresholds • Entities and Modules, Importing Entities |
| Topic 12 | <ul style="list-style-type: none"> • Anomaly Detection • Enable Anomaly Detection • Work with Generated Anomaly Events • Correlation and Multi KPI Searches • Define New Correlation Searches |
| Topic 13 | <ul style="list-style-type: none"> • Using Entities in KPI Searches • Templates and Dependencies • Use Templates to Manage Services • Define Dependencies Between Services |
| Topic 14 | <ul style="list-style-type: none"> • Identify What ITSI Does • Describe Reasons for Using ITSI • Examine the ITSI User Interface |

>> SPLK-3002 Technical Training <<

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Splunk IT Service Intelligence Certified Admin Sample Questions (Q21-Q26):

NEW QUESTION # 21

In a distributed deployment, the ITSI SA-IndexCreation should get installed on which of the following Splunk instance types?

- A. Indexers and search heads
- B. Search heads, indexers, and universal forwarders
- C. Indexers and forwarders
- D. Search heads, indexers, and heavy forwarders

Answer: A

Explanation:

In a distributed Splunk Enterprise deployment running Splunk IT Service Intelligence (ITSI), the SA#IndexCreation app is responsible for creating the necessary custom indexes (such as itsi_summary, itsi_notable, etc.) that ITSI uses to store metrics and notable events. These indexes must exist on the indexer layer because indexers are the only Splunk instance type that can actually host and write indexed data.

Therefore, SA#IndexCreation is installed on all indexers in the deployment to ensure that the index definitions are present wherever indexed data is stored. Meanwhile, the main ITSI app (which contains the UI, KPI scheduling, service modeling, analytics, and anomaly detection) is installed on search heads since search heads orchestrate searches across the distributed environment and provide ITSI's interactive features.

Universal forwarders and heavy forwarders are not appropriate targets for SA#IndexCreation because forwarders do not host writable index locations for ITSI summary and notable event indexes. Thus, the correct installation pattern for SA#IndexCreation in a distributed environment is on both the indexers and search heads, enabling proper index definition and search functionality across the deployment.

NEW QUESTION # 22

What are valid considerations when designing an ITSI Service? (Choose all that apply.)

- A. Backfill of a KPI should always be selected so historical data points can be used immediately and alerts based on that data can occur.
- B. Services, entities, and saved searches are stored in the ITSI app, while events created by KPI execution are stored in the itsi_summary index.
- C. Entities, entity meta-data, and entity rules should be planned carefully to support the service design and configuration.
- D. Service access control requirements for ITSI Team Access should be considered, and appropriate teams provisioned prior to creating the ITSI Service.

Answer: B,C,D

Explanation:

Reference:

A, B, and C are correct answers because service access control requirements for ITSI Team Access should be considered before creating the ITSI Service, as different teams may have different permissions and views of the service data. Entities, entity meta-data, and entity rules should also be planned carefully to support the service design and configuration, as they determine how ITSI maps data sources to services and KPIs. Services, entities, and saved searches are stored in the ITSI app, while events created by KPI execution are stored in the itsi_summary index for faster retrieval and analysis. Reference: ITSI service design best practices, Overview of ITSI indexes

NEW QUESTION # 23

For which ITSI function is it a best practice to use a 15-30 minute time buffer?

- A. Maintenance windows
- B. Adaptive thresholding.
- C. Correlation searches.
- D. Anomaly detection.

Answer: B

Explanation:

B is the correct answer because adaptive thresholding is a feature of ITSI that allows you to dynamically adjust KPI thresholds based on historical patterns and trends. Adaptive thresholding requires a time buffer of at least 15 minutes to calculate the thresholds based on the previous data points. The time buffer ensures that there is enough data to perform the calculations and avoid false positives or negatives. Reference: Configure adaptive thresholding for a KPI in ITSI

NEW QUESTION # 24

Which of the following applies when configuring time policies for KPI thresholds?

- A. A person can only configure 24 policies, one for each hour of the day.

- B. If a person expects a KPI to change significantly through a cycle on a daily basis, don't use it.
- **C. They are great if you expect normal behavior at 1:00 to be different than normal behavior at 5:00**
- D. It is possible for multiple time policies to overlap.

Answer: C

Explanation:

Time policies are user-defined threshold values to be used at different times of the day or week to account for changing KPI workloads. Time policies accommodate normal variations in usage across your services and improve the accuracy of KPI and service health scores. For example, if your organization's peak activity is during the standard work week, you might create a KPI threshold time policy that accounts for higher levels of usage during work hours, and lower levels of usage during off-hours and weekends. The statement that applies when configuring time policies for KPI thresholds is:

B) They are great if you expect normal behavior at 1:00 to be different than normal behavior at 5:00. This is true because time policies allow you to define different threshold values for different time blocks, such as AM/PM, work hours/off hours, weekdays/weekends, and so on. This way, you can account for the expected variations in your KPI data based on the time of day or week.

The other statements do not apply because:

A) A person can only configure 24 policies, one for each hour of the day. This is not true because you can configure more than 24 policies using different time block combinations, such as 3 hour block, 2 hour block, 1 hour block, and so on.

C) If a person expects a KPI to change significantly through a cycle on a daily basis, don't use it. This is not true because time policies are designed to handle KPIs that change significantly through a cycle on a daily basis, such as web traffic volume or CPU load percent.

D) It is possible for multiple time policies to overlap. This is not true because you can only have one active time policy at any given time. When you create a new time policy, the previous time policy is overwritten and cannot be recovered.

NEW QUESTION # 25

Which of the following is a recommended best practice for ITSI installation?

- A. Install ITSI on one search head in a search head cluster and migrate the configuration bundle to other search heads.
- **B. ITSI should not be installed on search heads that have Enterprise Security installed.**
- C. Install the Machine Learning Toolkit app if anomaly detection must be configured.
- D. Before installing ITSI, make sure the Common Information Model (CIM) is installed.

Answer: B

Explanation:

One of the recommended best practices for Splunk IT Service Intelligence (ITSI) installation is to avoid installing ITSI on search heads that already have Splunk Enterprise Security (ES) installed. This recommendation stems from potential resource conflicts and performance issues that can arise when both resource-intensive applications are deployed on the same instance. Both ITSI and ES are complex applications that require significant system resources to function effectively, and running them concurrently on the same search head can lead to degraded performance, conflicts in resource allocation, and potential stability issues. It's generally advised to segregate these applications onto separate Splunk instances to ensure optimal performance and stability for both platforms.

NEW QUESTION # 26

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