

Free CPHQ Exam Questions Updates By PassTorrent

CPHQ Exam Outline

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Time limit: 3 hours

Total questions: 140

Question format: Multiple-choice

Delivery format: Computer-delivered

Mometrix TEST PREPARATION

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NAHQ Certified Professional in Healthcare Quality Examination Sample Questions (Q319-Q324):

NEW QUESTION # 319

An organization with a focus on population health may use data to

- A. identify high-risk low-volume processes.
- B. determine high-cost procedures.
- C. determine the voice of the customer.
- D. identify high-risk patients.

Answer: D

Explanation:

In the context of population health, data is essential for identifying high-risk patients who may benefit from targeted interventions.

Here's why:

* Targeted Interventions:

* Identifying high-risk patients allows healthcare providers to allocate resources more efficiently and design interventions that are specifically tailored to those most in need, improving overall population health outcomes.

* Preventive Care:

* By focusing on high-risk patients, the organization can implement preventive measures that reduce the likelihood of adverse health outcomes, which is a key objective in population health management.

* Data-Driven Decision Making:

* Data enables the identification of patterns and trends within the population, helping to stratify patients based on risk and prioritize care for those at the highest risk of complications or poor outcomes.

* Resource Optimization:

* Identifying high-risk patients helps in optimizing the use of healthcare resources by focusing efforts on those who require the most attention, leading to more effective management of the population's health.

While determining the voice of the customer, identifying high-risk low-volume processes, and determining high-cost procedures are valuable, the primary use of data in population health is to identify high-risk patients for targeted interventions.

References:

* NAHQ Guide to Population Health Management

* NAHQ Healthcare Quality Competency Framework: Data Analytics and Risk Stratification

NEW QUESTION # 320

One major difference between traditional quality assurance (QA) and quality improvement (QI) is that QI:

- A. Focuses on the individual, while QA focuses on the process
- B. Focuses on the process, while QA focuses on individual performance
- C. Stresses management by objective, while QA stresses team management
- D. Stresses peer review, while QA focuses on the customer

Answer: B

NEW QUESTION # 321

The comparative norm (e.g. expected rate) in the comparison analysis is the _____ if the measure is risk adjusted and the comparison group mean if the measure is not risk adjusted.

- A. Continues variable measure
- B. Risk free rate
- C. Predicted rate
- D. Proportion measure

Answer: C

NEW QUESTION # 322

The healthcare quality professional is tasked with monitoring the monthly fall rates.

The fall rate that requires the most immediate investigation is

- A. 2 standard deviations below the fall rate average.
- **B. 2 standard deviations above the fall rate average.**
- C. a rate with a z-score of 1.5.
- D. a rate with a z-score of -1.5.

Answer: B

NEW QUESTION # 323

Members of a performance improvement team voice complaints about not having as much decision-making authority as they expected. Which of the following should be developed to decrease the likelihood of such complaints?

- A. project checklist
- B. affinity diagram
- **C. team charter**
- D. interrelationship diagram

Answer: C

Explanation:

A team charter is a document that outlines the purpose, scope, and objectives of the team, including roles, responsibilities, and decision-making authority. Developing a team charter helps prevent complaints about lack of decision-making authority by:

* Clarifying Roles and Responsibilities:

* The team charter explicitly defines each member's role, their level of decision-making authority, and the boundaries within which they operate. This helps to set clear expectations from the outset.

* Establishing Clear Guidelines:

* The charter provides a framework for how decisions are made, who needs to be consulted, and the process for escalating issues. This minimizes confusion and ensures that all team members are aware of their responsibilities and limitations.

* Preventing Miscommunication:

* By outlining the decision-making process and authority levels in the charter, it reduces the risk of miscommunication and misunderstanding about what the team can and cannot decide.

* Building Consensus:

* The development of the charter often involves the team itself, which can help build consensus and buy-in, ensuring that all members agree on the scope of their authority.

Other options like a project checklist, affinity diagram, or interrelationship diagram, while useful in different contexts, do not address the specific need for clarifying decision-making authority.

References:

* NAHQ Guide to Team Management and Leadership in Healthcare

* NAHQ Resources on Effective Team Development

NEW QUESTION # 324

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Use encryption to protect media and signaling, and enforce CPHQ secure authentication. This trick is at the top of my bag, because it just dawned on me a week or so ago that the new Photoshop brushes could indeed be used with the Lighting Exam CPHQ Cram Questions Effects filter to produce painting-like compositions from photos, models, or other photorealistic endeavors.

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