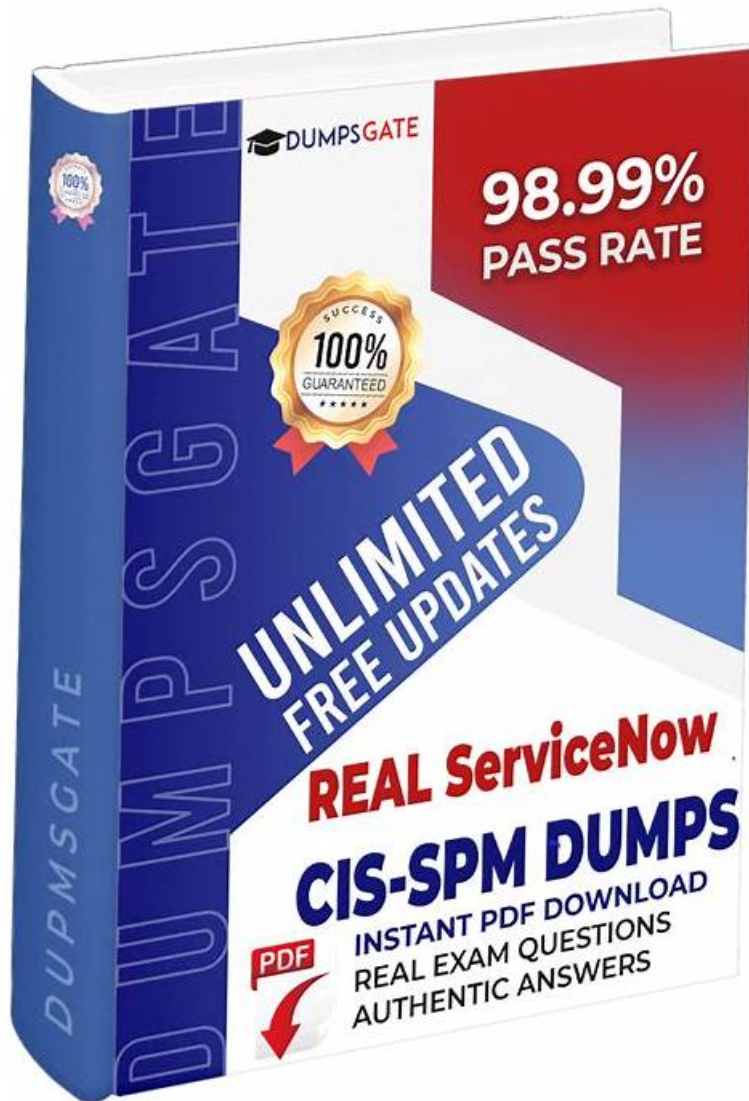


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ServiceNow CIS-SPM Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Identity and Access Management: This section explores authentication methods and technologies, authorization and access control models, and the identity management lifecycle.
Topic 2	<ul style="list-style-type: none"> Regulatory Compliance and Legal Issues: This section addresses risk management and risk assessment methodologies, including threat modeling and vulnerability assessment. It also explores various risk mitigation strategies.

Topic 3	<ul style="list-style-type: none"> • Information Security Governance: This section of the exam delves into security management concepts and principles, examining organizational structures and roles in security. It also covers developing and implementing security policies, standards, and procedures.
Topic 4	<ul style="list-style-type: none"> • Security Architecture and Engineering: This section examines security models and design principles, system and application security, as well as cryptography and key management.
Topic 5	<ul style="list-style-type: none"> • Asset Security: This section focuses on information and asset classification, data security controls, privacy protection measures, and intellectual property protection.
Topic 6	<ul style="list-style-type: none"> • Security Assessment and Testing: This section focuses on security audit principles and methodologies, penetration testing techniques, and the use of security metrics and reporting.

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ServiceNow Certified Implementation Specialist - Strategic Portfolio Management Sample Questions (Q12-Q17):

NEW QUESTION # 12

Which field must be populated to request a person with a specific role when creating a resource assignment?

- A. Skill
- B. Resource
- C. Group
- **D. Role**

Answer: D

NEW QUESTION # 13

Which is the minimum role that has access to the Project Administration > Settings > Preferences-Project module?

- A. it_project_manager
- B. sys_admin
- **C. it_pps_admin**
- D. it_program_manager

Answer: C

Explanation:

According to the ServiceNow documentation¹, the it_pps_admin role is the minimum role that has access to the Project Administration > Settings > Preferences-Project module. This role can configure the project preferences, such as the default project template, the default project currency, and the default project status. The other options are incorrect because:

A. it_program_manager: The it_program_manager role can create and manage programs, but not project preferences².

B. sys_admin: The sys_admin role can access all modules and features on the platform, but it is not the minimum role required for

the Project Administration > Settings > Preferences-Project module³.

C. it_project_manager: The it_project_manager role can create and manage projects, but not project preferences⁴.

1: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/reference/r_Roles.html 2: https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-portfolio-management/concept/c_ProgramManagement.html 3:

https://docs.servicenow.com/bundle/vancouver-platform-administration/page/administer/users-and-groups/concept/c_Roles.html 4:

https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/project-management/concept/c_ProjectManagement.html

NEW QUESTION # 14

A project expense line is cost associated with a specific source, except for:

- A. Resource.
- B. Software.
- C. Program.
- D. Fixed Assets.

Answer: C

Explanation:

According to the Project Expense Lines document, a project expense line is cost associated with a specific source, such as fixed assets, resource, or software. The program field on the project expense line form is not a source of cost, but a reference to the program that the project belongs to. Therefore, the correct answer is B. Program. The other options are not correct, as they are sources of cost for a project expense line.

NEW QUESTION # 15

The Project Management application enables users to create parent-child relationships between tasks and dependencies, such as finish-to-start and finish-to-finish, between tasks. How many relationships can exist between two tasks?

- A. Four.
- B. Two
- C. One
- D. Three.

Answer: A

NEW QUESTION # 16

Which statement defines the Project Workspace?

- A. A central location for creating and managing projects
- B. A central location for viewing and assessing business demands
- C. A central location transform the navigation of lists and forms into an interactive graphical experience
- D. A central location to view of all projects in a portfolio to prioritize work

Answer: A

Explanation:

Explanation

According to the ServiceNow documentation¹, the Project Workspace is a central location for creating and managing projects. It provides a graphical interface that allows users to view and edit project information, such as tasks, resources, risks, issues, and dependencies. The Project Workspace also enables users to collaborate with team members and stakeholders, track project progress, and generate reports.

The other options are incorrect because:

A: A central location to view of all projects in a portfolio to prioritize work: This describes the Portfolio Workbench, not the Project Workspace².

C: A central location transform the navigation of lists and forms into an interactive graphical experience: This describes the Lens, not the Project Workspace³.

D: A central location for viewing and assessing business demands: This describes the Demand Workbench, not the Project

